

JOSH GREEN, M.D.
GOVERNOR | KE KIA'ĀINA

SYLVIA LUKE
LIEUTENANT GOVERNOR | KA HOPE KIA'ĀINA

STATE OF HAWAII | KA MOKU'ĀINA 'O HAWAI'I
OFFICE OF THE DIRECTOR
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
KA 'OIHANA PILI KĀLEPA
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NADINE Y. ANDO
DIRECTOR | KA LUNA HO'OKELE

DEAN I HAZAMA
DEPUTY DIRECTOR | KA HOPE LUNA HO'OKELE

July 16, 2026

VIA EMAIL

Steven P. Golden
Vice President, External Affairs
Hawaiian Telcom
1177 Bishop Street
Honolulu, HI 96813
steven.golden@hawaiiantel.com

Re: Letter Order - Hawaiian Telcom Services Company, Inc.'s
Capital Contributions Paid by the Cable Operator to Public,
Educational and Governmental Access Organizations

Dear Mr. Golden:

Pursuant to Decision and Order (“**D&O**”) Nos. 352, 383, 384, 385, 389 and 393, the Director of the Department of Commerce and Consumer Affairs (“**DCCA**”) has the authority to modify the amount, schedule and timing of Capital Fund Payments made by Hawaiian Telcom Services Company, Inc. (“**HTSC**”) to the Director or the Director’s designee, the Public, Educational and Governmental (“**PEG**”) Access Organizations.¹

Under the current Supplemental Agreement to the Agreement for Public, Educational, and Governmental Access Services with each respective PEG Access Organization for Oahu, County of Maui, the island of Kaua’i and the County of Hawai’i, the term of the supplemental agreements is from July 1, 2026 to December 31, 2026, a six-month (6) period.

Accordingly, the Director of DCCA (“**Director**”) hereby orders and directs modifications to the schedule and timing of the Capital Fund Payments. As ordered by the Director, for each of its cable franchises for Oahu, the Island of Kaua’i, County of Hawai’i, and County of Maui, HTSC shall make its second Capital Fund Payments on or

¹ The organizations currently under contract to provide PEG services are: Oahu – ‘Ōlelo Community Media; County of Maui – Akakū: Maui Community Television; island of Kaua’i – Hō’ike: Kaua’i Community Television, Inc.; and County of Hawai’i – Nā Leo ‘O Hawai’i, Inc.

Mr. Steven P. Golden

July 16, 2026

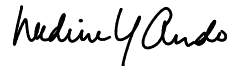
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about July 31, 2026. These payments shall be the remaining portion of the Capital Fund Payments for each franchise held by HTSC equal to one-half (1/2) of the annual Capital Fund Payments amounts, except for Oahu, of which 52% was held. The annual calculation of which shall remain the same as set forth in each respective cable franchise order(s).

Except as otherwise provided in this Letter Order, the remaining provisions of all D&Os, Orders, Letter Orders and other directives that have been issued periodically to address specific needs and requirements shall continue to remain in full force and effect.

If you have any questions on the above, please contact Randy M. Leong, Cable Television Administrator, at (844) 808-3222, Ext 8. Thank you for your cooperation and assistance in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Nadine Y. Ando". The signature is fluid and cursive, with the first name "Nadine" and last name "Ando" clearly distinguishable.

Nadine Y. Ando
Director