

Real Estate Commission Bulletin



Preparing For On-Time License Renewal

The Real Estate Commission’s prescribed deadline for license renewal is November 30, 2026. This deadline applies to all salespersons, brokers, and entities. The following information will help you to renew ON-TIME and to avoid license forfeiture, additional fees, and possible RICO action.

ON-TIME license renewal may be done via your MyPVL account: mypvl.dcca.hawaii.gov and will be available in mid-October. Please log into your MyPVL account well ahead of November 30th to ensure you are able to access your account. If you are unable to log into your account, you may contact Tyler Technologies at (808) 695-4620 for log-in assistance or click on “CONTACT SUPPORT” toward the bottom of your MyPVL log-in page.

Renewal reminder notifications are scheduled to be emailed (to the email address associated with your MyPVL account) to licensees in October.

In addition to license renewal, your MyPVL account is where you will check your continuing education (CE) history and that your CE credits have been reported by the CE provider(s). See the “Checking your Continuing Education History – Step-By-Step Guide” article that appears in this publication for helpful information.

Your ON-TIME license renewal includes the completion of 20 hours of CE that must also be completed by November 30th. 20 hours of CE is comprised of the two core courses, 2025-2026 Part A and Part B (6 credit hours) and elective courses (14 credit hours). If CEs are not completed by this renewal deadline, licensees jeopardize their license status come January 1, 2027, and will become involuntarily inactive. The November 30th deadline provides ample time for processing of renewal applications.

Note that if your answer is “YES” to any of the questions on the renewal application, you will not be able to renew online. In this instance, you will be prompted to print the renewal application and **SUBMIT A HARD COPY BY MAIL or IN-PERSON**. Renewals submitted by mail or in-person require additional time for processing.

All real estate SALESPERSONS who received their license in the even-numbered year of the biennium, 2026, are NOT required to complete the 20 hours of CE to renew their license on a current and active status. THIS DOES NOT APPLY TO NEWLY LICENSED real estate BROKERS who receive their license in 2026.

DO NOT CONFUSE your REAL ESTATE LICENSE with your Trade Organization Board Membership. Your ON-TIME LICENSE RENEWAL allows you to continue to conduct real estate activity in Hawaii.

ATTENTION PBs and BICs:

To allow for the ON-TIME renewal of your associated licensees, complete your requirements as early as possible. If a PB and / or brokerage firm’s license(s) has not been successfully renewed, all associated licensees, even those who have renewed their individual licenses ON-TIME, will be at risk. Should the PB or brokerage firm fail to renew by December 31, 2026, all associated licensees will become “INACTIVE” come January 1, 2027, and may not conduct any real estate activity. Status of a PB and or brokerage firm’s license may be found at <https://mypvl.dcca.hawaii.gov/public-license-search/>

Note: If your brokerage firm has a branch office(s), the branch office’s renewal will remain in suspense until the Broker-In-Charge successfully renews their license.

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Online Express Change Broker Request Updates

The online **Express Change Broker Request** (“ECBR”) continues to receive positive reviews! Since its inception, the system has successfully processed over 850 online submissions. Licensees have informed the Real Estate Branch that having the ability to submit change broker requests electronically through their MyPVL (mypvl.dcca.hawaii.gov) account, is an easy, timesaving, seamless process. This electronic method offers an alternative to the manual paper “Change Form – Real Estate” and allows licensees to transfer from their current broker/brokerage to another in a fraction of the time.

To utilize the online Express Change Broker Request, you must first:

- Log in to your MyPVL Account at mypvl.dcca.hawaii.gov
You will notice that MyPVL has an updated interface called myHawaii. If this is your first time logging in to this updated system, you will be required to verify your email address. In addition, myHawaii has updated their password criteria, therefore, if your original (eHawaii) password credentials do not meet myHawaii’s requirements, you will need to update your password as well.
- Next, confirm that your email address is correct. All correspondence and confirmations related to your ECBR are sent to the email address linked to your MyPVL account. If you would like to update your email address, follow the instructions on myHawaii: <https://my.hawaii.gov/individuals/manage-your-account/> or contact Tyler Technologies for assistance at (808) 695-4630.
- Confirm your current brokerage information is correct.
If your current broker/brokerage information is incorrect, contact the Real Estate Branch at 1-844-808-3222, extension #1, then #8 or via email at hirec@dcca.hawaii.gov to report the discrepancy.

REMINDERS ABOUT THE ECBR:

- The ECBR email sent to the releasing broker will always go to the PB’s email (as registered in MyPVL). Licensees cannot select another person, such as a BIC, to receive the releasing broker email.
- If you receive an error message, when confirming your email address (Step 1) that you must be logged in, then you are most likely using different browsers to open your email and complete the ECBR. For instance, if you initiate the ECBR on a computer, but use your cell phone to verify your email, you will encounter an error message. You will need to have the same browser open for both MyPVL and to verify your email.
- Licensees with conditions placed on their license may not use the ECBR; these licensees are required to submit additional paperwork to the Commission/ Real Estate Branch when changing brokerages.

Handyman Exemption

There is a high probability that real estate licensees will encounter situations involving construction, renovation, building permits, disclosures regarding improvements to a property, and finding, hiring, or recommending a “contractor.” Through a Handyman Exemption, Hawaii law provides a small alternative to using a licensed contractor. The “handyman exemption” allows an unlicensed individual to perform licensed contracting work provided the total, aggregate value of labor and materials for that job is “up to \$ \$1,500.00,” does not require a permit, and does not include electrical or plumbing work.

Although it may be tempting to hire a handyman and not a licensed contractor, take the following into consideration before making your decision or a recommendation to a client:

- A licensed contractor has met examination and experience requirements; a handyman has not.
- A licensed contractor must have worker’s compensation insurance and/or liability insurance; a handyman has no such requirements.
- Any costs incurred by an injury to an unlicensed person on a homeowner’s property may not be recoverable by the homeowner.
- There are avenues of recourse for unsatisfactory work by a licensed contractor. The only recourse a homeowner may have with unsatisfactory work performed by a handyman is through the court system and probably hiring an attorney.

Keep in mind that the Regulated Industries Complaints Office (RICO) has investigated and prosecuted real estate licensees who have hired or recommended an unlicensed individual or entity. Such action may be deemed as “aiding and abetting” unlicensed activity.

For additional questions regarding the handyman exemption, contact the Contractors License Board via email at contractor@dcca.hawaii.gov or call 1-844-808-DCCA (3222), select option 1.

The Chair's Message

Aloha and Happy May,

Congratulations! Job well done. Give yourselves a hand. You deserve it. We did it. Our virtuous journey is far from over; however, I learned many years ago that you need to celebrate the little victories. Take time to reflect. These little victories provide the energy needed to accomplish monumental ambitions and I want to express my sincere gratitude to all of you. Thank you for your efforts.

Huh, what did we do? What victory?

For those of you reading The Chair's Message for the first time, you might be confused. But, for you creatures of habit – those who unconsciously and immediately turn to the Administrative Actions section of the Real Estate Commission Bulletin – you know who you are – you realized there was no Administrative Actions section. No, you are not hallucinating; May's Bulletin has no administrative actions. Over the years, many of you confessed that upon receiving the Bulletin, you immediately turned to the Administrative Actions section. You wanted to make sure your name was not there, and you wanted to know who was. All kidding aside, there is an important point you must recognize.

There were no cases to adjudicate this quarter.

Let me repeat. (While remaining humble, of course.)

There were no cases to adjudicate this quarter, and I believe this little victory is worth sharing. Why? Well, because attaining this important objective of improving licensees' competency is part of the Real Estate Commission's plan of reaching its long-term goals and, most importantly, you contributed to this accomplishment, so you should know about it. Without you taking full ownership of your responsibilities and continuously striving to be better every day, this little victory would not have materialized.

With that being said, now is not the time to rest on our laurels. We cannot get complacent over our little victory.

We must continue to better ourselves and our industry. We must continually earn the public's trust.

Earning their trust has always been important, and it will be even more important in the years to come. Rapidly evolving technology is infiltrating our profession. The business landscape is constantly changing. Artificial intelligence is modifying our behavior and our work habits. Now, more than ever, you need to be competent and skilled. Stick to the tried and true. Practice good habits. Read everything. Listen carefully. Explain everything. Put everything in writing. Communicate regularly. Take ownership – have pride in what you do. Understand that what you do makes a difference. Be the best Hawaii licensee that you can be. And, last but not least, have fun doing all of the above. If you do, more little victories will follow.

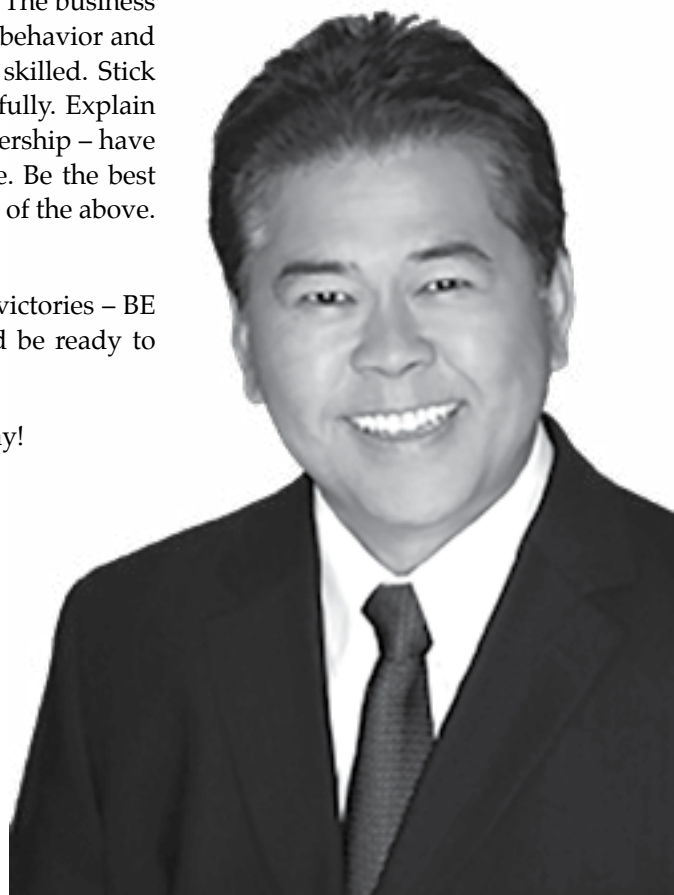
As a reminder to all, this year is a renewal year! Let's continue with the victories – BE PREPARED, start by taking your continuing education classes now and be ready to RENEW EARLY.

Hug Mom on Mother's Day! Honor those who sacrificed on Memorial Day!

Mahalo Nui Loa,



Derrick T. Yamane, Chair
Hawaii Real Estate Commission

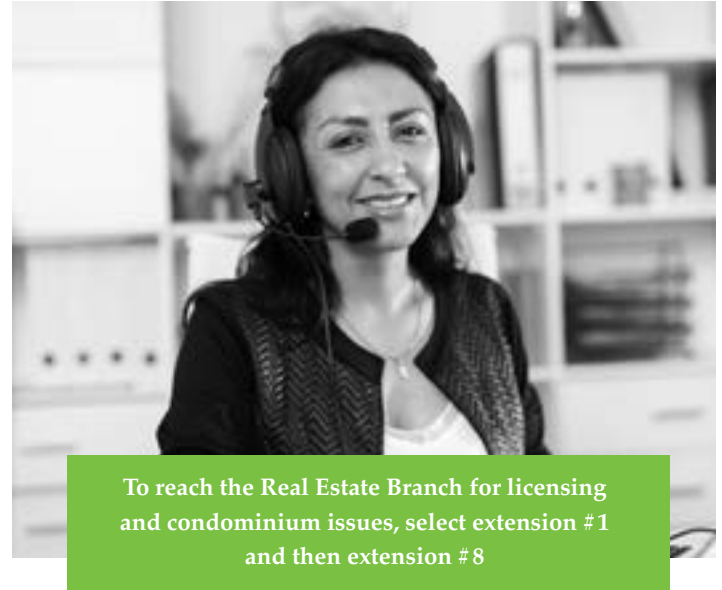


4 Reminder: New DCCA Call Center And How To Reach The Real Estate Branch

The Department of Commerce and Consumer Affairs (DCCA) has launched a new centralized toll-free phone number, 1-844-808-DCCA (3222), designed to make it easier and more efficient for residents, businesses, and consumers to access DCCA services. The new number brings multiple DCCA divisions onto a unified call center platform, improving call routing, case tracking, and consumer support. This effort is part of the department's broader modernization initiative to streamline how the public interacts with state services.

Callers who know which division they need may simply say the division name or wait for the menu prompt to select the division's shortcut number. **To reach the Real Estate Branch, select extension #1 and then extension #8.**

The DCCA Call Center is open from 7:45 a.m. to 4:30 p.m., Monday through Friday. The Call Center observes the state of Hawaii holiday schedule.

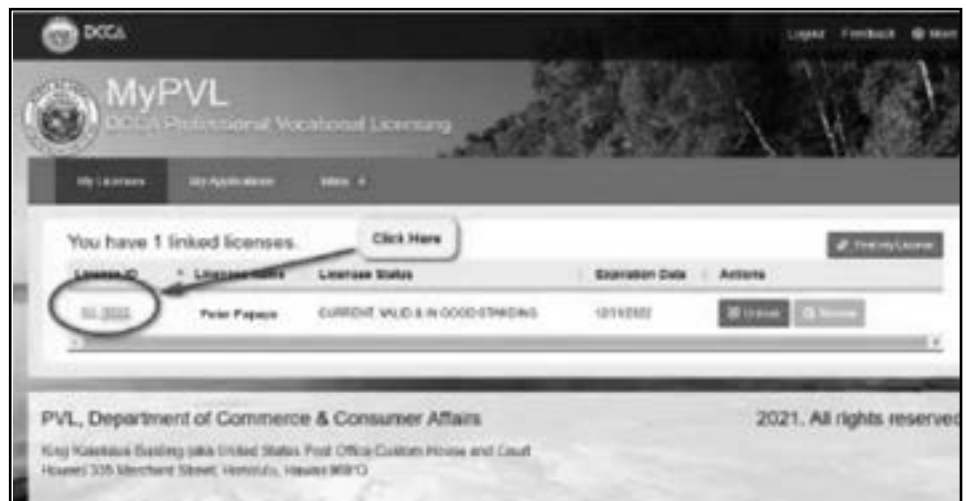


Checking Your Continuing Education History - Step-by-Step Guide

Licensees are responsible to check their Continuing Education (CE) credits have been completed and reported by logging into their MyPVL account at <https://mypvl.dcca.hawaii.gov>:

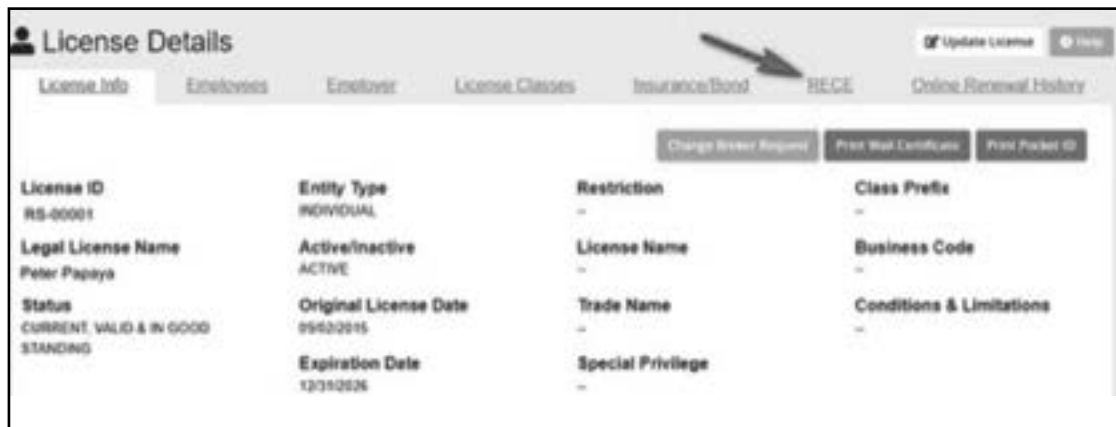


Once logged into your account, you will see your linked license number. (If your license is not yet linked, click on the "Find My License" tab and follow the prompts). Click on your license number:

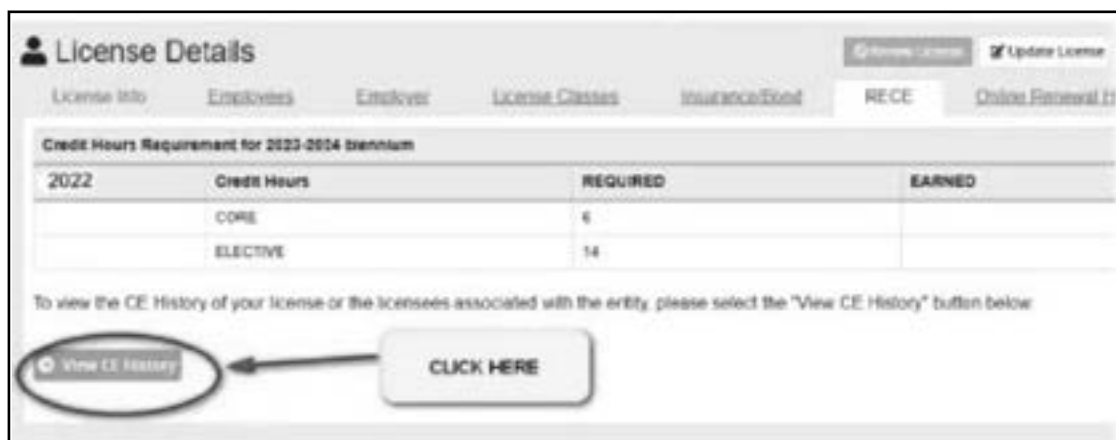


Checking Your Continuing Education History - Step-by-Step Guide (cont. from page 4)

You will be brought to the “License Details” page.
Click the “RECE” (Real Estate Continuing Education) tab:



Finally, click on “View CE History” to view all the CE courses that have been completed and reported to the Commission:



As a reminder, there is no longer a chart displaying the number of credits earned and required for the biennium. You must therefore track your course credits to ensure that you have completed 6 core credits and 14 elective credits. Also, CE providers are solely responsible for posting CE credits to your account, NOT commission staff. Do not procrastinate in fulfilling your continuing education requirement.

Duplicate CE: If you have repeated a continuing education course that you have taken in the previous biennium, you will not receive credit for the repeated CE course. Licensees are responsible to confirm their CE courses have not been duplicated.

The following release regarding DCCA's redesigned website was posted on February 27, 2026.



STATE OF HAWAII
KA MOKU 'ĀINA O HAWAII

JOSH GREEN, M.D.
GOVERNOR
KE KIA'ĀINA

DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
KA 'OIHANA PILI KĀLEPA

NADINE Y. ANDO
DIRECTOR
KA LUNA HO'ŌKELE

DCCA LAUNCHES REDESIGNED WEBSITE TO ENHANCE ACCESS AND ACCESSIBILITY

FOR IMMEDIATE RELEASE

February 27, 2026

HONOLULU — The state of Hawai'i Department of Commerce and Consumer Affairs (DCCA) announces the launch of its redesigned website, featuring a new, modern design and an intuitive, user-friendly interface. The upgraded site makes it easier for users to access vital resources, navigate services and engage with the department online, underscoring DCCA's ongoing commitment to increase accessibility in delivery of its services to the public.

Driven by a dedication to providing a more seamless browsing experience, the new site features a streamlined, function-driven layout, improved navigation tools and an AI-assisted customer support chatbot, ensuring visitors can easily find the information they need. "Our goal with this redesign is to improve access to DCCA's many services by creating a more intuitive, user-friendly platform that prioritizes the resources the public needs most," said Deputy Director Dean Hazama.

This initiative follows the December 2025 launch of the department's new centralized toll-free phone number and call center, with both efforts being part of the department's broader modernization initiative to streamline the process for public interactions with DCCA.

For more information about DCCA and to explore the redesigned website, please visit <https://cca.hawaii.gov>.

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Media Contact:

William Nhieu

Communications Officer

Department of Commerce and Consumer Affairs, State of Hawai'i

Phone: 808-586-7582

Email: comms@dcca.hawaii.gov

Prelicense Schools

Abe Lee Seminars	808-942-4472
Carol Ball School of Real Estate	808-283-9043
The CE Shop, LLC	888-827-0777
Coldwell Banker Pacific Properties Real Estate School	808-748-3410
Colibri Real Estate, LLC	866-739-7277
Excellence in Education dba Maui Real Estate School	808-212-4861
Grand Vacations Real Estate School	808-829-0803
Hawaii Institute of Real Estate	808-255-5356
Hawaii Real Estate License School LLC	808-628-1535
Mayfield Real Estate, Inc., dba Global Real Estate School	573-756-0077
Poha School of Real Estate LLC	808-292-1002
Premier Real Estate LLC, dba Premier Real Estate Academy	808-556-3135
Ralph Foulger's Real Estate School of Hawaii	808-239-8881
The Real Estate Café	808-728-0223
Real Estate School Hawaii	808-551-6961
REMI School of Real Estate	808-230-8200
Scott Alan Bly School of Real Estate, LLC dba Bly School of Real Estate	808-738-8818
Vitousek Real Estate School, Inc.	808-946-0505
Wong Way Real Estate Academy	808-807-6563



State of Hawaii Real Estate Commission

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This material may be made available to individuals with special needs. Please call the Senior Real Estate Specialist at 1-844-808-3222 to submit your request.

Continuing Education Providers

Abe Lee Seminars	808-942-4472	International Association of Certified Home Inspectors (InterNACHI)	720-735-7125
Aaron Academy by SquareTerra	808-492-0590	Kauai Board of Realtors	808-245-4049
Building Industry Association of Hawaii	808-629-7504	McKissock, LLC	800-328-2008
Carol Ball School of Real Estate	808-283-9043	Performance School of Real Estate	602-692-3393
The CE Shop, LLC.	888-827-0777	Poha School of Real Estate LLC	808-292-1002
CMPS Institute, LLC	888-608-9800	Preferred Systems, Inc.	888-455-7437
Coldwell Banker Pacific Properties Real Estate School	808-748-3410	The Real Estate Café	808-728-0223
Colibri Real Estate, LLC	844-701-2946	Real Estate School Hawaii	808-551-6961
Eddie Flores Real Estate Continuing Education	808-223-6301	Realtors' Association of Maui, Inc.	808-873-8585
ExceedCE, LLC	415-885-0307	REMI School of Real Estate	808-230-8200
Franklin Energy Services LLC	866-735-1432	Residential Real Estate Council	800-462-8841, ext. 4440
Hawaii Association of Realtors	808-733-7060	Scott Alan Bly School of Real Estate, LLC dba Bly School of Real Estate	808-738-8818
Hawaii Business Training	808-250-2384	Servpro Industries, LLC	615-451-0200
Hawaii CCIM Chapter	808-528-2246	Shari Motooka-Higa	808-492-7820
Hawaii First Realty LLC	808-282-8051	Systems Effect LLC, dba Training Cove	480-517-1000
Hawaii Island Realtors	808-935-0827	WebCE Inc.	877-488-9308
Hawaii Real Estate License School LLC	808-594-3511	West Hawaii Association of Realtors	808-329-4874
Honolulu Board of Realtors	808-732-3000		

State of Hawaii
Real Estate Commission
King Kalakaua Building
335 Merchant Street, Room 333
Honolulu, HI 96813

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2026 Real Estate Commission Meeting Schedule

Real Estate Commission – 9:00 a.m.

Friday, May 29, 2026

Friday, June 26, 2026

Friday, July 24, 2026

Friday, August 28, 2026

Friday, September 25, 2026

Friday, October 23, 2026

Friday, November 20, 2026

Friday, December 18, 2026

All Real Estate Committee Meeting items will be discussed at Real Estate Commission Meetings until further notice.

Real Estate Commission Meetings will be held in the Queen Liliuokalani Conference Room of the King Kalakaua Building, 335 Merchant Street, First Floor, unless otherwise noted.

Meeting dates, locations and times are subject to change without notice. Please visit the Commission's website at www.hawaii.gov/hirec or call the Real Estate Commission Office at 1-844-808-3222 to confirm the dates, times and locations of the meetings. This material can be made available to individuals with special needs. Please contact the Executive Officer at 1-844-808-3222 to submit your request.