



STATE OF HAWAII | KA MOKU'ĀINA 'O HAWAI'I
OFFICE OF THE DIRECTOR
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
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JOSH GREEN, M.D.
GOVERNOR | KE KIA'ĀINA

SYLVIA LUKE
LIEUTENANT GOVERNOR | KA HOPE KIA'ĀINA

NADINE Y. ANDO
DIRECTOR | KA LUNA HO'OKELE

DEAN I HAZAMA
DEPUTY DIRECTOR | KA HOPE LUNA HO'OKELE

January 26, 2026

VIA EMAIL & U.S. MAIL

Steven P. Golden
Vice President, External Affairs
Hawaiian Telcom
1177 Bishop Street
Honolulu, HI 96813
steven.golden@hawaiiantel.com

Re: Letter Order – Hawaiian Telcom Services Company, Inc.'s
Capital Contributions Paid by the Cable Operator to Public,
Educational and Governmental Access Organizations

Dear Mr. Golden:

Pursuant to Decision and Order (“**D&O**”) Nos. 352, 383, 384, 385 and 389, the Director of the Department of Commerce and Consumer Affairs (“**DCCA**”) has the authority to modify the amount, schedule and timing of Capital Fund Payments made by Hawaiian Telcom Services Company, Inc. (“**HTSC**”) to the Director or the Director’s designee, the Public, Educational and Governmental (“**PEG**”) Access Organizations.¹

Under the current Supplemental Agreement to the Agreement for Public, Educational, and Governmental Access Services with each respective PEG Access Organization for Oahu, County of Maui, the island of Kaua’i and the County of Hawai’i, the term of the supplemental agreements is from December 31, 2025 to June 30, 2026, a six-month (6) period.

Accordingly, the Director of DCCA (“**Director**”) hereby orders and directs modifications to the schedule and timing of the Capital Fund Payments. Until further ordered by the Director, for each of its cable franchises for Oahu, the Island of Kaua’i, County of Hawai’i, and County of Maui, HTSC shall make its Capital Fund Payments

¹ The organizations currently under contract to provide PEG services are: Oahu – ‘Ōlelo Community Media; County of Maui – Akakū: Maui Community Television; island of Kaua’i – Hō’ike: Kaua’i Community Television, Inc.; and County of Hawai’i – Nā Leo ‘O Hawai’i, Inc.

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with the initial payment due on or about January 31, 2026 (except for Oahu which will be due on February 28th). These payments shall be equal to one-half (1/2) of the annual Capital Fund Payments amounts, the annual calculation of which shall remain the same as set forth in each respective cable franchise order(s).

The remaining one-half (1/2) of the Capital Fund Payments for each franchise shall be held by HTSC in a non-interest bearing account with a federally insured financial institution authorized in the State of Hawaii. The funds in this account shall be distributed at a later date at the sole discretion and direction of the Director.

Except as otherwise provided in this Letter Order, the remaining provisions of all D&Os, Orders, Letter Orders and other directives that have been issued periodically to address specific needs and requirements shall continue to remain in full force and effect.

If you have any questions on the above, please contact Randy M. Leong, Cable Television Administrator, at (808) 586-2620. Thank you for your cooperation and assistance in this matter.

Sincerely,

A handwritten signature in black ink that reads "Nadine Y. Ando". The signature is written in a cursive style with a large, stylized initial 'N'.

Nadine Y. Ando
Director