

HAWAIIAN TELCOM SERVICES, INC.
OAHU FRANCHISE RENEWAL PROCESS

On April 29, 2025, Hawaiian Telcom Services, Inc. (“HT”) notified the Department of Commerce and Consumer Affairs (DCCA), of its intent to seek a renewal of its Oahu franchise for cable service. This franchise term currently expires on June 24, 2026.

After receiving HT’s notification, DCCA began planning and developing, with the assistance of its consultants, an overall work plan and timeline of activities.

The following is an anticipated timeline of activities of this renewal process, subject to change based on circumstances or logistical necessity:

<u>Anticipated Dates</u>	<u>Activity</u>
April 2025 through August 2025	Initial planning and development of a work plan and timeline of activities required.
June 2025 through December 2025	Preparatory reviews (i.e., regulatory, technology, and financial reviews of HT).
August 2025 through December 2025	Community needs assessments from the public, education and government sectors.
December 2025 through March 2026	Community Ascertainment and Related Activities Report finalized. HT and interested parties are given the opportunity to review this report.
March 2026 through April 2026	HT to submit its application, including comments on issues raised in the Community Ascertainment and Related Activities Report; DCCA to review the application.
May or June 2026	DCCA Public Hearing to be held to allow the public to comment on HT’s application.
May 2026 through June 2026	Discussions and negotiations with the cable operator on franchise terms. Final decision on HT’s application for renewal of its Oahu franchise.

The DCCA will seek and carefully consider the community’s input on this matter. As noted above, we anticipate that a public hearing will be held to afford the public an opportunity to provide testimony and comments on HT’s renewal proposal. Once the public hearing is scheduled, notice will be published in a Honolulu newspaper and also on DCCA Cable Television Division’s website.

Should you have any questions on this franchise renewal process, please contact the Cable Television Division at 1-844-808-3222.