

LONG-TERM CARE REPORTING REQUIREMENTS

The following documents are required from all insurers writing long-term care insurance and/or insurers that have long-term care policies in force.

Description	Annual Due Date	PDF Form Required	Accepted Through SERFF	Hawaii Revised Statute Reference	NAIC Long-Term Care Model Regulation Appendix Reference
Claims Denial Reporting Form ¹	June 30	Yes	No	§431:10H-222	E
Replacement and Lapse Reporting Form ¹	June 30	Yes	No	§431:10H-222	G
Rescission Reporting Form for Long-Term Care Policies ¹	March 1	Yes	No	§431:10H-218(f)	A
Suitability Report ¹	Yes ³	No	No	§431:10H-231(i)	Not applicable
Long-Term Care Insurance Personal Information Worksheet ²	No	No	Yes	§431:10H-231(c)	B

¹ Not accepted through SERFF. Please email the Form(s) to the State of Hawaii, Department of Commerce and Consumer Affairs (“DCCA”), Insurance Division at InsMktReg@dcca.hawaii.gov. Indicate in the subject line: LTC Report.

² Accepted through SERFF. Please submit as a separate SERFF filing (do not include in a Form or Form/Rate Filing). Use Filing Type: Informational and select TOI: LTC06 Long-Term Care – Other.

³ The Insurance Division recommends that the insurer submit the report during the same month annually.

If you have any questions, please call 844-808-3222 and select option 4 for the Insurance Division. You can also email questions regarding the Personal Information Worksheet to InsRpaLAH@dcca.hawaii.gov. For questions on the reporting forms, please email InsMktReg@dcca.hawaii.gov.