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LOCAL EXCHANGE INTRASTATE TARIFF

SECTION 1 – GENERAL DEFINITIONS AND REGULATIONS, (Cont'd.)

1.8 DEPOSITS, (Cont'd.)

1.8.3 Customers who require service facilities requiring large capital expenditures for cable, conduit, or other types of construction material which cannot be used to service others, may be required to execute a termination agreement and make a deposit in the amount specified in such agreement between the Company and the Customer to assume continued use of such facilities or reimbursement in case they are abandoned. Simple interest at 12% per annum shall accrue to such deposits and refund or crediting of the deposit, plus accrued interest, shall be made as specified in the termination agreement.

1.9 SERVICE CONNECTIONS AND FACILITIES ON CUSTOMER PREMISES

1.9.1 Service Connections

A. Definition

A service connection means the facilities required to connect an applicant's primary service to the Company's existing exchange distribution facilities located in a public thoroughfare or easement immediately adjacent to the property to be served. It includes the wire or cable and any associated supporting structure from the point of connection with the distribution facilities to the point of connection with interior cabling at the demarcation point in the applicant's building. A service connection serves only continuous property on which it is located; an incidental segment may be located in the adjacent public thoroughfare or the Company's easement.

B. General

1. Except as otherwise provided in these Regulations, the Company will (at its expense) furnish, install and maintain all wiring necessary to serve applicants or Customers in accordance with its lawful rates, regulations, and current construction standards.

HAWAIIAN TELCOM, INC.
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SECTION 1 – GENERAL DEFINITIONS AND REGULATIONS, (Cont'd.)

1.9 SERVICE CONNECTIONS AND FACILITIES ON CUSTOMER PREMISES, (Cont'd.)

1.9.1 Service Connections, (Cont'd.)

B. General, (Cont'd.)

2. Where an applicant requests a route or type of construction which is feasible but differs from that determined by the Company or where the individual requirements of a particular situation increases the construction costs, the applicant will be required to pay the estimated additional costs involved.
3. In lieu-of payment of excess construction costs, an applicant may furnish and install all or any part of the required supporting structures and wire or cable subject to specifications furnished by the Company. The Company in this case will complete the connection to its existing distribution facilities and require the applicant to pay only the cost of the work performed by the Company. Title to all construction provided wholly or partly at an applicant's expense shall be vested in the Company except for that portion of underground supporting structures located on private property.
4. Where special construction is furnished to a Customer, any unusual expense, including but not limited to the cost of trenching, backfill, removal of obstacles and replacement of conduit, shall be borne by the Customer.
5. When a single continuous property to be served does not abut the public thoroughfare or the Company's easement where distribution facilities are located, it is the applicant's responsibility to obtain an easement for Company facilities that must cross the intervening parcel or parcels of property to provide service. The easement must be in the name of the Company.

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Application For Issuance Of A Cable Franchise For The County Of Hawaii
Name Of Applicant: Hawaiian Telcom Services Company, Inc.
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SECTION 1 – GENERAL DEFINITIONS AND REGULATIONS, (Cont'd.)

1.9 SERVICE CONNECTIONS AND FACILITIES ON CUSTOMER PREMISES, (Cont'd.)

1.9.1 Service Connections, (Cont'd.)

B. General, (Cont'd.)

6. When two or more buildings located on private property (such as shopping centers, apartment complexes and condominium or town house developments) are to be served by a single service connection facility, the portion extending from the property line and excluding the "separate" branches to individual buildings is denoted as the "common portion" for which an easement acceptable to the Company must be obtained without charge to or condemnation by the Company.
7. Service connection facilities for service required temporarily by an applicant will be installed by the Company provided the applicant advances the total cost of constructing and removing the line necessary to render service less salvage value of the materials used. Such cost is not refundable.

C. Aerial Connections

1. Normally a single span of aerial drop wire will suffice to connect an applicant's primary service to existing distribution facilities located in an adjacent public thoroughfare or Company easement; but when needed, the Company will, at its expense, provide up to 320 feet of service connection facility in addition to the drop wire or cable between the last service pole on private property and the building served. The applicant will be required to bear the installed cost of any service connection facility in excess of 320 feet. Each applicant for primary service at any one premises is granted the 320 feet free allowance once regardless of the number of primary service lines subscribed to at that location.
2. An applicant or Customer must provide and maintain a suitable point of attachment on the building housing the premises to be served to give proper clearance between the service connection wire or cable service connection wire or cable and ground and other objects as required by applicable laws, ordinances, rules or regulations of public authorities.

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SECTION 1 – GENERAL DEFINITIONS AND REGULATIONS, (Cont'd.)

1.9 SERVICE CONNECTIONS AND FACILITIES ON CUSTOMER PREMISES, (Cont'd.)

1.9.1 Service Connections, (Cont'd.)

C. Aerial Connections, (Cont'd.)

3. Aerial service connections from underground distribution facilities are not provided unless an applicant specifically requests such an arrangement. Such an arrangement must be feasible and permissible in which case the applicant will be required to pay in advance a non-refundable amount equal to the estimated total cost of arranging the distribution facilities to accommodate the aerial service connection.

D. Underground Connections

1. In areas where the Company maintains an underground distribution system for its own operational purposes, or in redevelopment or urban renewal areas where it furnishes underground facilities, or where the Company is required by law to construct its facilities underground, the Company will, at its expense, extend the individual service connection (service lateral) underground to the property line of each lot occupied by an applicant or Customer in accordance with its established construction standards. The Company will determine the point on the property line to which it will extend its underground construction. The applicant or Customer at his expense shall perform all trenching and backfill and furnish, install and maintain on his property the required underground conduit system (conduit, pull boxes, etc.) satisfactory to the Company. The Company will then furnish, install and maintain in accordance with its construction standards and at its expense up to 500 feet of underground wiring on the applicant's or Customer's property. The applicant or Customer will be required to bear the installed cost of any wiring required in excess of 500 feet.

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1.9 SERVICE CONNECTIONS AND FACILITIES ON CUSTOMER PREMISES, (Cont'd.)

1.9.1 Service Connections, (Cont'd.)

D. Underground Connections, (Cont'd.)

2. In areas where the Company maintains an aerial distribution system or where aerial facilities would ordinarily be furnished, the Company will furnish and install an underground service connection from the nearest Company service pole to the applicant's or Customer's property line provided the applicant or Customer pays in advance the estimated cost of the underground construction less the estimated cost of an aerial service connection. The Company will determine the location of underground road crossings, if required, and the point on the property line where the underground connection will be placed. The underground conduit system on the property of the applicant or Customer shall be installed, maintained and replaced at the expense of the applicant or Customer. Necessary wiring will be owned, installed and maintained by the Company as set forth in 1.5.1 preceding.
3. In tracts, subdivisions, estates, etc., where, under agreement with the owners or promoters, the Company has furnished underground construction to the property line of the individual lots of the original subdivision, each applicant shall be furnished a service connection as set forth in 1.5.1 preceding.

Where underground construction has been placed within a tract or subdivision but, due to a further subdivision or for other reasons, additional service outlets are required which would necessitate additional underground construction, the Company, at its expense, and only if required by law to do so, will furnish and install such additional underground service connections to the property of additional applicants or Customers. If not required by law to provide additional underground construction and if additional applicants or Customers request underground construction to or on their property, then the regulations as stated in 1.5.2 preceding shall apply for such additional construction.

4. After an underground connection has been established, if the Customer requests a relocation of the connection for any reason not necessary for the maintenance of good service, the Customer shall bear the entire cost of the relocation, including labor and wiring to and on his property.

HAWAIIAN TELCOM, INC.

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Section 1

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1.9 SERVICE CONNECTIONS AND FACILITIES ON CUSTOMER PREMISES, (Cont'd.)

1.9.1 Service Connections, (Cont'd.)

D. Underground Connections, (Cont'd.)

5. If the conduit on the Customer's property for an existing service connection is damaged or requires relocation due to change on the Customer's property, the Customer shall at his expense repair the conduit or provide new conduit in a location approved by the Company and shall bear the cost of relocating the necessary underground wiring.
6. when temporary wiring is provided by the Company to restore Customer service that has been interrupted as the result of damage to Customer-provided conduit on his private property, such temporary wiring will be removed 60 days after its installation if the conduit has not yet been replaced by the Customer. Suspended service will not be restored until replacement of the Customer-provided conduit has been completed.