

PEST CONTROL BOARD
Professional and Vocational Licensing Division
Department of Commerce and Consumer Affairs
State of Hawaii

MINUTES OF THE MEETING

Date: Monday, September 25, 2017

Time: 2:00 p.m.

Place: King Kalakaua Conference Room
King Kalakaua Building
335 Merchant Street, 1st Floor
Honolulu, Hawaii 96813

Present: Rodney Ono, Industry Member, Chairperson
Terrance Manago, Industry Member, Vice Chairperson
Julian Yates, Ph.D., Public Member
Jonathan Montalbo, Industry Member
David Lau, Industry Member
Scott Ai, Public Member
J. Kenneth Grace, Ph.D., College of Tropical Agriculture
and Human Resources, Ex-Officio
Thomas Matsuda, Department of Agriculture, Ex-Officio
May Ferrer, Executive Officer ("EO")
Krishna Jayaram Esq., Deputy Attorney General ("DAG")
Daniel Jacob Esq., Deputy Attorney General ("DAG")
Susan Reyes, Secretary

Member Excused: Lynn Nakasone, Department of Health, Ex-Officio

Guest(s): Tim Lyons, Hawaii Pest Control Association
Jerry Edlao, Accu-Pest & Termite Control Services, LLC
Steve Russo, The Terminix International Company, LP
Richard Lee, The Terminix International Company, LP
Ed Brown, The Terminix International Company, LP

Agenda: The agenda for this meeting was filed with the Office of the Lieutenant Governor as required by § 92-7(b), Hawaii Revised Statutes ("HRS").

Call to Order: There being a quorum present, the meeting was called to order by Chairperson Ono at 2:06 p.m.

Approval of Minutes: Chairperson Ono asked if there were any amendments to the minutes of the July 24, 2017 meeting.

It was moved by Mr. Ai, seconded by Mr. Montalbo, and unanimously carried to approve the minutes of the July 24, 2017 meeting as circulated.

Executive Officer's Report: a. Examination Review Report

**PROMETRIC
 HAWAII PEST CONTROL EXAMINATIONS
 EXAMINATIONS ADMINISTERED AUGUST 2017**

<u>EXAM</u>	<u>ADMINISTERED</u>				
	<u>NO. EXAMS</u>	<u>NO. FAIL</u>	<u>NO. PASS</u>	<u>% FAIL</u>	<u>%PASS</u>
PART 1	3	3	0	100%	0%
FIELD REP BR 1	6	2	4	33%	67%
FIELD REP BR 2	14	2	12	14%	86%
FIELD REP BR 3	4	1	3	25%	75%
OPERATOR BR 1	1	1	0	100%	0%
OPERATOR BR 2	2	0	2	0%	100%
OPERATOR BR 3	1	0	1	0%	100%
TOTAL NO. EXAMS ADMINISTERED				31	
TOTAL NO. EXAMS PASSED				22	
TOTAL NO. EXAMS FAILED				9	
TOTAL PERCENT PASSED				71%	
TOTAL PERCENT FAILED				29%	

b. Association of Structural Pest Control Regulatory Officials (ASPCRO)
 61st Annual Meeting, August 29 – September 1, 2017, Burlington, VT

Executive Officer Ferrer recommended to defer this agenda item to the next meeting due to the number of applications and correspondence to be discussed.

Applications: a. Exam

PCO

It was moved by Dr. Grace, seconded by Mr. Manago, and unanimously carried to **approve/defer** the following applications for examination:

- (i) Oahu Termite & Pest Management LLC (PCO XXXX / BR 1, 2, 3)
 RME: Miske, Michael (PCO 1157 / BR 1)
BR 1 – Approved
BR 2, 3 – Deferred pending qualification through a RME licensed in BR 2 and BR 3.
- (ii) Worden, Michael (PCO XXXX / BR 2, 3)
 Kamaaina Termite and Pest Control Inc. (PCO 824 / BR 1, 2, 3)
BR 2, 3 – Approved

- (iii) Campana, Paul (PCO 1360 / BR 2, 3)
North Shore Termite and Pest Control LLC (PCO 1312 / BR 2, 3)

EO Ferrer informed the Board that Mr. Campana's application is for license reactivation and therefore, should have been placed on the agenda under "Ratifications: Without Exam – Reactivation".

b. **PCFR**

- (i) Cole-Yamaguchi, Preston (PCFR XXXX / BR 2, 3)
The Terminix International Company, LP (PCO 618 / BR 1, 2, 3)
BR 2, 3 – **Approved**
- (ii) Cruz, Nicole (PCFR 1353 / BR 3)
The Terminix International Company, LP (PCO 618 / BR 1, 2, 3)
BR 3 – **Deferred pending verification of further work experience.**
- (iii) Cummings, Rico (PCFR XXXX / BR 2)
The Terminix International Company, LP (PCO 618 / BR 1, 2, 3)
BR 2 – **Deferred pending verification of further work experience.**
- (iv) Eleneki-Otukolo, Cindy (PCFR XXXX / BR 1, 2, 3)
The Terminix International Company, LP (PCO 618 / BR 1, 2, 3)
BR 1 – **Approved**
BR 2, 3 – **Deferred pending verification of further work experience.**
- (v) Fabro, Delia-Anne (PCFR XXXX / BR 1, 2)
Kamaaina Termite and Pest Control Inc. (PCO 824 / BR 1, 2, 3)
BR 1, 2 – **Deferred pending verification of further work experience and documentation to support experience qualifications.**
- (vi) Gibson, Jon (PCFR XXXX / BR 1)
Kamaaina Termite and Pest Control Inc. (PCO 824 / BR 1, 2, 3)
BR 1 – **Deferred pending verification of further work experience.**
- (vii) Goldberg, Larry (PCFR XXXX / BR 2)
The Terminix International Company, LP (PCO 618 / BR 1, 2, 3)
BR 2 – **Approved**

- (viii) Jimenez, Isaiah (PCFR XXXX / BR 2, 3)
Mr. T's Pest Control Inc. (PCO 1005 / BR 2, 3)
BR 2, 3 – **Deferred pending verification of further work experience and documentation to support experience qualifications.**
- (ix) Kimoto, Preston (PCFR XXXX / BR 1)
Kamaaina Termite and Pest Control Inc. (PCO 824 / BR 1, 2, 3)
BR 1 – **Deferred pending verification of further work experience and documentation to support experience qualifications.**
- (x) Lopes, Jeffrey (PCFR XXXX / BR 1, 3)
The Terminix International Company, LP (PCO 618 / BR 1, 2, 3)
BR 1, 3 – **Approved**
- (xi) Lovett, Chaunce (PCFR XXXX / BR 1)
Kamaaina Termite and Pest Control Inc. (PCO 824 / BR 1, 2, 3)
BR 1 – **Deferred pending verification of further work experience and documentation to support experience qualifications.**
- (xii) Luamanuvae, Ilai (PCFR XXXX / BR 1)
Kamaaina Termite and Pest Control Inc. (PCO 824 / BR 1, 2, 3)
BR 1 – **Deferred pending verification of further work experience and documentation to support experience qualifications.**
- (xiii) Pangan, John (PCFR XXXX / BR 1)
The Terminix International Company, LP (PCO 618 / BR 1, 2, 3)
BR 1 – **Approved**
- (xiv) Perry, Ryan (PCFR XXXX / BR 1, 2,3)
The Terminix International Company, LP (PCO 618 / BR 1, 2, 3)
BR 1, 2, 3 – **Approved**
- (xv) Peterson, Larry (PCFR XXXX / BR 1)
Kamaaina Termite and Pest Control Inc. (PCO 824 / BR 1, 2, 3)
BR 1 – **Deferred pending verification of further work experience and documentation to support experience qualifications.**
- (xvi) Ramos, Gerome (PCFR XXXX / BR 1, 3)
The Terminix International Company, LP (PCO 618 / BR 1, 2, 3)
BR 1, 3 – **Approved**

- (xvii) Sundborg, James (PCFR XXXX / BR 2, 3)
The Terminix International Company, LP (PCO 618 / BR 1, 2, 3)
BR 2, 3 – **Deferred pending verification of further work experience.**
- (xviii) Tavajian, Christopher (PCFR XXXX / BR 1, 2, 3)
The Terminix International Company, LP (PCO 618 / BR 1, 2, 3)
BR 1, 2, 3 – **Approved**
- (xix) Ulsh, Kainoa (PCFR XXXX / BR 1)
Kamaaina Termite and Pest Control Inc. (PCO 824 / BR 1, 2, 3)
BR 1 – **Deferred pending verification of further work experience and documentation to support experience qualifications.**
- (xx) Vair, Jeffrey (PCFR XXXX / BR 2, 3)
The Terminix International Company, LP (PCO 618 / BR 1, 2, 3)
BR 2, 3 – **Approved**
- (xxi) Vasquez, Quinton (PCFR XXXX / BR 2, 3)
The Terminix International Company, LP (PCO 618 / BR 1, 2, 3)
BR 2, 3 – **Approved**
- (xxii) Wyllie, Clayton (PCFR XXXX / BR 3)
The Terminix International Company, LP (PCO 618 / BR 1, 2, 3)
BR 3 – **Deferred pending verification of further work experience and documentation to support experience qualifications.**
- (xxiii) Zumwalt, Andrew (PCFR XXXX / BR 2, 3)
Mr. T's Pest Control Inc. (PCO 1005 / BR 2, 3)
BR 2, 3 – **Deferred pending verification of further work experience.**

c. Ratifications

Without Exam – Reactivation

It was moved by Mr. Manago, seconded by Mr. Montalbo, and unanimously carried to approve/defer the following reactivation application without examination:

- (i) Campana, Paul (PCO 1360 / BR 2, 3)
North Shore Termite and Pest Control LLC (PCO 1312 / BR 2, 3)
BR 2, 3 – **Approved**

Unfinished Business: a. Rule Revisions

- (i) HAR section 16-94-17 – Progress update

EO Ferrer reiterated that the rule package was sent to the attorney general's office on July 17, 2017. She is hoping to get a progress update by the next meeting.

New Business: a. Establishment of Rules Committee

EO Ferrer asked the Board members if they would like to defer this agenda item again, until all the members are present. A member suggested to establish the committee now.

EO Ferrer stated that as of the September 12, 2015 meeting, the committee members included Dr. Yates, Mr. Manago and Mr. Lau. She asked those members if they were still interested in serving on serving on the committee. Dr. Yates, Mr. Manago and Mr. Lau stated that they would like to remain on the committee.

Mr. Ono volunteered to join the committee. Mr. Ono replaces Mr. Kobashigawa, who was the fourth member and is no longer on the Board. It was moved by Mr. Manago, seconded by Mr. Montalbo, and unanimously carried to add Mr. Ono to the committee.

It was moved by Mr. Montalbo, seconded by Mr. Ai, and unanimously carried to approve the following members as members of the Rules Committee: Dr. Yates, Mr. Manago, Mr. Lau, and Mr. Ono.

The following item was taken out of order.

Correspondence: b. May 25, 2017 letter from Bowman Termite & Pest Management, LLC regarding licensing and proper training of termite inspectors

In his letter, Mr. Bruce Bowman stated that he had received information from the HPCA about the Board's possible consideration of discontinuing the requirement for a field representative license to conduct termite inspections. EO Ferrer stated that this is not the case and that the Board is not considering discontinuing the requirement for a field representative license for termite inspections. She stated for the record that to conduct a termite inspection an individual must be licensed.

A Board member asked if there is a possibility to increase the amount of time for a field representative to gain experience before taking the exam.

The EO indicated that the draft rules propose minimum timeframes for field experience and training. She added that while rules state the minimum requirements for training, it is the employer's responsibility to make sure its representatives are trained. Referring to the July 21, 2017 correspondence from Mid-Pacific Pest Control in which Mr. Mark Redeker explained that he trained a recent hire, a PCFR from a national company, who had no experience in termite inspection reports. The EO indicated that Mr. Redeker's example is illustrative of an employer's responsibility to ensure its employees are properly trained.

- a. July 21, 2017 letter from Mid-Pacific Pest Control, Inc. concerning the experience of PCFRs and the qualifications to properly perform termite inspections and complete a Termite Inspection Report (PC-9 form)

A member stated that some licensed PCFRs lack the necessary experience and that it is an injustice for the public and creates a bad name for the industry.

- c. July 19, 2017 letter from Accu-Pest & Termite Control Services, LLC regarding the importance of proper training and work experience for public protection as well as for the integrity of pest control companies and the industry

Mr. Edlao feels that individuals for a field representative license should be employed for 3 - 6 months before they take the test. This will allow time to for an individual to be sufficiently trained before servicing consumers.

A member stated that a minimum time period, whether it is 60 hours or 3 months is not going to have any impact on the quality of inspections, and that it would be better to have information that is measurable. All the Board is provided is a piece of paper with 25 jobs, but no assurance that an individual has been properly trained.

Mr. Edlao said that the Board should establish criteria and break it down to the function of each branch.

EO Ferrer said that there is a breakdown of the hours in the Board's rules. The breakdown is reflected on the certificate of experience and the licensed PCO/RME certifies to the experience. She added that the Board cannot regulate the different companies' training policies.

Mr. Edlao acknowledged that while this is true, the rules could prohibit field representatives from selling jobs unless they have been in the industry for at least 3 months. EO reiterated that the draft rules

proposes minimum timeframes for field experience and training. She added that the rule-making process has been taking a long time, but that progress is being made.

Mr. Lee of Terminix stated that Terminix will send out the best guys to perform the TIR's, not a new salesperson. He noted that it should be the responsibility of the company to train its employees. His concern is that there are some companies that have unlicensed individuals who are selling but no one is regulating the companies.

Open Forum: (Public comment on issues not on the agenda, for consideration for Board's agenda at a subsequent meeting.)

Mr. Lyons requested the Board to provide a lead-time on when the updated termite inspection report will be implemented.

Announcements: a. Next Meeting:
Monday, November 20, 2017
2:00 p.m.
King Kalakaua Conference Room
King Kalakaua Building
335 Merchant Street, 1st Floor
Honolulu, Hawaii 96813

Adjournment: There being no further business to discuss, the meeting adjourned at 3:25 p.m.

Reviewed and approved by:

Taken and recorded by:

/s/ May Ferrer _____
May Ferrer
Executive Officer

/s/ Susan A. Reyes _____
Susan A. Reyes
Secretary

MF:sr

10/16/17

[X] Minutes approved as is.
[] Minutes approved with changes, see minutes of _____