

**QUARTERLY REPORT ON  
ACTIONS  
AGAINST UNLICENSED  
ACTIVITY  
(JULY THROUGH SEPTEMBER 2025)**

**The Regulated Industries Complaints Office (RICO) is a statewide agency of the Department of Commerce and Consumer Affairs. It is the enforcement arm for the various professions and vocations that are licensed in the State. RICO investigates allegations of professional misconduct by licensees and investigates possible unlicensed activity that may be occurring in the State. The following is a list of recent unlicensed activity actions. Additional information, including information about disciplinary actions taken against licensees, is available at [cca.hawaii.gov/rico](http://cca.hawaii.gov/rico).**

Date: July 2-2025  
Respondent: JOEL K.K. ALVERIO, individually and dba TROPICAL BUILDERS, INC.  
Sanction: \$136,900.00 Civil Penalty, Default Judgment, and Permanent Injunction

Summary: Respondent alleged to have engaged in unlicensed Contractor activity, violating Hawaii Revised Statutes §§444-9 and 487-13(a). Respondent will not offer or furnish services for which a license is required without the benefit of such license.

Fine Status: Paid in Full

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Date: July 30-2025  
Respondent: LINH PHOI LY  
Sanction: \$500.00 DCCA Citation and Order of Abatement.

Summary: Respondent alleged to have engaged in unlicensed Beauty Operator activity, violating Hawaii Revised Statutes §§439-3 and 436B-26.5. Respondent will not offer or furnish services for which a license is required without the benefit of such license.

Fine Status: Paid in Full

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Date: August 25-2025  
Respondent: LANLAN ZHANG  
Sanction: \$500.00 DCCA Citation and Order of Abatement.

Summary: Respondent alleged to have engaged in unlicensed Massage Therapist activity, violating Hawaii Revised Statutes §§452-2(a) and 436B-26.5. Respondent will not offer or furnish services for which a license is required without the benefit of such license.

Fine Status: Paid in Full

Date: August 25-2025  
Respondent: MEI LIN  
Sanction: \$1,000.00 DCCA Citation and Order of Abatement.

Summary: Respondent alleged to have engaged in unlicensed Massage Therapist activity, violating Hawaii Revised Statutes §§452-2(a) and 436B-26.5. Respondent will not offer or furnish services for which a license is required, without the benefit of such license.

Fine Status: Paid in Full

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Date: August 26-2025  
Respondent: COREY S.Y. WONG  
Sanction: \$500.00 DCCA Citation and Order of Abatement.

Summary: Respondent alleged to have engaged in unlicensed Motor Vehicle Repair Dealer, violating Hawaii Revised Statutes §§437B-7 and 436B-26.5. Respondent will not offer or furnish services for which a license is required, without the benefit of such license.

Fine Status: Paid in Full

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Date: September 10-2025  
Respondent: KAO SPA HONOLULU LLC dba SERENITY SPA  
Sanction: Assurance of Voluntary Compliance.

Summary: Respondent alleged to have engaged in unlicensed Beauty Shop activity, violating Hawaii Revised Statutes §439A-3. Respondent will not offer or furnish services for which a license is required, without the benefit of such license.

Fine Status: None Imposed

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Date: September 10-2025  
Respondent: OSB HEALTH AND BEAUTY LP, dba KAO SPA  
Sanction: Assurance of Voluntary Compliance.

Summary: Respondent alleged to have engaged in unlicensed Beauty Shop activity, violating Hawaii Revised Statutes §439A-3. Respondent will not offer or furnish services for which a license is required, without the benefit of such license.

Fine Status: None Imposed

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Date: September 17-2025  
Respondent: KATHERINE M. MCGRATH  
Sanction: \$500.00 Administrative Assessment, Assurance of Voluntary Compliance.

Summary: Respondent alleged to have engaged in unlicensed Beauty Shop activity in violation of Hawaii Revised Statutes §§439A-3, 487-13. Respondent will not offer or furnish services for which a license is required, without the benefit of such license.

Fine Status: Partially Paid

Date: September 26-2025  
Respondent: A'S AUTOMOTIVE SHOP LLC  
Sanction: \$500.00 DCCA Citation and Order of Abatement.

Summary: Respondent alleged to have engaged in unlicensed Motor Vehicle Repair Dealer activity in violation of Hawaii Revised Statutes §§437B-7, 436B-26.5. Respondent will not offer or furnish services for which a license is required, without the benefit of such license.

Fine Status: Paid in Full

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Date: September 30-2025  
Respondent: SHAOYU CHEN  
Sanction: \$500.00 DCCA Citation and Order of Abatement.

Summary: Respondent alleged to have engaged in unlicensed Massage Therapist activity, violating Hawaii Revised Statutes §§452-2(a) and 436B-26.5. Respondent will not offer or furnish services for which a license is required without the benefit of such license.

Fine Status: Paid in Full

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Date: September 30-2025  
Respondent: STREAMLINE PERFORMANCE LLC  
Sanction: \$500.00 DCCA Citation and Order of Abatement.

Summary: Respondent alleged to have engaged in unlicensed Motor Vehicle Repair Dealer activity, violating Hawaii Revised Statutes §§437B-7 and 436B-26.5. Respondent will not offer or furnish services for which a license is required without the benefit of such license.

Fine Status: Paid in Full