

Consumer's Name(s): \_\_\_\_\_ Manufacturer Rep's Name: \_\_\_\_\_  
 \_\_\_\_\_ Phone: \_\_\_\_\_  
 \_\_\_\_\_ Fax: \_\_\_\_\_  
 SCAP Case No: \_\_\_\_\_ Email: \_\_\_\_\_

**MANUFACTURER'S STATEMENT**

**Submit this completed statement, the requested documents, and the \$200.00 filing fee made payable to "Director of Finance" within ten (10) days from the date of your receipt of the demand for arbitration.**

*Please check one of the options:*

- 1. The manufacturer **did/ did not** receive notice of the defect from the consumer before the Lemon Law rights period expired.
- 2. The manufacturer **does wish/ does not wish** to inspect the motor vehicle before the arbitration hearing. (You have the right to a pre-arb inspection. This, however, is not another repair attempt. If the consumer is not cooperative in scheduling this, please contact the SCAP Administrator for assistance.)
- 3. The manufacturer will participate at the arbitration hearing.

**NAME OF PERSON APPEARING:** \_\_\_\_\_

- 4. The manufacturer **will/ will not** be represented by an attorney at the arbitration hearing.
- ATTORNEY'S NAME:** \_\_\_\_\_

- 5. The manufacturer will call the following witness(es) to testify at the arbitration hearing:

***(PLEASE NOTIFY THE SCAP ADMINISTRATOR OF ANY CHANGE(S) TO THE WITNESS(ES) LISTED ABOVE)***

- 6. The manufacturer denies the consumer's claim that the motor vehicle qualifies for relief under the Lemon Law for the following reason(s) *(Check all that apply)*:
  - Insufficient opportunity to repair;
  - Inadequate notice to the manufacturer;
  - Defect does not constitute "substantial impairment" of use, safety, or market value;
  - Defect is not likely to cause death or serious bodily injury if the vehicle is driven;
  - Vehicle was not out of service by reason of repair for one or more defects for a cumulative total of 30 (thirty) or more business days during the Lemon Law rights period;
  - Defect has been corrected;
  - Complaint does not fall within Lemon Law rights period;
  - Demand for arbitration was not filed within one (1) year from expiration of the Lemon Law rights period;
  - Defect is the result of consumer's abuse, neglect, or unauthorized modifications or alterations of the motor vehicle;
  - Other (please explain): \_\_\_\_\_

- 7. List relevant technical service bulletins or reports and attach copies: \_\_\_\_\_

**NOTE: Pursuant to H.A.R. § 16-181-20, if you fail to appear at the arbitration hearing, the hearing shall proceed, and the arbitrator shall make a decision based on evidence presented by the consumer and any documents contained in the record.**