

**STATE CERTIFIED ARBITRATION PROGRAM  
LEMON LAW SETTLEMENTS VS. ARBITRATIONS  
January - December 2018**

	<b>NUMBER OF CASES</b>	<b>% OF CASES</b>
<b>SETTLEMENTS</b>	5	33%
<b>ARBITRATIONS</b>	10	67%
Decisions for Consumers	7	
Decisions for Manufacturers	3	
<b>TOTAL</b>	15	