

**STATE CERTIFIED ARBITRATION PROGRAM
LEMON LAW COMPLAINT OUTCOMES BY MANUFACTURER
January - December 2018**

	TOTAL NO. COMPLAINTS	MFR.	REFUND/ REPLACE	SETTLED
AUDI	1	1		
CHRYSLER	4	1 (JEEP)	2 (DODGE) (JEEP)	1* (JEEP)
FORD	3		2	1
GM	1			1 (CHEVROLET)
HARLEY DAVIDSON	1	1		
HONDA	1		1	
KIA	1			1
MASERATI	1		1	
NISSAN	1		1 (INFINITY)	
TOYOTA	1			1
TOTALS	15	3	7	5

More than \$280,000 was recovered by consumers through arbitrations or settlements with SCAP's assistance.

*Claim withdrawal requested, see HRS section 4811-2