

NOTICE TO CONSUMERS

Contact the RICO Consumer Resource Center
at (808) 587-4272:

- ✓ To verify licensure
- ✓ To request information about prior complaints
- ✓ To file a complaint about a licensed dentist
- ✓ To verify a dentist's special privilege to administer anesthesia or sedation

The **Regulated Industries Complaints Office (RICO)** is the enforcement arm for the **Hawaii Board of Dental Examiners**. RICO receives complaints, conducts investigations, and prosecutes licensing law violations. RICO also prosecutes unlicensed activity. Pursuant to Act 106 (SSH 2017), licensed dentists who administer general anesthesia, deep sedation, or moderate (conscious) sedation, are required by law to post this information in a conspicuous place at the dentist's place of business. For information about the special privilege or to report possible violations, contact the RICO Consumer Resource Center.

To call toll free from Kauai, dial 274-3141, then 7-4272 followed by the # sign
To call toll free from Maui, dial 984-2400, then 7-4272 followed by the # sign
To call toll free from the Big Island, dial 974-4000, then 7-4272 followed by the # sign
To call toll free from Molokai or Lanai, dial 1-800-468-4644, then 7-4272 followed by the # sign



Regulated Industries Complaints Office, 235 S. Beretania Street, Ninth Floor, Honolulu, Hawaii 96813
cca.hawaii.gov/rico