#### **STEP-BY-STEP GUIDE:**

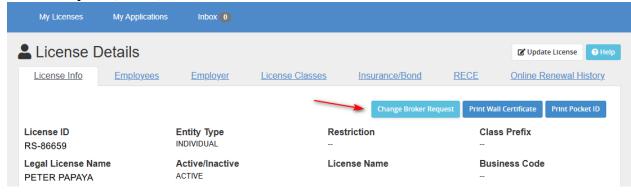
#### HOW TO ACCESS THE ONLINE EXPRESS CHANGE BROKER REQUEST

1) Log into your MyPVL account at <a href="mypvl.dcca.hawaii.gov">mypvl.dcca.hawaii.gov</a>
As a reminder for those who have not logged into their accounts since March 2025, all eHawaii.gov accounts have migrated to myHawaii. Therefore, upon initial login you will need to re-authenticate your account by resetting your password and setting up a Multi-Factor Authentication.

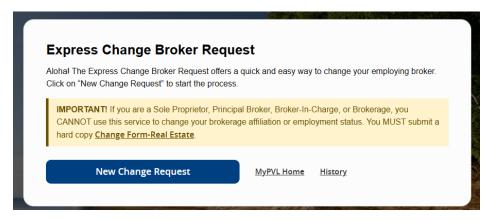
2) Click on your current Real Estate License ID number:



3) Click on the "Change Broker Request" button to access the Online Express Change Broker Request (ECBR):

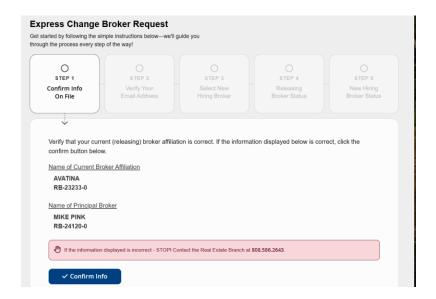


4) After clicking "Change Broker Request," you will be taken to the new online ECBR portal:

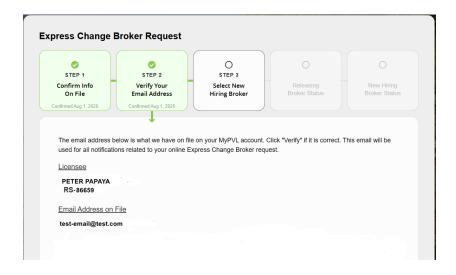


# Complete the form in just 3 Easy Steps:

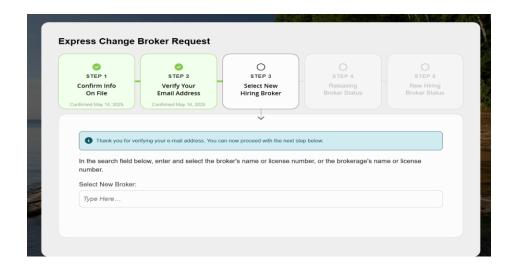
## 1. Confirm your current broker information



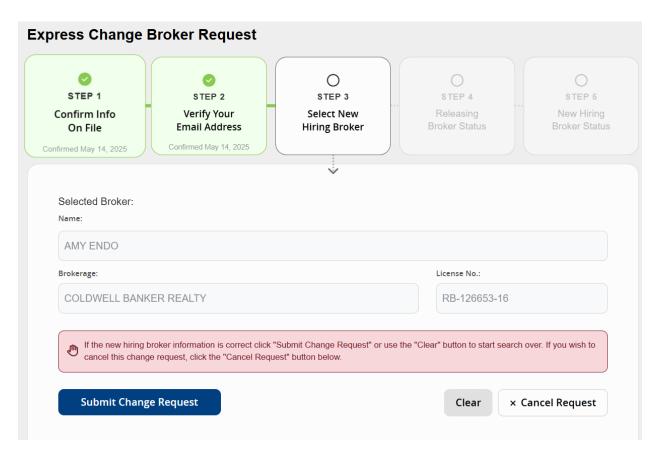
### 2. Verify your email address



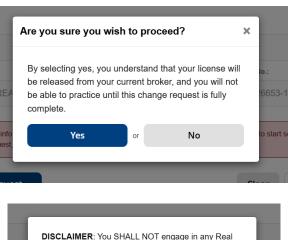
## 3. Select your New Hiring Broker

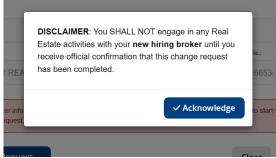


Once you've selected a new broker, you will see your selection below. Hit "Submit Change Request" to continue.

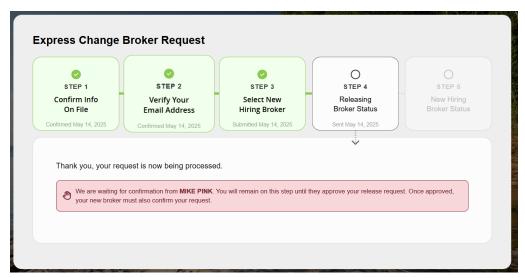


There will be two pop-ups you need to respond to before moving to the next step:

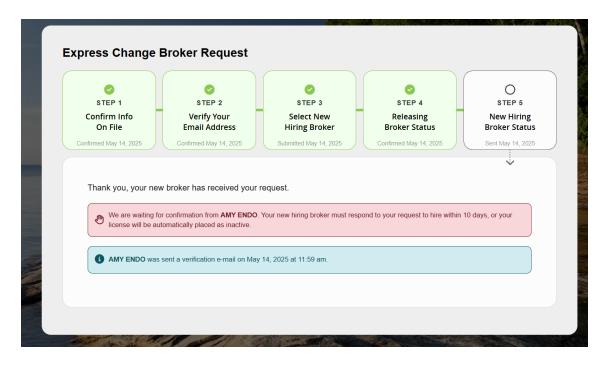




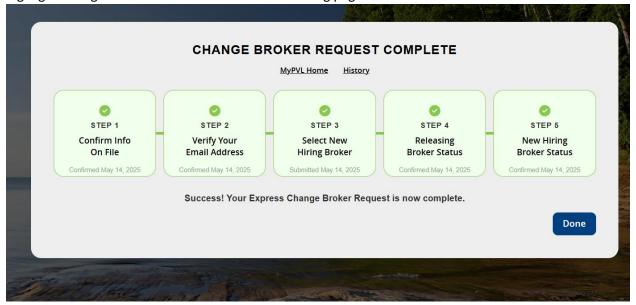
- After Acknowledging the disclaimer, you will be taken to "Releasing Broker Status"
  - There is nothing that you need to do on this step except wait for your releasing PB to respond.
  - Once your releasing PB responds, you will receive an email informing you of the successful release.
  - You can log out at this time--- to log back in follow the step listed on Page 1. You will
    notice that instead of "New Change Request" it will say "Continue Broker Request."



- If you do log back in after your former PB signs you off, then this is what your next screen will look like:
  - Again, no actions for you take here. Once your new PB confirms the hire, you should receive a confirmation email.



If you are still logged on to your MyPVL and didn't exit the screen, you will see all steps highlighted in green. Click "Done" to return to landing page.



If you exit and return to the ECBR you will be taken back to the landing page.

You may navigate to "History" to view your completed request:

