

BOARD OF MASSAGE THERAPY
Professional & Vocational Licensing Division
Department of Commerce & Consumer Affairs
State of Hawaii

AGENDA FOR MEETING

Date: July 1, 2025

Time: 9:00 a.m. HST

In-person Meeting Location: Queen Liliuokalani Conference Room
King Kalakaua Building, 1st Floor
335 Merchant Street
Honolulu, Hawaii 96813

Virtual: Virtual Videoconference Meeting - Zoom Meeting
<https://dcca-hawaii.gov.zoom.us/j/83545014269?pwd=v8EqWkbr1PzweakrTOITcnvaZgzUdH.1>

Zoom Phone Number: (669) 900 6833
Meeting ID: 835 4501 4269
Passcode: 576068

Agenda: Posted on the State electronic calendar as required by Hawaii Revised Statutes section 92-7(b).

If you wish to submit written testimony on any agenda item, please submit your testimony to massage@dcca.hawaii.gov or by hard-copy mail to Attn: Board of Massage Therapy, P.O. Box 3469, Honolulu, HI 96801. We request submission of testimony at least 24 hours prior to the meeting to ensure that it can be distributed to the Board members.

INTERNET ACCESS:

To view the meeting and provide live oral testimony, please use the link at the top of the agenda. You will be asked to enter your name. The Board requests that you enter your full name, but you may use a pseudonym or other identifier if you wish to remain anonymous. You will also be asked for an email address. You may fill in this field with any entry in an email format, e.g., *****@***mail.com.

Your microphone will be automatically muted. When the Chairperson asks for public testimony, you may click the Raise Hand button found on your Zoom screen to indicate that you wish to testify about that agenda item. The Chairperson will individually enable each testifier to unmute their microphone. When recognized by the Chairperson, please unmute your microphone before speaking and mute your microphone after you finish speaking.

Upon request, your Zoom video or similar on-camera option will be enabled to allow you to be visible to the Board members and other meeting participants while presenting oral testimony. Please turn off your camera after you conclude your testimony. It is the individual testifier's responsibility to ensure they have the video and internet capabilities to successfully stream or remotely testify. The Board maintains the authority to remove and block individuals who willfully disrupt or compromise the conduct of the meeting.

PHONE ACCESS:

If you cannot get internet access, you may get audio-only access by calling the phone number listed at the top on the agenda.

Upon dialing the number, you will be prompted to enter the Meeting ID which is also listed at the top of the agenda. After entering the Meeting ID, you will be asked to either enter your panelist number or wait to be admitted into the meeting. You will not have a panelist number. So, please wait until you are admitted into the meeting.

When the Chairperson asks for public testimony, you may indicate you want to testify by entering "*" and then "9" on your phone's keypad. After entering "*" and then "9", a voice prompt will let you know that the host of the meeting has been notified. When recognized by the Chairperson, you may unmute yourself by pressing "*" and then "6" on your phone. A voice prompt will let you know that you are unmuted. Once you are finished speaking, please enter "*" and then "6" again to mute yourself.

For both internet and phone access, when testifying, you will be asked to identify yourself and the organization, if any, that you represent. Each testifier will be limited to five minutes of testimony per agenda item.

If connection to the meeting is lost for more than 30 minutes, the meeting will be continued on a specified date and time. This information will be provided on the Board's website at <https://cca.hawaii.gov/pvl/boards/massage/board-meeting-schedule/>.

Instructions to attend State of Hawaii virtual board meetings may be found online at <https://cca.hawaii.gov/pvl/files/2020/08/State-of-Hawaii-Virtual-Board-Attendee-Instructions.pdf>.

1. Roll Call, Quorum, Call to Order, Public Notice – Hawaii Revised Statutes ("HRS") §92-3 Open Meetings and Hawaii Administrative Rules ("HAR") §16-84-39 Oral Testimony
2. Approval of the Minutes of the May 6, 2025 Board Meeting

The Board may move into Executive Session in accordance with HRS §92-4 and §92-

5(a)(1) and (4) "To consider and evaluate personal information relating to individuals applying for professional or vocational licenses cited in section 26-9 or both;" and "To consult with the Board's attorney on questions and issues pertaining to the Board's powers, duties, privileges, immunities, and liabilities."

3. Chapter 91, Adjudicatory Matters

- a. In the Matter of the Massage Establishment Licensed of De' Rest Thai Massage, LLC, and the Massage Therapist License of Jidaphar Benjaratsami, MAS 2025-30-L; Settlement Agreement Prior to Filing of Petition for Disciplinary Action and Board's Final Order
- b. In the Matter of the Massage Therapist License of Pathama Hennek, also known as Jaymie Path Waeonam, and the Massage Therapy Establishment License of Thai Aroma Massage Therapy, LLC MAS 2023-0047-L; Affidavit of Rebecca C. Yonashiro; Exhibits "1" – "9"; Certificate of Service.

4. Applications

The Board may move into Executive Session in accordance with HRS §92-4 and §92-5(a)(1) and (4) "To consider and evaluate personal information relating to individuals applying for professional or vocational licenses cited in section 26-9 or both;" and "To consult with the Board's attorney on questions and issues pertaining to the Board's powers, duties, privileges, immunities, and liabilities."

- a. Ratifications (see attached Addendum)
- b. Massage Therapist Applications
 - 1) Elizabeth Jimenez
 - 2) Casey Simzer
- c. Massage School Curriculum Letter for Hawaii State Department of Education
 - 1) IBS School of Cosmetology and Massage
 - 2) Maui School of Therapeutic Massage
 - 3) Lomino Hawaii Massage School
 - 4) Central Oahu Massage Institute

5. Executive Officer's Report

- a. Hawaii Massage Therapy – State Examination Statistics & Update on Exam Item Writing with PSI, Inc.

- b. Update regarding PSI, Inc. policies on special accommodations for the Board of Massage Therapy State Examination
- c. Update regarding Federation of State Massage Therapy Boards (“FSMTB”) membership

6. New Business

- a. Clarification of requirements for principal massage therapist (“PMT”) to be on premise at the associated Massage Therapy Establishments (“MAEs”)

Pursuant to HRS §452-1, "Principal massage therapist" means a massage therapist designated by an establishment or an out-call massage service as the person in charge. Pursuant to HRS §452-23.5(a)(2) and HAR §16-84-15(d), the PMT must be present on the MAE premises at all times, unless a licensed massage therapist designee is appointed in the absence of the PMT.

7. Ongoing Business

- a. Discussion of proposals for future new administrative rules revisions – Title 16, Chapter 84, Hawaii Administrative Rules (“HAR”)

The Board will continue ongoing discussion of possible new HAR amendments. Any rules revisions would be introduced through a new rules package separate from the one currently in motion that was presented for public hearing on November 13, 2024.

8. Election of Officers in accordance with HRS §436B-6(a)

The Board will vote to elect a Chair and Vice-Chair, pursuant to HRS §436B-6(a), “Immediately upon the qualification and appointment of the original members, and annually thereafter, the board shall elect one member as chair and one member as vice-chair. In the absence of both the chair and the vice-chair to preside at a meeting, the members present shall select a chair pro tem.”

9. Next Meeting:
- | | |
|------------|--|
| Date: | September 8, 2025 |
| Time: | 9:00 a.m. |
| In-Person: | Queen Liliuokalani Conference Room
King Kalakaua Building, 1st Floor
335 Merchant Street
Honolulu, Hawaii 96813 |

Virtual: Zoom Meeting

10. Adjournment

6/25/25

If you need an auxiliary aid/service or other accommodation due to a disability, contact Sheena Choy at (808) 586-2702, Monday through Friday from 7:45 a.m. to 4:30 p.m., or email message@dcca.hawaii.gov as soon as possible, preferably by June 27, 2025. Requests made as early as possible have a greater likelihood of being fulfilled.

Upon request, this notice is available in alternate/accessibile formats.

BOARD OF MASSAGE THERAPY – RATIFICATION LISTS

ADDENDUM TO AGENDA

July 1, 2025

MASSAGE THERAPIST

MAT-18181-0	JONALYN K INOCENCIO
MAT-18179-0	KIMLIEN TIFFANY TRAN
MAT-18178-0	Yuko Ishizu
MAT-18177-0	ELICIA MENDOZA
MAT-18176-0	JAMIE LYNN KUTTENKULER
MAT-18175-0	Misato Milar
MAT-18174-0	Star Rana Ostman
MAT-18171-0	WAILANA K MAKEPA
MAT-18170-0	SHUANGSHUANG ZHU
MAT-18172-0	Analyn Fernandez
MAT-18173-0	STEVEN HUYNH
MAT-18168-0	Alison Alvarez
MAT-18167-0	Chutipa Srijan
MAT-17885-0	MOSE LEMI
MAT-18166-0	Jastine Raquiza
MAT-16407-0	DENISE K CABEL
MAT-18165-0	DAWNITELLE M APPIAH
MAT-18164-0	Poailani K Keahi-Juario
MAT-6526-0	JOSHUA RYAN WILLIAMS
MAT-18159-0	AGNES BARBER
MAT-18160-0	ZANDER M SYLVESTER
MAT-18162-0	PO'OMAIKELANI M MAKINNEY-LOPEZ
MAT-18163-0	Chanelle H Magee
MAT-18161-0	YOSHIE KAIZUKA
MAT-18156-0	LINA CHAN
MAT-18155-0	VALERIE G ESHELMAN
MAT-18150-0	ELIZABETH J MORRIS
MAT-18151-0	RODNEY W TAFT
MAT-18152-0	Alessia Cirelli
MAT-18143-0	CHRISTIAN DAVID PADILLA
MAT-18145-0	MICHELLE R VERGARA
MAT-18147-0	SUZANNE M NEHME
MAT-18146-0	Ayaka Burnett
MAT-18144-0	DIEP HOANG LAN N MUTART

BOARD OF MASSAGE THERAPY – RATIFICATION LISTS

ADDENDUM TO AGENDA

July 1, 2025

MASSAGE ESTABLISHMENT

MAE-18180-0	Liu Wellness Center LLC
MAE-18169-0	NOHEALANI WELLNESS CO LLC
MAE-18158-0	PARADISE PARK DAY SPA LLC
MAE-18157-0	Kang YI LLC
MAE-18154-0	ELEGANCE DAY SPA LLC
MAE-18153-0	OCEAN THAI MASSAGE LLC
MAE-18148-0	MANOR HOLDINGS LLC

MASSAGE APPRENTICE

R-25610002	Aroonrote Jitpirimwong
R-25610001	Kanchala Saennarong
R-25603002	Chloe Ruth Marie Parsons
R-25602003	Tiara Bianca Lloyd
R-25603003	Jennifer Ann Jordan
R-25603001	Jennifer Nicole Heist
R-25602005	Sadie Kawamoto
R-25603005	TAYLOR S MAGPURI
R-25602004	DANIELLE E PATLINGRAO
R-25602002	BRENT GENE CHENEY
R-25602001	JIRANAN TANAWATWANIT
R-25530001	NATHAN KEOLA PARK
R-25529001	MAX J GROSS
R-23609004	Marilou Akamine
R-25522003	GUORUI J KASS
R-25522002	TAMALYN MEGUMI FISHER
R-25521004	DONGJIE TIAN
R-25512001	NUNNAPAT TIMPUTSAKANON
R-25504002	EDLYN VENTURA RICALDE
R-23825001	Alessia Cirelli
R-25504001	YUKA K MASUTOMI
R-25503002	SOPHIA KEALOHI CASH
R-25503001	KAINOA N SOUZA
R-25610002	Aroonrote Jitpirimwong
R-25610001	Kanchala Saennarong

BOARD OF MASSAGE THERAPY – RATIFICATION LISTS

ADDENDUM TO AGENDA

July 1, 2025

R-25603002	Chloe Ruth Marie Parsons
R-25602003	Tiara Bianca Lloyd
R-25603003	Jennifer Ann Jordan
R-25603001	Jennifer Nicole Heist
R-25602005	Sadie Kawamoto
R-25603005	TAYLOR S MAGPURI
R-25602004	DANIELLE E PATLINGRAO
R-25602002	BRENT GENE CHENEY
R-25602001	JIRANAN TANAWATWANIT
R-25530001	NATHAN KEOLA PARK
R-25529001	MAX J GROSS
R-23609004	Marilou Akamine
R-25522003	GUORUI J KASS
R-25522002	TAMALYN MEGUMI FISHER
R-25521004	DONGJIE TIAN
R-25512001	NUNNAPAT TIMPUTSAKANON
R-25504002	EDLYN VENTURA RICALDE
R-23825001	Alessia Cirelli
R-25504001	YUKA K MASUTOMI
R-25503002	SOPHIA KEALOHAI CASH

BOARD OF MASSAGE THERAPY
APPROVED MASSAGE THERAPY WORKSHOPS
(as of June 24, 2025)

<p>LauLa'au LLC, MAE-3486 Instructor: Claudia Brullhardt, MAT-14836 Initial Course: July 5, 2024 – October 11, 2024 Location: 76-5612 Mamalahoa Hwy Holualoa, HI 96725 Phone: (808) 769-0680</p>	<p>MyoPro Institute LLC, MAE-3476 Instructor: Melissa Harvey, MAT-14632 Initial Course: Aug. 7, 2024 – Oct. 23, 2024 Location: 74-5620 Palani Rd. Ste. 200 Kailua-Kona, HI 96740 Phone: (808) 327-9791</p>
<p>The Recovery Room, MAE-17575 Instructor: Joseph Bird, MAT-16124 Initial Course: July 1, 2024 – January 1, 2025 Location: 337 Uluniu St. Ste. 202 Kailua, HI 96734 Phone: (808) 428-7017</p>	<p>Hawaiian Spa Maui LLC, MAE-3061 Instructor: Jeana Naluai, MAT-7768 Initial Course: July 1, 2024 – Sep. 1, 2024 Location: 1550 Piipholo Rd. Makawao, HI 96768 Phone: (808) 573-8256</p>
<p>Ion Wellness LLC, MAE-3549 Instructor: Lenora Carras, MAT-13303 Initial Course: Aug. 12, 2024 – Oct. 15, 2024 Location: 92-1288 Kikaha St. #74 Kapolei, HI 96707 Phone: (808) 201-7514</p>	<p>EKELA J KA'ANAPU, MAE-1829 Instructor: Ekela J Ka'anapu, MAT-6831 Initial Course: Aug. 5, 2024 – Sept. 30, 2024 Location: 21 Waianuenue Ave. #10 Hilo, HI 96720 Phone: (808) 990-3390</p>
<p>Nori Kohana Massage Therapy LLC, MAE-3046 Instructor(s): Noriko Sabatine, MAT-9199; Brian Tow, MAT 10989 Initial Course: July 8, 2024 – Sept. 23, 2024 Location: 1051 Keolu Dr. #104-B Kailua, HI 96734 Phone: (808) 262-0027</p>	<p>East 2 West Acupuncture & Massage, MAE-17676 Instructor: Richard Harrison, MAT-13165 Initial Course: July 21, 2024 – Sept. 3, 2024 Location: 94-673 Kupuohi St. #A204 Waipahu, HI 96797 Phone: (808) 364-1555</p>
<p>Hokulani Massage LLC, MAE-3527 Instructor(s): Bonnie Henshaw, MAT-4324; Kynaston Lindsey, MAT-13154 Initial Course: July 9, 2024 – October 3, 2024 Location: 68-1845 Waikoloa Rd. 3216 Waikoloa, HI 96738 Phone: (808) 895-8668</p>	<p>Aloha Massage Academy, MAE-16678 Instructor: Angela Leslee, MAT-4052; Elizaveta Salnikova, MAT 15841 Initial Course: Oct. 14, 2024 – Dec. 19, 2024 Location: 79-7411 Mamalahoa Hwy, Kainaliu, HI 96750 Phone: (808) 937-6019</p>
<p>Hokulani Massage LLC, MAE-3209 Instructor: Bonnie Henshaw, MAT-4324 Kynaston Lindsey, MAT-13154 Initial Course: Aug. 14, 2024 – Oct. 19, 2024 Location: 68-1845 Kawaiha Rd. #22 Kamuela, HI 96743 Phone: (808) 640-8919</p>	<p>Kanya Thai Massage LLC, MAE-3452 Instructor: Kanyaporn Panwong, MAT-15699 Initial Course: Sept. 15, 2024 – Sept. 15, 2025 Location: 1750 Kalakaua Ave Ste. 2403 Honolulu, HI 96826 Phone: (808) 352-8714</p>

*Please note that after the initial course dates, the workshop providers may conduct the same workshop at any other time prior to June 30, 2026 as long as there are no changes in the instructor(s), location or content (i.e., subject matter or hours). If you have any questions, please contact our office via email at message@dcca.hawaii.gov or phone at (808) 586-2702

BOARD OF MASSAGE THERAPY
APPROVED MASSAGE THERAPY WORKSHOPS
(as of June 24, 2025)

<i>Knead Professional Massage, MAE-3148</i> Instructor: Hazelyn Uy Stamm, MAT-13820 Initial Course: August 6, 2024 – June 30, 2026 Location: 94-916 Waipahu St. Ste. B Waipahu, HI 96707 Phone: (808) 688-1808
<i>Knead Professional Massage, MAE-3148</i> Instructor: Elizabeth Samala, MAT-16012 Initial Course: August 6, 2024 – June 30, 2026 Location: 94-916 Waipahu St., Ste. B Waipahu, HI 96797 Phone: (808) 688-1808
<i>Holomua Massage Academy & Training Center LLC, MAE-17329</i> Instructor: Danie Villena Jr., MAT-15600; Sheilla-Mary Villena, MAT-12618 Initial Course: Sept. 4, 2024 – Dec. 13, 2024 Location: 154 Holomua St. Hilo, HI 96720 Phone: (808) 987-3086
<i>Kekaimalino LLC, MAE-2461</i> Instructor: Mariko Sato, MAT-11268; Adele Lafever, MAT-16182 Initial Course: Sept. 30, 2024 – Nov. 25, 2024 Location: 116 Kamehameha Ave. Hilo, HI 96720 Phone: (808) 937-9621
<i>Ho'ola Massage Academy, MAE-17527</i> Instructor: Christopher Musslewhite MAT-13028 Initial Course: Sept. 1, 2024 – Sept. 30, 2024 Location: 249 E Kahaopea St. Hilo, HI 96720 Phone: (808) 785-9296
<i>R Haunani Hopkins dba Mapuna Wai Ola, MAE 1744</i> Instructor: Rene Haunani Hopkins, MAT-5099; Claudia Brullhardt, MAT-14836; Katharina Torreiter, MAT-11078 Initial Course: Sept. 3, 2024 – Nov. 9, 2024 Location: 79-7256 Nahenahe Loop, Honalo, HI 96740 Phone: (808) 896-0572

<i>Hokulani Massage LLC, MAE-3209</i> Instructor: Bonnie Lynn H. Henshaw, MAT-4324; Serena K. Henshaw, MAT-16472 Initial Course: January 22, 2025 – March 29, 2025 Location: 65-1298 B Kawaihae Rd. #22, Kamuela, HI 96743 Phone: (808) 640-8919
<i>Waimanalo Health Center, MAE-3591</i> Instructors: Sterling Palikapu Coria, MAT-13723; Enrick Ortiz, MAT-6099; Minden Toyota, MAT-11433; Sharon Leinaala Bright, MAT-3298 Initial Course: July 7, 2025 – February 28, 2026 Location: 41-1295 Kalaniana'ole Hwy, Waimanalo, HI 96795 Phone: (808) 954-7161
<i>Waimanalo Health Center, MAE-3592</i> Instructors: Sterling Palikapu Coria, MAT-13723; Enrick Ortiz, MAT-6099; Minden Toyota, MAT-11433; Sharon Leinaala Bright, MAT-3298 Initial Course: July 7, 2025 – February 28, 2026 Location: 41-1347 Kalaniana'ole Hwy, Waimanalo, HI 96795 Phone: (808) 954-7161
<i>MyoPro Institute LLC, MAE-3476</i> Instructor: Melissa Marie Harvey, MAT-14632 Initial Course: July 9, 2025 – September 24, 2025 Location: 75-5759 Kuakini Hwy, Suite 203, Kailua Kona, HI 96740 Phone: (808) 327-9791
<i>Kapolei Massage Institute, MAE-3637</i> Instructors: Rani Hanohano, MAT-13429; Gina Ordonez, MAT-13409 Initial Course: August 4, 2024 – November 16, 2024 Location: 2176 Lauwiliwili St, Ste #1, Kapolei, HI 96707 Phone: (808) 745-8651

*Please note that after the initial course dates, the workshop providers may conduct the same workshop at any other time prior to June 30, 2026 as long as there are no changes in the instructor(s), location or content (i.e., subject matter or hours). If you have any questions, please contact our office via email at message@dcca.hawaii.gov or phone at (808) 586-2702

BOARD OF MASSAGE THERAPY
Professional & Vocational Licensing Division
Department of Commerce and Consumer Affairs
State of Hawaii

MINUTES OF MEETING

Date: May 6, 2025

Time: 9:00 a.m.

In-Person Meeting Location: Queen Liliuokalani Conference Room
HRH King Kalakaua Building
335 Merchant Street, First Floor
Honolulu, HI 96813

Virtual: Virtual Videoconference Meeting – Zoom Meeting
<https://dcca-hawaii-gov.zoom.us/j/89365752199?pwd=faxuUKpO77plce7bzO7giZOTVVq8z7.1>

Recording Link: <https://youtu.be/fK1quVSSXRs>

Members Present: Olivia Nagashima, Massage Therapist, Chair
Jayce Arakaki, Public Member, Vice Chair
Darci Frankel, Massage Therapist
Shanon Skoog, Public Member
Sean St. Louis, Massage Therapist

Members Excused: None

Staff Present: Sheena Choy, Executive Officer (“EO Choy”)
Jordan A.K. Ching, Esq., Deputy Attorney General (“DAG Ching”)
Young-Im K. Wilson, Supervising Executive Officer
Justin Jo, Executive Officer
Marc Yoshimura, Secretary

In-Person Guests: Liqin Yuan

Virtual Guest(s): Daniel Kaneshiro
Mara McGhee
Gwen DeLuze-Coria

Virtual Meeting Instructions: A short video regarding virtual meetings was played to explain procedures for the virtual meeting and how members of the public can participate and interact with the Board during the meeting.

Chair Nagashima provided information on internet and phone access for today’s virtual meeting and announced that the meeting was being recorded and that the recording will be posted on the Board’s web page.

Agenda: The agenda for this meeting was posted on the State electronic calendar and filed with the Office of the Lieutenant Governor as required by §92-7(b), Hawaii Revised Statutes ("HRS").

Call to Order: Chair Nagashima took roll call of the Board members. Those members attending virtually confirmed that they were present and alone.

There being a quorum, Chair Nagashima called the meeting to order at 9:08 a.m.

Chair's
Announcements:

Appreciation for Outgoing Board Member, Jayce Arakaki

Chair Nagashima stated that this is the last meeting for Board member Jayce Arakaki. Mr. Arakaki has been serving as a public member since 2021 and is terming out.

On behalf of the Board, Chair Nagashima thanked Mr. Arakaki for his service to the Board and to the public.

Approval of
Minutes:

Approval of the Minutes of the March 4, 2025 Board Meeting

Chair Nagashima asked if there was any public testimony or Board discussion.

EO Choy noted that there were additional virtual guests for March 4, 2025 meeting that were missing on the Open Session minutes. EO Choy stated that she has made a correction for the Open Session minutes that will be recorded as "approved with corrections" by the Board:

- Thomas Smith
- Paul
- Daniel Martin
- Perrell
- Nathaniel B.
- John Thomas

Chair Nagashima requested amendments to the Open Session minutes, page 8, second paragraph, last statement, corrected statement should read, "Chair Nagashima share her suggested amendments for Subchapter 6: Apprentices. She stated that most of her amendments propose an increase to the required apprenticeship training from 570 hours to 625 hours."

Also on page 8, paragraph 4, addition of 260 hours of hands-on supervised clinical hours – in total, this adds up with the other hours mentioned to 625 hours.

Upon a motion by Chair Nagashima, seconded by Mr. St. Louis, it was voted upon and unanimously carried to approve the Open Session and Executive Session minutes of the March 4, 2025 Board meeting as amended.

Applications:

Ratifications

Chair Nagashima asked if there was any public testimony. There was none.

Upon a motion by Chair Nagashima, seconded by Mr. St. Louis, it was voted upon and unanimously carried to approve the attached ratifications list.

Massage Therapist Applications

Upon a motion by Chair Nagashima, seconded by Mr. St. Louis, it was voted upon and unanimously carried to enter Executive Session at 9:16 a.m., in accordance with HRS §92-5(a)(1), "To consider and evaluate personal information relating to individuals applying for professional licenses cited in section 26-9 or both" and, pursuant to HRS §92-5(a)(4), "To consult with the board's attorney on questions and issues pertaining to the board's powers, duties, privileges, immunities and liabilities." Board will vote in Open Session.

At 10:41 a.m., upon a motion by Chair Nagashima, seconded by Mr. St. Louis, it was voted upon and unanimously carried to move out of Executive Session.

In Executive Session, the Board consulted with its attorney and discussed confidential information regarding the applications for Nestor Ruiz and Liqin Yuan and the applications for massage school curriculum letter for Hawaii State Department of Education.

Nestor Ruiz

Upon a motion by Chair Nagashima, seconded by Mr. St. Louis, it was voted upon and unanimously carried to defer Nestor Ruiz's application to sit for the exam.

Liqin Yuan

Upon a motion by Chair Nagashima, seconded Mr. St. Louis it was voted upon and unanimously carried to approve Liqin Yuan's application to sit for the exam with the following conditions: 1) applicant shall complete one (1) continuing education course on ethics, and 2) applicant shall translate the PSI Services Security Procedures Agreement into her native language and submit a signed, translated copy to the Board.

**Application for Massage School Curriculum Letter for Hawaii
Department of Education**

Central Oahu Massage Institute

Upon a motion by Chair Nagashima, seconded by Mr. St. Louis, it was voted upon and unanimously carried to defer the application for more information.

Hawaii Healing Arts College

Upon a motion by Chair Nagashima, seconded by Mr. St. Louis, it was voted upon and unanimously carried to approve the application for massage school curriculum letter to HDOE.

Maluhia School of Massage Therapy

Upon a motion by Chair Nagashima, seconded by Mr. St. Louis, it was voted upon and unanimously carried to approve the application for massage school curriculum letter to HDOE.

Executive Officer's
Report:

Hawaii Massage Therapy – State Examination Statistics

Chair Nagashima asked if there was any public testimony. There was none.

Executive Officer Choy shared the massage therapy examination statistics for February, March, and April 2025.

Massage Exam (administered February 2025)

Exams Administered: 66
Successful: 27
Unsuccessful: 39

Massage Exam (administered March 2025)

Exams Administered: 22
Successful: 7
Unsuccessful: 15

Massage Exam (administered April 2025)

Exams Administered: 44
Successful: 21
Unsuccessful: 23

2025 Legislative Session – Bill Discussion & Updates

Seeing no public testimony, EO Choy stated the 2025 Legislative Session ended on May 2, 2025.

S.B. 1373, S.D. 2, H.D. 2, C.D. 1, Relating to Administrative Licensure Actions Against Sex Offenders.

Purpose: Authorizes the Department of Commerce and Consumer Affairs and certain licensing boards to automatically revoke and refuse to renew, restore, or reinstate the professional licenses or certification of registered sex offenders. (CD1)

EO Choy stated that since the Board's last meeting on March 3, 2025, only one bill that the Board provided a position on, S.B. 1373, advanced through the process. S.B. 1373 successfully passed through both chambers of the Legislature and now will be presented to the Governor.

Unless the Governor vetoes the bill by July 9, 2025, it will become law effective July 1, 2025. The current draft to be enrolled to the Governor, as well as additional information about the bill can be found on the measure's bill page:

https://www.capitol.hawaii.gov/session/measure_indiv.aspx?billtype=SB&billnumber=1373&year=2025.

Board of Massage Therapy: Frequently Asked Questions – Updated

EO Choy stated that she recently updated the FAQs available on the Board's website: <https://cca.hawaii.gov/pvl/boards/massage/>. The updated FAQs are included in the Board's packet, and she welcomes any feedback or requests for amendments.

New Business:

Discussion of acceptance of online coursework for the academic course of study requirement for Massage Therapist licensure

Chair Nagashima asked if there was any public testimony. There was none.

EO Choy stated that pursuant to HRS §452-13(a)(3), HAR §16-84-23, and HAR §16-84-48, all applicants for Massage Therapist ("MAT") licensure must verify completion of a minimum of 50 hours of anatomy, physiology, and structural kinesiology ("APK"), 100 hours of Theory and Demonstration of Massage, and 420 hours of Supervised Practical Massage Training to qualify for the State Exam and MAT licensure. Completion of 50 APK and 100 Theory hours are a pre-requisite to Massage Apprenticeship ("MAP") permitting.

The requirements for completion of 50 hours APK and 100 hours Theory are also referred as the “academic course of study” requirement.

EO Choy stated that Ms. Skoog requested the Board consider accepting online coursework for the academic course of study requirements. EO Choy clarified that nothing in the Board’s current laws or rules currently prohibits acceptance of online coursework for the academic course of study, so long as the coursework complies with the existing laws/rules.

EO Choy stated that HAR §16-84-23(i) requires that the academic course of study for apprenticeships, “shall be taught by a school which is licensed by the state department of education, the University of Hawaii or other institutions approved by the board” or “may be obtained through workshops given by a massage therapist who...has received approval from the board.” All such courses for the academic courses of study, “shall be properly certified.”

§16-84-23 Requirements for apprentices. (a) The apprenticeship program shall consist of not less than five hundred seventy hours and the applicant shall successfully complete a cardiopulmonary resuscitation training program. The first one hundred fifty hours shall be academic and shall not have a time period and shall be completed before the practical training. The course of study shall be as listed in subsection (i)(1) and (2).

(i) The academic course of study shall be as follows:

(1) Not less than fifty hours of anatomy, physiology, and structural kinesiology;

(2) Not less than one hundred hours of theory and demonstration of massage which shall include:

(A) The proper procedure in massaging (concerning the protection of both client and massage therapist);

(B) Record keeping;

(C) Hygiene;

(D) Theory;

(E) Technique for specific conditions;

(F) Contraindications of massage for specific techniques according to conditions;

(G) Draping; and

(H) Assessment of the client’s condition and the general technique to be applied.

The requirements of subsection (i)(1) and (2) shall be taught by a school which is licensed by the state department of education, the University of Hawaii or other institutions approved by the board. The courses outlined in subsection (i)(1) and (2) may be obtained through workshops given by a massage therapist who has been licensed for at least three years and who has received approval from the board. The request for such an approval shall include: subject to be taught; when; where; by whom; and the duration of

the workshop. The request for a workshop shall be submitted to the board for approval not less than sixty days before the commencement of each workshop. All courses that are completed as outlined in subsection (i)(1) and (2) shall be properly certified and a certificate of successful completion shall be issued by the school or an approved massage workshop.

EO Choy stated that for applicants for approval for the MAT exam and licensure, HAR §16-84-48(e) requires that the academic course of study be completed in, "a massage school approved by the department of education, American Massage Therapy Association (AMTA), or the Rolf Institute."

§16-84-48 Requirements for massage students. (e) An applicant shall provide the board with written proof that the applicant has successfully completed the required course of study in a massage school approved by the department of education, American Massage Therapy Association (AMTA), or the Rolf Institute.

To summarize, EO Choy stated that online options for MAP applicants include:

1. Online massage school licensed by state dept. of education
2. Online massage school licensed by the University of Hawaii
3. Other online institutions, approved by the Board

The online options for MAT applicants include:

1. Online massage school approved by the department of education
2. Online massage school approved by AMTA
3. Online massage school approved by the Rolf Institute

If the Board would like to consider acceptance of online continuing education as qualifying education and training, this needs to be addressed through administrative rules change.

Chair Nagashima clarified that in the next round of rules revisions, the Board should include the revision that AMTA and the Rolf Institute no longer approve massage curriculum.

Ms. Skoog stated that she would like to propose that the Board consider rules revision language to allow for the acceptance of online coursework for the APK and Theory requirements for education and training. She stated that states like Florida, Texas, and Georgia already allow for the acceptance of hybrid coursework for licensure.

Ms. Skoog stated that acceptance of hybrid coursework would modernize Hawaii practices, elevate the standard of education and training, mitigate

financial barriers to training and licensure, and increase. Ultimately, she believes that hybrid coursework would be beneficial to students, massage schools, and ultimately the public, without jeopardizing current standards.

Chair Nagashima stated that she can address consideration of hybrid APK coursework in her assigned HAR Subchapter sections. She would like to continue requiring a live, in-person class for Theory.

Ms. Frankel stated that she supports hybrid coursework, both asynchronous and synchronous.

Chair Nagashima asked who is responsible for verifying the integrity of the online coursework.

Ms. Skoog stated that in her research, for states that accept hybrid coursework, the schools and online coursework providers present their curriculum to the Board for approval. She recommends referencing the laws and rules for Florida, Texas, and New York.

It was agreed that Ms. Skoog's recommendations will be used to continue examining rules revisions related to acceptance of hybrid coursework.

Board consideration of joining the Federation of State Massage Therapy Boards ("FSMTB")

EO Choy stated that for the past year, the Board was granted a free membership trial year from FSMTB. The trial year is now finished, and the Board must decide whether to become a paying member of the organization.

FSMTB is an autonomous, non-profit organization comprised of state boards and agencies that regulate the massage therapy profession. The organization supports approved massage therapy schools and programs, offers continuing education courses, provides resources to state boards and regulators, and governs and administers the Massage & Bodywork Licensing Examination (MBLEx) utilized by 46 of 49 regulated jurisdictions. The MBLEx is not accepted by the Hawaii Board.

EO Choy stated that although the Board can vote to join FSMTB, fiscal approval is still needed from the Department of Commerce and Consumer Affairs ("DCCA"). If the Board votes to join FSMTB, she will update the Board at a future meeting if membership dues are approved by DCCA.

Ms. Skoog stated that she believes FSMTB's resources are a necessity to support the Board's efforts in massage therapy licensure and regulation.

Chair Nagashima stated that should the Board move to accept the MBLEx exam in the future, there appears to be a jurisprudence exam that the Board can add to the MBLEx exam requirement to make it more state specific. She stated that in conversations with regulators from other states, they have found the partnership with FSMTB to be very helpful in their duty to protect public health, safety, and welfare.

Ms. Frankel asked if the Board has made use of any of the FSMTB resources during the one-year free trial.

EO Choy stated that FSMTB provides a lot of resources for staff support, so they have shared resources that have been helpful from an EO perspective. Many of those resources are highly confidential and reserved for EO and supporting regulatory staff use as they involve sensitive issues such as human trafficking. FSMTB also provides information about national legislative and policy matters that the Board should be aware of.

Upon a motion by Chair Nagashima, seconded by Ms. Skoog, it was voted upon and carried to join FSMTB as fiscally allowed by DCCA, with Ms. Frankel abstaining.

Clarification of requirements for principal massage therapist (“PMT”) to be on premise at the associate Massage Therapy Establishments (“MAE”)

There was no public testimony. This matter was deferred to the next meeting.

Ongoing Business:

Discussion of proposals for future new administrative rules revisions – Title 16, Chapter 84, Hawaii Administrative Rules (“HAR”)

Chair Nagashima reminded the Board that they are continuing to research and discuss future rules revisions, with the HAR divided into assignments as follows:

- Subchapter 1 – Chair Nagashima
- Subchapter 2 – Vice Chair Arakaki
- Subchapter 3 – Ms. Frankel
- Subchapter 4 – Ms. Frankel
- Subchapter 5 – Not assigned
- Subchapter 6 – Chair Nagashima
- Subchapter 7 – Ms. Skoog
- Subchapter 8 – None
- Subchapter 9 – None
- Subchapter 10 – None
- Subchapter 11 – Mr. St. Louis
- Subchapter 12 – Chair Nagashima

- Subchapter 13 – Ms. Skoog

Ms. Skoog reported her suggested changes for Subchapter 7: Examination. The suggested changes were included in the Board and public meeting packets.

Ms. Skoog's suggested revisions included inclusion of an Americans with Disabilities Act ("ADA") policy on exam accommodations; expectations for exam candidate behavior for onsite and remote testing; consequences for exam misconduct; and exam retake policies. Ms. Skoog provided example language from other states, and suggested referencing MBLEx testing policies as the Board develops language around examination misconduct, reexamination, etc.

Mr. Arakaki stated that responsibilities should be made clear between the exam administrator and the Board to avoid redundancies. For example, the current exam proctor PSI likely has testing existing policies.

There was no further discussion.

Next Meeting:

Date: July 1, 2025
Time: 9:00 a.m.
Location: Virtual Videoconference Meeting – Zoom Meeting
& In-Person – Queen Liliuokalani Conference Room HRH
King Kalakaua Building
335 Merchant Street, First Floor
Honolulu, Hawaii 96813

Adjournment:

There being no further business, Chair Nagashima adjourned the meeting at 11:47 a.m.

Taken & reviewed by:

/s/ Sheena Choy

Sheena Choy
Executive Officer

6/20/25

[] Minutes approved as is.
[] Minutes approved with changes; see minutes



PSI Services LLC

Phone: 833-333-4754

E-mail: examschedule@psionline.com

<https://test-takers.psiexams.com/hitrade>

HAWAII DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS PROFESSIONAL AND VOCATIONAL LICENSING DIVISION



MASSAGE THERAPY EXAMINATION CANDIDATE INFORMATION BULLETIN

EXAMINATIONS BY PSI SERVICES LLC

This Candidate Information Bulletin provides you with information about the examination and application process for becoming licensed. To be licensed, you must pass an examination to confirm that you have attained at least a minimum level of knowledge regarding the principles, practices, statutes, and regulations. The Hawaii Department of Commerce and Consumer Affairs has contracted with PSI to conduct its examination program.

EXAMINATION PAYMENT AND SCHEDULING PROCEDURES

You are not allowed to register for your exam until the Board approves your application and sends you a letter of approval. The Board's application forms can be found online at www.cca.hawaii.gov/pvl. Your eligibility is valid for 1 year. You can test unlimited during the 1 year period.

The first and last names printed on your identification must match exactly the first and last names used when applying for licensure. If the names with which you have registered are different from the names on your application for licensure, you must bring legal name change documentation with you to the test center on the day of your test. The only acceptable forms of legal documentation are: a marriage license, divorce decree and/or a court action legal name change document. All documents must contain the name change in Roman characters and must be the original documents. Candidates wishing to make a name change, address change or email address change must contact their regulatory body. This cannot be done when scheduling your examination or at the test center.

Examination Fee

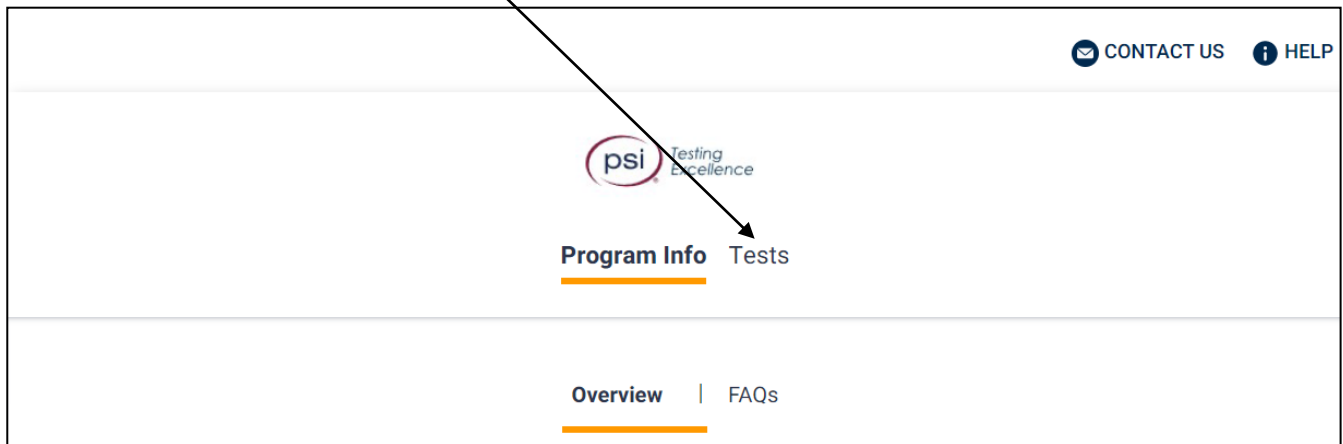
\$90

NOTE: EXAMINATION FEES ARE NOT REFUNDABLE OR TRANSFERABLE. THE EXAMINATION FEE IS VALID FOR ONE YEAR FROM THE DATE OF PAYMENT.

ON-LINE ([HTTPS://TEST-TAKERS.PSIEXAMS.COM/HITRADE](https://test-takers.psiexams.com/hitrade))

For the fastest and most convenient examination scheduling process, PSI recommends that you register for your examinations using the Internet. You register online by accessing PSI's registration website at <https://test-takers.psiexams.com/hitrade>. Internet registration is available 24 hours a day.

1. You will receive an eligibility email from PSI. Select the link imbedded in the email.
2. Select **TESTS** to create an account.



3. Select the examination and you are ready to create an account. Select **LOGIN/REGISTER**.



To continue the booking process and schedule your test, you must login or create an account.

LOGIN/REGISTER

4. You will be prompted to **CREATE AN ACCOUNT** with PSI.
The first and last name must match exactly with your current, valid, government-issued ID.

ID *	
First Name *	Last Name *
Middle Name	Generation
Email *	
Password *	Your password must contain: <ul style="list-style-type: none"> • At least one capital letter A-Z • At least one lower case letter a-z • At least one number 0-9 • At least one special character !@#V\$%^&V* • At least 8 and up to 32 characters
Confirm Password *	

5. Select your test format: (Test Center) or (Remote Proctored).

Modality	
 Site Proctored SELECTED	 Atlas Remote Proctored SELECT

Scheduling at a Test Center

1. Enter the “City or Postal Code” and select **FIND**.

Search Test Center Location

Radius
5



2. Select a date and time to book an appointment.

Choose a Date and Time

<

October 2021

>

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

☐ Available
 ☒ Selected

Time slots available for
October 08, 2021

08:00 AM

01:30 PM

3. You are now ready to pay.

Payment

Billing Address

Order Summary

Commercial Contractor Practice Test

Mechanical Bus and Law

\$100.00 USD

Total Price

CONTINUE

4. Once payment has been made you will receive a message confirming the test center, booked date, and booked time.

Booking Confirmed!!

Print Confirmation

Email Address:

Home Phone:

Office Phone:

asingla81@psionline.com

111224444

2221112345

Scheduling via Remote Proctor

1. Select a date and time to book an appointment.

Choose a Date and Time

The interface displays a calendar for October 2021. The 8th is selected. To the right, a panel titled "Time slots available for October 08, 2021" shows two slots: 08:00 AM and 01:30 PM.

2. You are now ready to pay.

The "Payment" section includes fields for Billing Address (Address 1, Address 2, Address 3, City), an Order Summary (Commercial Contractor Practice Test, Mechanical Bus and Law, \$100.00 USD), and a "CONTINUE" button.

3. Once payment has been made you will receive a message confirming the booked date and booked time. Please review the booking before selecting **CONFIRM**.

The "Review Booking" screen displays contact information, the booked date (Wednesday, October 06, 2021) and time (5:30 PM Pacific Time), and a "CONFIRM" button. A checkbox indicates agreement to the company's Conditions of Use and Privacy Notice.

4. Your booking will now display in your account. You will be able to LAUNCH your test within 30 minutes of your booked test time.

IMPORTANT: BE SURE TO CHECK THE COMPATIBILITY OF YOUR COMPUTER to include Audio/Video Check, Webcam Check and System Check. Prior to testing, **CLICK HERE**.

The "Bookings" section displays the booking details (Wednesday, October 06, 2021, 5:30 PM Pacific Time) and a "LAUNCH" button. A red arrow points from the "CLICK HERE" text in the previous block to the "HERE" link in the "More Information" section.

By not starting your test within 15 minutes after your booked time, you forfeit your test fee or test eligibility. Fees and test eligibilities are non-refundable. If you have any questions regarding your compatibility check, or if you experience issues launching your test, you may contact PSI's technical support team at (866) 395-0907.

TELEPHONE (833-333-4754)

For telephone registration, you will need a valid credit card (VISA, MasterCard, American Express or Discover). PSI registrars are available Monday through Friday between 1:30 am and 4:00 pm and, Saturday-Sunday, between 3:00 am and 12:00n, HST.

RESCHEDULING/CANCELING AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment without forfeiting your fee if your *cancellation notice is received two (2) days before the scheduled examination date*. For example, for a Monday appointment, the cancellation notice would need to be received on the previous Saturday. You may call PSI at 833-333-4754.

Note: A voicemail or email message is not an acceptable form of cancellation. Please use the PSI website or call PSI to speak directly to a Customer Service Representative.

RETAKING A FAILED EXAMINATION

It is not possible to make a new examination appointment on the same day you have taken an examination due to processing and reporting results. Depending upon space availability, unsuccessful candidates may be able to retest within two business days. You may access a registration form at <https://test-takers.psiexams.com/hitrade>. You may also call PSI at 833-333-4754.

MISSED APPOINTMENT OR LATE CANCELLATION

If you miss your appointment, you will not be able to take the examination as scheduled. You will also forfeit your examination fee, if you:

- Do not cancel your appointment two (2) days before the scheduled examination date;
- Do not appear for your examination appointment;
- Are not checked in by your scheduled start time;
- Do not present proper identification when you arrive for the examination.

EXAM ACCOMMODATIONS (ADA)

All PSI examination centers are equipped to provide access in accordance with the Americans with Disabilities Act (ADA) of 1990, and exam accommodations will be made in meeting a candidate's needs. A candidate with a disability or a candidate who would otherwise have difficulty taking the examination should request for alternative arrangements by [Clicking Here](#).

Candidates granted accommodation in accordance with the ADA, MUST schedule their examination by telephone and speak directly with a PSI registrar.

EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. However, you may check the status of your scheduled examination by calling 833-333-4754. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You may also check our website at <https://test-takers.psiexams.com/hitrade>.

EXAMINATION SITE LOCATIONS**KAPAA**

KAPAA - SHERATON KAUAI COCONUT BEACH RESORT
1010 CORPORATE DRIVE
KAPAA, HI 96746

HONOLULU

ALA MOANA PACIFIC CENTER
1585 KAPIOLANI BLVD, SUITE 1135
HONOLULU, HI 96814

KAHULUI - UNIVERSITY OF HAWAII MAUI COLLEGE II

310 W. KA'AHUMANU AVENUE
THE LEARNING CENTER
KAHULUI, HI 96732

KAILUA KONA

Kailua Kona - PUEO Testing Center
75-5737 KUAKINI HWY.
KAILUA KONA, HI 96740

REPORTING TO THE EXAMINATION SITE

On the day of the examination, you should arrive at least 30 minutes before your appointment. This extra time is for sign-in, identification, and familiarizing you with the examination process. *If you arrive late, you may not be admitted to the examination site and you will forfeit your examination registration fee.*

REQUIRED IDENTIFICATION AT EXAMINATION SITE

Candidates need to provide one (1) form of identification.

Candidates must register for the exam with their LEGAL first and last name as it appears on their government issued identification. The required identification below must match the first and last name under which the candidate is registered. Candidates are required to bring one (1) form of a valid (non-expired) signature bearing identification to the test site.

REQUIRED IDENTIFICATION (with photo) - Choose One

- Government-issued Driver's License
- U.S. Dept. of State Driver's License
- U.S. Learner's Permit (plastic card only with photo and signature)
- National/State/Country Identification Card
- Passport
- Passport card
- Military ID *(will not be accepted for remote testing)*
- Military ID for spouses and dependents *(will not be accepted for remote testing)*
- Alien Registration Card (Green Card, Permanent Resident Visa)

SECURITY PROCEDURES

The following security procedures apply during examinations:

- You will have access to an online calculator. If you bring your own calculator, only nonprogrammable calculators that are silent, battery-operated, do not have paper tape printing capabilities, and do not have a keyboard containing the alphabet will be permitted.
- *You will be provided a piece of scratch paper and a pencil. These must be returned to the proctor at the end of the examination.*
- All personal belongings of candidates should be placed in the secure storage provided at each site prior to entering the examination room. Personal belongings include, **but are not limited to**, the following items:
 - **Electronic devices of any type, including cellular / mobile phones, recording devices, electronic watches, cameras, pagers, laptop computers, tablet computers (e.g., iPads), music players (e.g., iPods), smart watches, radios, or electronic games.**
 - **Bulky or loose clothing or coats** that could be used to conceal recording devices or notes. For security purposes outerwear is not permitted in the testing room. Examples of outerwear include open sweaters, cardigans, shawls, scarves, hoodies, vests, jackets and coats. **In the event you are asked to remove the outerwear, appropriate attire, such as a shirt or blouse, should be worn underneath.**
 - **Hats or headgear not worn for religious reasons** or as religious apparel, including hats, baseball caps, or visors.
 - **Other personal items**, including purses, notebooks, reference or reading material, briefcases, backpacks, wallets, pens, pencils, other writing devices, food, drinks, and good luck items.
- Although secure storage for personal items is provided at the examination site for your convenience, PSI is not responsible for any damage, loss, or theft of any personal belongings or prohibited items brought to, stored at, or left behind at the examination site. PSI assumes no duty of care with respect to such items and makes no representation that the secure storage provided will be effective in protecting such items. If you leave any items at the examination site after your examination and do not claim them within 30 days, they will be disposed of or donated, at PSI's sole discretion.
- Person(s) accompanying an examination candidate may not wait in the examination center, inside the building or on the building's property. This applies to all guests, including drivers, children, friends, family, colleagues or instructors.
- No smoking, eating, or drinking is allowed in the examination center.
- During the check-in process, all candidates will be asked if they possess any prohibited items. Candidates may also be asked to empty their pockets and turn them out for the proctor to ensure they are empty. The proctor may also ask candidates to lift up the ends of their sleeves and the bottoms of their pant legs to ensure that notes or recording devices are not hidden there.
- Proctors will also carefully inspect eyeglass frames, tie tacks, or any other apparel that could be used to harbor a recording device. Proctors will ask to inspect any such items in candidates' pockets.
- If prohibited items are found during check-in, candidates shall put them in the provided secure storage or return these items to their vehicle. PSI will not be responsible for the security of any personal belongings or prohibited items.

- Any candidate possessing prohibited items in the examination room shall immediately have his or her test results invalidated, and PSI shall notify the Board of the occurrence.
- Any candidate seen giving or receiving assistance on an examination, found with unauthorized materials, or who violates any security regulations will be asked to surrender all examination materials and to leave the examination center. All such instances will be reported to the Board.
- Once candidates have been seated and the examination begins, they may leave the examination room only to use the restroom, and only after obtaining permission from the proctor. Candidate will not receive extra time to complete the examination.

TAKING THE EXAMINATION BY COMPUTER

The examination will be administered via computer. You will be using a mouse and computer keyboard.

TUTORIAL

Before you start your examination, an introductory tutorial to the computer and keyboard is provided on the computer screen. The time you spend on this tutorial, up to 15 minutes, DOES NOT count as part of your examination time. Sample questions are included following the tutorial so that you may practice using the keys, answering questions, and reviewing your answers.

TEST QUESTION SCREEN

One question appears on the screen at a time. During the examination, minutes remaining will be displayed at the top of the screen and updated as you record your answers.

IMPORTANT: After you have entered your responses, you will later be able to return to any question(s) and change your response, provided the examination time has not run out.

EXAMINATION REVIEW

PSI, in cooperation with the Department, will be consistently evaluating the examinations being administered to ensure that the examinations accurately measure competency in the required knowledge areas. While taking the examination, examinees will have the opportunity to provide comments on any questions, by using the comments key on the keyboard. These comments will be analyzed by PSI examination development staff. PSI does not respond to individuals regarding these comments, and all substantive comments are reviewed. **This is the only review of examination materials available to candidates.**

SCORE REPORTING

Your score will be displayed on screen at the end of the examination and a score report will be emailed to you. If you fail, the emailed score report will include the diagnostic report indicating your strengths and weaknesses by examination type.

You may request a duplicate score report after your examination by emailing scorereport@psionline.com.

DESCRIPTION OF EXAMINATIONS

HAWAII MASSAGE THERAPY

# of Questions	Minimum Passing Score	Time Allowed
100	75%	150 Minutes

Laws and Rules - 10%
Chapter 84
Chapter 452
Anatomy and Physiology - 50%
Organization of the Body
Cells and Tissues
Integumentary Systems
Skeletal System
Muscular, Skeletal, and Kinesiology Systems
Circulatory and Lymphatic System
Nervous System
Endocrine System
Digestive System
Respiratory System
Excretory System
Reproductive System
Massage Theory - 15%
Basics of Massage
Physiological Effects
Manual Modalities
Effleurage
Petrissage
Tapotement
Friction
Vibration
Finger Pressure
Clinical Situations - 25%
Contraindications and Pathology
Techniques for Specific Conditions
Sanitation and Infection Control
Clinical Practice

EXAMINATION REFERENCE MATERIAL

This examination is CLOSED BOOK. The following reference material is NOT allowed in the examination center.

A Massage Therapist's Guide to Pathology, Seventh Edition, 2019

Hawaii Administrative Rules, Title 16, Chapter 84: Massage Therapy Title 16, Chapter 84
https://cca.hawaii.gov/pvl/files/2013/08/har_84-c2.pdf

Hawaii Revised Statutes, Chapter 452: Massage, https://www.capitol.hawaii.gov/hrscurrent/Vol10_Ch0436-0474/HRS0452/HRS_0452-.htm

Massage Therapy Principles and Practice, 6th Edition, 2019

Trail Guide to the Body, 6th Edition, 2019

Trail Guide to Movement, 2nd Edition, 2019

Theory & Practice of Therapeutic Massage, Sixth Edition, 2016

MASSAGE SUMMARY OF EXAMS ADMINISTERED

May-25

EXAM	# ADMIN	1st Time PASS	1st Time PASS%	TOTAL FAIL	TOTAL PASS	TOTAL FAIL %	TOTAL PASS %
Hawaii Massage Therapy	32	9	28.13%	16	16	50.00%	50.00%

Clarification of Requirements for PMTs to Remain on MAE Premises

§452-1 Definitions. "Principal massage therapist" means a massage therapist designated by an establishment or an out-call massage service as the person in charge.

§452-23.5 Citation for licensee violations; fines. (a) In addition to any other remedy available under this chapter, the department of commerce and consumer affairs may issue a citation to any person who holds a massage therapist or massage therapy establishment license issued by the board, or is designated the principal massage therapist by the massage therapy establishment, for any of the following violations of this chapter or the rules adopted pursuant to this chapter and chapter 91:

(3) Operation of a massage therapy establishment without the presence of a principal massage therapist or a licensed designee during all hours of operation

§16-84-11 Requirements for principal massage therapist. (a) The principal massage therapist shall be responsible for maintaining a file at the office of the board, containing the name and address of the massage establishment, any out-call massage service, the names, nicknames, license numbers, and current residence addresses of all massage therapists employed by the massage establishment and out-call massage service. The principal massage therapist shall notify the board in writing of all changes in addresses and in personnel (massage therapists and apprentices) within forty-eight hours of the change. Upon acceptance of an apprentice, the principal massage therapist shall fill in the space allotted for the action on the back of the apprentice's permit. The principal massage therapist shall notify the board of any action within the required time.

(b) The principal massage therapist shall be responsible for the conduct of all massage therapists, apprentices, and any other persons affiliated or connected with the massage establishment while those persons are within the premises of the massage establishment.

(c) To qualify as a principal massage therapist, a person must be licensed.

(d) The principal massage therapist shall be responsible for all lascivious conduct, lewdness, or any sexual act conducted by any person in the massage establishment.

(e) The principal massage therapist shall insure that every apprentice wears a conspicuously placed name tag stating the name, and the word "apprentice." The word "apprentice" shall have letters at least one-third inch high.

(f) The principal massage therapist, at the end of the apprentice's training program or termination of sponsor's letter of agreement, shall ensure that the sponsoring massage therapist completes a written report for the apprentice. The report shall contain the number of hours of training and indicate specifically what type of practical massage techniques were taught to the apprentice under the supervision of the sponsoring massage therapist.

(g) The principal massage therapist shall notify all customers when they are to be massaged by an apprentice.

§16-84-15 Massage establishment and out-call massage service requirements. **(a) No massage establishment or out-call massage service shall be licensed or allowed to operate unless the massage business thereof is under the direct management of a massage therapist designated as the principal massage therapist and the name of the person has been recorded with the board's office.**

(b) An establishment or out-call massage service shall notify the board within five days after the disassociation of its principal massage therapist. The establishment and out-call massage service shall have ten days from the date of disassociation of the principal massage therapist in which to designate another massage therapist as principal massage therapist. If after fifteen days from the date of the disassociation of its principal massage therapist the establishment or out-call massage service has not designated another principal massage therapist, the license of the establishment or out-call massage service shall be automatically suspended. Suspension shall remain in effect until such time as a massage therapist is designated principal massage therapist and the person's name is recorded at the board's office.

(c) Every establishment shall display, in a conspicuous place, its license, together with the licenses and permits of all persons employed by the establishment with the current validation of the certificates of the massage therapists and apprentices.

(d) No establishment shall operate without a licensed massage therapist in attendance on the premises of the establishment at all times. During the absence of the principal massage therapist, a massage therapist must be designated to act in that capacity. That designated person, with the principal massage therapist, shall be responsible for the operation and activities of the establishment during the absence of the principal massage therapist.

(e) An establishment or out-call massage service may be charged either separately or with its principal massage therapist with any violation of the law or rules of the board.

(f) No establishment or out-call massage service shall employ, allow, or permit any unlicensed person to practice massage or assist in the practice of massage on its premises, except if the person has an apprentice permit.

(g) Every massage establishment or out-call massage service shall be responsible for all lascivious conduct, lewdness, or any sexual act on its premises.

(h) The maximum ratio of apprentices to each massage therapist in any establishment shall be ten to one.

(i) Every establishment shall assure proper supervision and training of the apprentice. The establishment shall notify all customers when they are to be massaged by an apprentice. If upon notice the customer does not want a massage by an apprentice, the establishment shall furnish a massage therapist or refund any money paid in advance by the customer for the massage. Apprentices shall not be sent on hotel or house calls.

(j) All establishments may be inspected at any time during business hours by any member of the department of health or the board or their authorized agents. Appropriate identification shall be presented by the investigators on request.

(k) Rest quarters provided for employees shall not be used for massage purposes and shall be properly identified by a sign over the doorway.

(l) No establishment shall install or permit the use of any locks on the doors of massage rooms. Any device used to secure a door against easy entry or exit shall be considered a lock.

(m) An establishment or an out-call massage service license is nontransferable. Application for a new license must be made within ten days after the death of the owner or upon sale or transfer of the establishment and the out-call massage service.

(n) When relocating an establishment, all requirements shall be fulfilled except for the license fee.

(o) When relocating an out-call massage service, all requirements shall be fulfilled except for the license fee and sanitation clearance form.

Subchapter 13* (SHANON)

Continuing Education (*Note that this Subchapter has not yet been adopted and is part of the current rules package)

Comments w/o specific language yet:

- Many states are now requiring a class on Human Trafficking completed during renewal cycles. The human trafficking course does not count towards the 12 CE hours and is its own additional requirement.
- Including the language before going into requirements like: "to renew a license, a massage therapist must complete 12 hours of continuing education every two years" Then, go into *(a)
- Is there any type of business requirement we can included every 2 years when they renew their business license? Perhaps this is where the suggestion above idea, could fit in with a Human Trafficking course completed by the business establishment. We could consider partnering up with an organization that has a training we could require establishes watch before they renew. Logistics-wise would be a challenge, unless it's imbedded in their renewal process, and they can't pay their renewal fee until it's completed.
- I think we should adopt the CE Broker *online platform that many boards use at FSMTB and some board in Hawaii already use it too! - This way LMT's can upload their CE certificates and more efficient audits can be done at a higher volume than snail mail!

The following is based on the current rules package note yet adopted:

§16-84-49. Continuing education courses; providers. (a) Each massage therapist licensee shall submit proof of having completed twelve hours of continuing education within the two-year period prior to the renewal date. All eligible continuing education categories shall be learning experiences that enhance and expand the skills, knowledge, professionalism, or ethics of massage therapists that enable them to render competent professional service to clients, the profession, and the public.

(b) Two of the continuing education hours shall include first aid, cardiopulmonary resuscitation, or other emergency-related training courses. The courses shall require the following:

- (1) Be completed and include a hands-on training component;
- (2) Be sponsored by the American Red Cross or American Heart Association. Cardiopulmonary resuscitation classes sponsored by other providers will need to show curriculum content consistent with American Red Cross or American Heart Association guidelines; and
- (3) Be limited to a maximum of two continuing education hours per biennium.

(c) One (1) of the continuing education hours shall be related to the prevention of human trafficking.

~~[(e)]~~ (d) The remaining ~~[ten]~~ nine continuing education hours shall be in any category that enhances the skills and knowledge of the massage therapist, including but not limited to professional ethics, theory and practice of massage therapy, modalities, and professional development.

~~[(d)]~~ (e) Practice-building business courses will not be approved (e.g., marketing, insurance reimbursement, advertising, increasing clientele numbers, etc.)

~~[(e)]~~ (f) Distance learning courses will be approved. Distance learning includes courses taken by home study, whether delivered synchronously or asynchronously online by computer means, by live or recorded video or audio media, or by printed materials.

~~[(f)]~~ (g) One continuing education hour must consist of at least fifty minutes of any one clock hour during which the student participates in a learning activity in the presence of an instructor, or in a distance learning activity designed and delivered by a provider.

~~[(g)]~~ (h) Providers of the continuing education courses shall include:

- (1) Massage schools approved by a state board of massage;
- (2) Nationally accredited massage certifying organizations; and
- (3) Local or national professional associations.

[Eff and comp] (Auth: HRS §452-6) (Imp: HRS §452-16)

§16-84-50 Completion certificates. (a) Upon completion of the continuing education course, the continuing education provider shall issue written evidence of attendance to each attendee. This certificate of attendance shall include the following information:

- (1) Name of attendee;
- (2) Name of provider;
- (3) Course or program title, date, and location; and
- (4) Number of continuing education hours.

(b) Each licensee shall be responsible for maintaining their own completion certificates in the case that they are audited. [Eff and comp] (Auth: HRS §452-6) (Imp: HRS §452-16)

§452-16 Renewal of license; fees; continuing education. (a) Massage therapist and massage therapy establishment licenses shall expire on June 30 of each even-numbered year following the date of issuance unless renewed for the next biennium. These licenses may be renewed by filing an application therefor, accompanied by a renewal fee and submitting proof of compliance with the continuing education requirements established by subsection (b). The application shall be made between May 1 and June 30 of each even-numbered year. Failure to apply for renewal as provided in this section shall constitute a forfeiture of the license as of the date of expiration. Any license so forfeited may be restored within one year after expiration upon the filing of an application in the same manner, submitting proof of compliance with the continuing education requirements established by subsection (b), and payment of a penalty fee in addition to all delinquent fees. Thereafter, the person shall apply as a new applicant and the board may require the person to take and pass the examination and satisfy all requirements for the examination, including training, if the board is not satisfied that the person possesses current knowledge and skills for the practice of massage therapy.

(b) Beginning with the renewal for the licensing biennium commencing on July 1, 2024, and every biennial renewal thereafter, each massage therapist licensee shall submit proof of having completed twelve hours of continuing education within the two-year period preceding the renewal date, of which two hours shall include first aid, cardiopulmonary resuscitation, or other emergency-related courses. The board shall adopt rules relating to the requirements and standards that continuing education programs shall meet to obtain recognition and approval from the board.

(c) The board may conduct random audits of licensees to determine compliance with the continuing education requirements of subsection (b). The board shall provide written notice of an audit to a licensee randomly selected for audit. Within sixty days of notification, the licensee shall provide the board with documentation verifying compliance with the continuing education requirements established by subsection (b).

§436B-6 Organization of boards. (a) Immediately upon the qualification and appointment of the original members, and annually thereafter, the board shall elect one member as chair and one member as vice-chair. In the absence of both the chair and the vice-chair to preside at a meeting, the members present shall select a chair pro tem.

(b) Each board shall meet not less than twice a year at a time and place determined by the board.

(c) The majority of the members to which the board is entitled shall constitute a quorum. The concurrence of a majority of the members to which the board is entitled shall be necessary to make any action taken by the board valid. Each board shall conduct its meetings in accordance with chapters 91 and 92. [L 1991, c 111, pt of §2; am L 1992, c 202, §8]

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