

**BOARD OF MASSAGE THERAPY**  
Professional & Vocational Licensing Division  
Department of Commerce and Consumer Affairs  
State of Hawaii

**MINUTES OF MEETING**

Date: September 19, 2023

Time: 9:00 a.m.

In-Person Meeting Location: Queen Liliuokalani Conference Room  
HRH King Kalakaua Building  
335 Merchant Street, First Floor  
Honolulu, HI 96813

Virtual: Virtual Videoconference Meeting – Zoom Webinar

Members Present: Olivia Nagashima, Massage Therapist, Chair  
Jayce Arakaki, Public Member, Vice Chair  
Darci Frankel, Massage Therapist

Excused: None.

Staff Present: Risé Doi, Executive Officer (“EO”)  
Christopher Leong, Deputy Attorney General (“DAG”)  
Kawehi Mau, Secretary

Guests: Jennifer Piltz  
Mark Olson  
Princess  
Shawnda Brooks  
Nancy Campbell

Agenda: The agenda for this meeting was posted on the State electronic calendar as required by HRS section 92-7(b).

A short video regarding virtual meetings was played to explain procedures for the virtual meeting and how members of the public can participate and interact with the Board during the meeting.

Call to Order: In accordance with Act 220, SLH 2021, all Board members attending virtually confirmed that they were alone in their nonpublic location. After taking roll, a quorum was established, and Chair Nagashima called the meeting to order at 9:22 a.m.

Election of Officers: Chair Nagashima opened the floor for nominations for the position of Board Chair. Chair Nagashima volunteered for the position. It was moved by

Chair Nagashima, seconded by Ms. Frankel, voted on and unanimously carried to elect Olivia Nagashima as the Board's Chair.

Chair Nagashima opened the floor for nominations for the position of Board Vice Chair. Chair Nagashima nominated Jayce Arakaki.

It was moved by Chair Nagashima, seconded by Ms. Frankel, voted on and unanimously carried to elect Jayce Arakaki as the Board's Vice Chair.

Approval of  
Minutes of the  
June 27, 2023  
Meeting:

Chair Nagashima asked if any members of the public would like to provide oral testimony on this agenda item. There were none.

Upon a motion by Ms. Frankel, seconded by Chair Nagashima, it was voted on and unanimously carried to approve the open session and executive session minutes of the June 27, 2023 meeting as circulated.

Applications:

Chair Nagashima asked if any members from the public would like to provide oral testimony on this agenda item. There were none.

Ratification List (see attached list):

Upon a motion by Chair Nagashima, seconded by Ms. Frankel, it was voted on and unanimously carried to approve the attached list of individuals for licensure.

Executive  
Session:

It was moved by Chair Nagashima, seconded by Ms. Frankel, and unanimously carried to enter executive session at 9:48 a.m., in accordance with HRS §92-5(a)(1), to consider and evaluate personal information relating to individuals applying for professional licenses cited in HRS §26-9 and, pursuant to HRS §92-5(a)(4), to consult with the Board's attorney on questions and issues pertaining to the Board's powers, duties, privileges, immunities and liabilities.

At 10:32 a.m., it was moved by Chair Nagashima, seconded by Ms. Frankel, and unanimously carried to move out of executive session.

Applications:

- 1) Edward Miano – Exam Waiver Request

Upon a motion by Chair Nagashima, seconded by Ms. Frankel, it was voted on and unanimously carried to defer Mr. Miano's request for an exam waiver, pending submission of proof of current licensure in Massachusetts.

2) Cory La Vecchia – Exam Waiver Request

Upon a motion by Chair Nagashima, seconded by Ms. Frankel, it was voted on and unanimously carried to approve Mr. La Vecchia's request for an exam waiver.

3) Heather Atkins – Exam Waiver Request

Upon a motion by Chair Nagashima, seconded by Ms. Frankel, it was voted on and unanimously carried to approve Ms. Atkins' request for an exam waiver.

4) Skylar Griffin

Upon a motion by Chair Nagashima, seconded by Ms. Frankel, it was voted on and unanimously carried to approve Mr. Griffin's application to sit for the Hawaii massage exam.

5) Pacific Center of Awareness and Bodywork

Upon a motion by Chair Nagashima, seconded by Ms. Frankel, it was voted on and unanimously carried that based on the review of Pacific Center of Awareness and Bodywork's application and supporting documents, the school's curriculum meets the Board's minimum education and training hours required for an applicant to obtain a license in massage therapy. The Board directed the EO to issue an approval letter valid through the Department of Education ("DOE") licensure period from September 1, 2023 through August 31, 2025.

6) Elite Massage Academy

Upon a motion by Chair Nagashima, seconded by Ms. Frankel, it was voted on and unanimously carried that based on the review of Elite Massage Academy's application and supporting documents, the school's curriculum meets the Board's minimum education and training hours required for an applicant to obtain a license in massage therapy. The Board directed the EO to issue an approval letter valid through the Department of Education ("DOE") licensure period from September 1, 2023 through August 31, 2025.

7) Heaven on Earth Wellness Academy

Upon a motion by Chair Nagashima, seconded by Ms. Frankel, it was voted on and unanimously carried to defer the application of Heaven on Earth Wellness Academy, requesting a copy of the

school catalog and attendance policy.

Executive Officer's  
Report:

a. Update on Hawaii Administrative Rules Title 16 Chapter 84

EO Doi stated that she is working on submitting the Board's draft of the rules to the Director's office.

b. Massage Therapy examination summary

EO Doi presented the results of the Massage Therapy Licensing Examination administered in August 2023.

The Board expressed concerns about the high fail rate of 53 percent.

EO Doi explained that historically, there is a higher fail rate when the department switches exam providers.

Board members asked if they could review examination summaries for the past months when PSI Services became the exam provider. Additionally, the Board asked what kind of items were on the test and the references that the provider used for the test. EO Doi will follow up with PSI Services.

Ms. Jennifer Piltz raised her hand. Chair Nagashima recognized Ms. Piltz to speak. Ms. Piltz expressed concern about unregulated apprenticeship programs and the number of hours of anatomy and physiology required for licensure. Ms. Piltz also raised a concern about the quality of teaching in the apprenticeship programs to help students understand the material.

Ms. Piltz stated the way the laws and rules have been structured is deterring massage therapists from obtaining licensure and encouraging them to offer services unlicensed.

Chair Nagashima stated that if someone is knowledgeable of unlicensed activity, they are not protecting the profession. Chair Nagashima advised that unlicensed activity should be reported to the Regulated Industries Complaints Office ("RICO").

New Business:

a. Discussion on adopting a code of ethics

Chair Nagashima asked if any members from the public would like to provide oral testimony on this agenda item. There were none.

EO Doi stated RICO asked the Board to adopt a code of ethics that RICO can use as a guideline when investigating licensing violations.

Board members noted that National Certification Board for Therapeutic Massage and Bodywork's ("NCBTMB") code of ethics is clear and enforceable.

Upon a motion by Chair Nagashima, seconded by Ms. Frankel, it was voted on and unanimously carried to adopt NCBTMB's code of ethics as a guideline for RICO to use in their investigations.

Unfinished  
Business:

a. Rule Revisions – Title 16, Chapter 84, Hawaii Administrative Rules

Chair Nagashima pointed out that in the most recent draft, HAR 16-84-3(d) states:

HAR 16-84-3 (d) The Board may conduct a random audit to determine the licensee's compliance with the continuing education requirement. The Board shall provide a written notice of audit, within 60 days the licensee shall provide compliance with continuing education requirement.

Chair Nagashima asked if the language should change from 60 days to 30 days. EO Doi explained that 60 days is typical for other professional and vocational licensing areas.

Chair Nagashima asked how many of the licensees are audited for CE.

EO Doi stated that the number of licensees randomly audited is 7 percent.

Ms. Piltz stated that she was not notified of the continuing education requirements. She expressed concerns about government overreach and that she is unsatisfied with the services provided by the Board and DCCA.

Chair Nagashima asked Board members to review the most recent draft and be prepared to discuss at the next meeting, noting that the rule amendments have taken years to revise.

b. Discussion on interstate massage compact

Chair Nagashima stated the compact is at an impasse, as only a handful of states have reviewed the document. Some states expressed concerns and did not agree with items in the compact. One concern was the number of required hours of education and training varies across the different states.

The compact's purpose is to uniform massage practice law and allow licensed massage therapists to be able to practice in other states with fewer restrictions.

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Next Meeting: November 21, 2023  
9:30 a.m.  
Queen Liliuokalani Conference Room  
HRH King Kalakaua Building  
335 Merchant Street, First Floor  
Honolulu, Hawaii 96813  
(Videoconference Meeting Zoom Webinar – TBD)

Adjournment: With no further business to discuss, Chair Nagashima adjourned the meeting at 11:28 a.m.

Taken by:

/s/ Kawehi Mau

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Kawehi Mau  
Secretary

10/2/2023

Reviewed by:

/s/ Risé Doi

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Risé Doi  
Executive Officer

[ X ] Minutes approved as is.

[ ] Minutes approved with changes; see minutes of \_\_\_\_\_

**Addendum**  
**September 19, 2023**

**MASSAGE THERAPIST**

MAT-10798	GABRIELLE T KATER
IMAT-17478	RENEE RAQUEL GARCIA FULKERSON
MAT-17522	DAVID D NAGAMINE
MAT-17523	MARIA DE LOS ANGELES ROBLED0 MAGANA
MAT-17524	ILYA EGOROV
MAT-17526	DAVID WAYNE MINICUCCI
MAT-17528	MELANIE L K FREITAS
MAT-17529	AURORA TASHARA WATSON
MAT-17531	MELISSA S BROWNELL
MAT-17532	TAYLOR W SHAAK
MAT-17536	JUYHUN B KIM
MAT-17537	BRYN LACEY WITHERSPOON
MAT-17538	TIA NOHEALANI WAIKIKI
MAT-17539	BRADLEY K KAUWE
MAT-17541	TAKURO INO
MAT-17542	MARY JANE JACOBI
MAT-17543	DAVID CAI
MAT-17544	ERIC M CHAPMAN
MAT-17546	KAORI SAKAI
MAT-17547	JURNEE V FORTES-MOORE
MAT-17548	SUSAN CELESTE SPARKS
MAT-17549	STEPHANIE ELIZABETH LETKEMAN
MAT-17550	ROBERT BERTHOLDE
MAT-17553	BRET ALLEN MASTERS
MAT-17554	STEPHANIE GOWUEN KOO
MAT-17555	ANN FORSYTHE DEWEY
MAT-17556	JOEY ANDREW JOHN KATSUICHI NAKASHIMA
MAT-17557	ANDREW JOHN ARNESON
MAT-17558	DUSTIN TANABE
MAT-17559	RONGKANG LIN
MAT-17561	HARUKO KAM
MAT-17562	JINRU LI
MAT-17563	SAKI OTSUKA
MAT-17564	SADAHISA MITA
MAT-17565	JENNIFER RENEE GERRY

MAT-17566	DANIEL G BURNISON
MAT-17567	LYKA REED
MAT-17568	TISHANNA BAILEY BEN
MAT-17569	RACHEL ANN HENRY
MAT-17571	JAYA LOVINGTON
MAT-17572	TAKAKO YONEYAMA MCCORKELL
MAT-17573	ANNA E PALMER
MAT-17576	THITIPHAS PHATTARADANAIPHAN
MAT-17577	CHINATSU TAKEMURA
MAT-17578	LEILANI JOYCE MULLEN MARTIN
MAT-17579	SARAH A TIBI
MAT-17580	GEORGEANNE FRANCES LEI GABRIEL
MAT-17583	CORTNEY S GORCZYCA
MAT-17584	CAMERON D WAITE
MAT-17585	JESSE JAMES
MAT-17586	JOSSILYN C MILLER
MAT-17587	NABRINA LYN WOELK
MAT-17588	DAWN R BOUCHER
MAT-17589	AVERY SCOTT GRAY
MAT-17591	JASON GENTRUP
MAT-17593	STEVEN M HAGE
MAT-17594	ROSE L LAU
MAT-17595	KAEGIL BABES C STARLIPER
MAT-17596	AVERY MONIKA BRINKWORTH
MAT-17597	DEANNA B SERRANO
MAT-17598	EMMA JEAN MURPHY
MAT-17470	EMILY MUSGRAVE
MAT-17474	VICTORIA VILLALBA
MAT-17475	RACHEL ANN OTMANOWSKI
MAT-17476	JOHN RYAN MCGUIRE
MAT-17477	EMMA SOPHIE BOYCE
MAT-17479	INGRID M MIDDLETON
MAT-17480	STEPHEN S DOSSEY
MAT-17481	CHRISTINE WOLFERS
MAT-17482	CHRISTIANE L MELLO
MAT-17483	TATIANA MARIE GURRIES

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MAT-17484	ALESSANDRA MARIE MAZZOLA
MAT-17485	MISAKI VREY
MAT-17486	RYLAN C ECHALAR
MAT-17487	VANESSA C LUBRESKY
MAT-17488	MUNHEE LEE
MAT-17489	KANAKO HASHIMOTO
MAT-17490	SAKI KAWANO
MAT-17491	KENNETH-RALPH RAZON COLLO
MAT-17492	KAZUYO KOMODA
MAT-17493	HILARY NOEL HERNANDEZ
MAT-17494	KARINA ACKERT
MAT-17495	AMANDA GRACE JACKLE
MAT-17496	DE'SHA LYNN KEHAULANI POWELL
MAT-17497	JEFFREY T SMITH
MAT-17498	HARUE SATO LEONG
MAT-17499	MICHELLE A NURSE
MAT-17500	ERIKA HOSHI
MAT-17501	CHRISTOPHER MARTINEZ
MAT-17502	YOKO TSUKAMOTO
MAT-17503	RENATA T SCORZA
MAT-17504	SUSANITA BELEN LOVE-LEE
MAT-17505	ABIGAIL ROSE TIRABASSI
MAT-17506	TOM E KONDEK
MAT-17507	JOAN VICTORIA SANDS
MAT-17508	TOMOYO IKEJIRI
MAT-17510	MENGSONG WANG
MAT-17511	TOMOKO SUZUKI
MAT-17512	MEGUMI TEZENI
MAT-17513	YUKO TSUKAHARA
MAT-17515	SHANNON OLDHAM
MAT-17516	MARCELA YZABELLE FELIPE

**MASSAGE ESTABLISHMENT**

MAE-17518	MASSAGEWORKS HAWAII LLC
MAE-17520	NĀ LIMA MEHANA MASSAGE LLC

MAE-17521	HOLISTIC HEALING KAUAI LLC
MAE-17525	INTENTIONAL PRESSURE LLC
MAE-17527	HO'OLA MASSAGE ACADEMY LLC
MAE-17530	ELEVATE WELLNESS KAUAI LLC
MAE-17530	ELEVATE WELLNESS KAUAI LLC
MAE-17533	KANAKO I PHILLIPS LLC
MAE-17534	DHL MAHI OPCO LLC
MAE-17535	DHL MAHI OPCO LLC
MAE-17540	LEESALEI MASSAGE LLC
MAE-17545	HILTON WAIKOLOA VILLAGE
MAE-17551	BROOKE NEBORSKY LLC
MAE-17552	JIN SPA HAWAII LLC
MAE-17560	ALLISON NORIKO TAMANAHA
MAE-17570	FIRST MASSAGE SCHOOL AND CLINIC LLC
MAE-17574	POIPU INVESTMENT PROPERTIES, LLC
MAE-17575	THE RECOVERY ROOM LLC
MAE-17582	KAHUNA & MANA 2 LLC
MAE-17590	AQUA HOLISTIC LLC
MAE-17466	SPA UILANI LLC
MAE-17471	KO OLINA WELLNESS INSTITUTE LLC
MAE-17472	KANAPAT LLC
MAE-17509	PACIFIC ISLANDS HEALTH CENTER LLC

**MASSAGE THERAPY WORKSHOP**

<b>First Massage School and Clinic, MAE-17570</b> Instructor: Aileen Bachiller, (MAT-15085) Initial Course: September 1, 2023 – June 30, 2024 Location: 94-370 Pupupani St. Waipahu, HI 96797 Phone: (808) 620-8899
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**Addendum**  
**September 19, 2023**

**Hoola Massage Academy, MAE-17527**

Instructor: Christopher Musslewhite; MAT-13028

Initial Course: October 2, 2023 – November 10, 2023

Location: 301 Keawe St.

Hilo, HI 96720

Phone: (808) 785-9296