

**PEST CONTROL BOARD**  
Professional and Vocational Licensing Division  
Department of Commerce and Consumer Affairs  
State of Hawaii

MINUTES OF THE MEETING

The agenda for this meeting was filed with the Office of the Lieutenant Governor, as required by § 92-7(b), Hawaii Revised Statutes (“HRS”)

Date: Monday, May 20, 2019

Time: 2:00 p.m.

Place: King Kalakaua Conference Room  
King Kalakaua Building  
335 Merchant Street, 1st Floor  
Honolulu, Hawaii 96813

Present: Rodney Ono, Industry Member, Chairperson  
Terrance Manago, Industry Member, Vice Chairperson  
Jonathan Montalbo, Industry Member  
Julian Yates, Ph.D., Public Member  
David Lau, Industry Member  
Scott Ai, Public Member  
Lynn Nakasone, Department of Health, Ex-Officio  
John McHugh, Ph.D., Department of Agriculture, Ex-Officio  
Charlene Tamanaha, Executive Officer (“EO”)  
Christopher Leong, Esq., Deputy Attorney General (“DAG”)  
Susan Reyes, Secretary

Member(s) Zhiqiang Cheng, Ph.D., Department of Plant & Environmental Protection  
Excused: Sciences, Ex-Officio

Guest(s): Steve Russo, The Terminix International Company LP

Agenda: The agenda for this meeting was filed with the Office of the Lieutenant Governor as required by § 92-7(b), Hawaii Revised Statutes (“HRS”).

Call to Order: There being a quorum present, the meeting was called to order by Chairperson Ono at 2:03 p.m.

Amendments to Agenda: None.

Approval of Minutes: It was moved by Mr. Ai, seconded by Mr. Montalbo, and unanimously carried to approve the minutes of the March 25, 2019 meeting as circulated.

Executive  
 Officer's Report:

- a. Hawaii State Ethics commission – 2019 Financial Disclosures

EO Tamanaha reminded the Board that May 31, 2019 is the deadline to file their 2019 Financial Disclosures. It is their responsibility to complete the annual disclosure before the deadline. Failure to do so may result in monetary fines.

- b. Pocket Cards and Wall Certificates Now Available Online

EO Tamanaha provided the Board members of the news release dated April 25, 2019 regarding the self-printing service for licensees available at: <https://pvl.ehawaii.gov/mypvl>. She stated that licenses that are current will be able to go online and print their pocket card. Wall Certificates may also be printed. If they request PVL to print it, there will be a charge of \$10.00 each and it will be printed on regular paper and not on card stock. She further stated that the updated pocket ID card provides additional consumer protection with a QR code design imprint, in which consumers can scan to verify the licensee's current license status through the linked PVL public search service.

- c. Examination Report

**PROMETRIC  
 HAWAII PEST CONTROL EXAMINATIONS  
 EXAMINATIONS ADMINISTERED APRIL 2019 (AMENDED)**

| <u>EXAM</u>                  | <u>ADMINISTERED</u> |                 |                 |               |              |
|------------------------------|---------------------|-----------------|-----------------|---------------|--------------|
|                              | <u>NO. EXAMS</u>    | <u>NO. FAIL</u> | <u>NO. PASS</u> | <u>% FAIL</u> | <u>%PASS</u> |
| <b>PART 1</b>                | 2                   | 0               | 2               | 0%            | 0%           |
| <b>FIELD REP BR 1</b>        | 5                   | 2               | 3               | 40%           | 60%          |
| <b>FIELD REP BR 2</b>        | 11                  | 3               | 8               | 27%           | 73%          |
| <b>FIELD REP BR 3</b>        | 8                   | 5               | 3               | 62%           | 38%          |
| <b>OPERATOR BR 1</b>         | 1                   | 0               | 1               | 0%            | 100%         |
| <b>OPERATOR BR 2</b>         | 2                   | 0               | 2               | 0%            | 100%         |
| <b>OPERATOR BR 3</b>         | 2                   | 1               | 1               | 50%           | 50%          |
| TOTAL NO. EXAMS ADMINISTERED |                     |                 |                 | 31            |              |
| TOTAL NO. EXAMS PASSED       |                     |                 |                 | 20            |              |
| TOTAL NO. EXAMS FAILED       |                     |                 |                 | 11            |              |
| TOTAL PERCENT PASSED         |                     |                 |                 | 65%           |              |
| TOTAL PERCENT FAILED         |                     |                 |                 | 35%           |              |

Applications: a. Pest Control Operator (“PCO”)

|      | <b>Applicant</b>  | <b>Branch(es)</b> | <b>Board Determination</b>           |
|------|---|-------------------|--------------------------------------|
| (i)  | Na Makana Aloha Group Inc.<br>RME: Jeremy Foster (PCO-1570 / BR-2, 3) | 2, 3              | Approved                             |
| (ii) | Franco DelBello<br>Eco Techniques Inc. (PCO-767 / BR-2)               | 2                 | Approved Pending additional document |

b. Pest Control Field Representative (“PCFR”)

|       | <b>Applicant</b>  | <b>Branch(es)</b> | <b>Board Determination</b>                           |
|-------|---|-------------------|--|
| (i)   | Charles Humphrey (Approval for exam: BR-1, 2 not licensed yet additional classifications)<br>The Terminix International Company LP (PCO-618 / BR-1, 2, 3) | 3                 | Approved   |
| (ii)  | Randy Kleinhampl<br>Ecoshield Pest Control Oahu (PCO-1568 / BR-2, 3)  | 2                 | Approved Pending additional information on job list. |
| (iii) | Donny Marez<br>The Terminix International Company LP (PCO-618 / BR-1, 2, 3)   | 1, 2, 3           | Approved   |
| (iv)  | Roger Muyco<br>The Terminix International Company LP (PCO-618 / BR-1, 2, 3)   | 2                 | Approved   |
| (v)   | Garrett Reely (PCFR-1586 / BR-2, 3 additional classifications)<br>The Terminix International Company LP (PCO-618 / BR-1, 2, 3)                            | 1                 | Approved   |

It was moved by Mr. Manago, seconded by Mr. Montalbo, and unanimously carried to approve/defer the applications as reflected above.

Unfinished Business: a. Rule Revisions

(i) HAR section 16-94-17

EO Tamanaha informed the Board that this item was placed on the agenda to discuss proposed changes to the experience requirements.

Vice Chairperson Manago wanted the Board to realize that, we as the Board need to step out of “our company” mode and step into the protection of the public role. The Board needs to make sure that the application is complete and provides evidence that the applicant meets the requisite experience requirements and the right measures are taken to train the employees and potential licensees.

After discussion, EO Tamanaha said that the committee that was formed at the last meeting, should discuss, find concurrence and propose a draft to the Board which shall be presented to the Board at the next meeting.

Public Comment: Comments from the public are accepted at this time on topics not specifically addressed elsewhere on the agenda. The public may comment by signing-in before speaking during the Public Comment section. The board is precluded from discussing or acting on items raised by Public Comment that are not already on the agenda. ***Public Comment will be limited to 5 minutes per person at the discretion of the Chairperson***

Stephen Russo from Terminix International Company LP said that he just took the exam and wanted to ask the Board to revise the exam, because there are some inconsistencies and math problems that are not correct. Also, they were not told what to bring with them to the exam because some of the questions a calculator was needed. In the BR-1 exam, it does not line up quite right. It would be okay if you use the slide rule calculator, but the manufacturer will not show you how to use it. He wanted the Board to review the questions to make sure that they are correct and would like to see picture identification questions. One major job for the PCFR is identifying pests and having the picture identification questions would tie it in better to what their job is.

Announcements: a. Next Meeting:  
Monday, July 29, 2019  
2:00 p.m.  
King Kalakaua Conference Room  
King Kalakaua Building, 1<sup>st</sup> Floor  
335 Merchant Street  
Honolulu, Hawaii 96813

Adjournment: There being no further business to discuss, the meeting adjourned at 3:01p.m.

Taken and recorded by:

Taken and recorded by:

/s/ Charlene L.K. Tamanaha  
Charlene L.K. Tamanaha  
Executive Officer

/s/ Susan A. Reyes  
Susan A. Reyes  
Secretary

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- Minutes approved as is.
- Minutes approved with changes, see minutes of 7/29/19 .