

**CUSTOMER'S CONSENT
TO INCREASE COST OF REPAIRS ABOVE THE ESTIMATE PRICE**

Access this form via website at: cca.hawaii.gov/pvl

Print Name of Motor Vehicle Repair Dealer

Repair Order No.

RD - _____

License Number

Hawaii law (Section 437B-15, Hawaii Revised Statutes) states the motor vehicle repair dealer or mechanic to give me, the customer, a written estimated price for labor and parts necessary to repair my vehicle before the repair work begins. In addition, in order for the motor vehicle repair dealer or mechanic to charge me more than the estimated price, the dealer must first obtain my written or oral consent. If the estimated price is less than \$100, I cannot be charged more than 15 percent of \$100; if the estimated price is more than \$100, I cannot be charged more than 10 percent of the estimated price.

After carefully reading the above, I authorize the repair dealer or mechanic to supply additional parts and labor that was not included in the estimate when, in the dealer's or mechanic's sound judgment, the additional parts and labor are necessary to properly complete the repair of my vehicle.

I further agree to pay for the additional parts and labor supplied.

The repair dealer or mechanic shall first make reasonable effort and in good faith to personally inform me or my authorized representative, as listed below, of the needed additional parts and labor and to obtain approval. However, if the repair dealer or the mechanic is not able to contact me or my authorized representative, the repair dealer or mechanic may then proceed with the additional parts and labor and increase the cost of repairs without our direct approval.

Signature

Date

Phone No.

Authorized person to act in my behalf: _____

Phone No.: _____

Person contacted: _____

Time: _____ (a.m./p.m.)

Authorization for additional cost for parts and labor: YES NO

Comments:

WARNING: READ CAREFULLY BEFORE SIGNING

This material can be made available for individuals with special needs. Please call the Licensing Branch Manager at (808) 586-3000 to submit your request.