



MOTOR VEHICLE REPAIR INDUSTRY BOARD

STATE OF HAWAII
PROFESSIONAL AND VOCATIONAL LICENSING DIVISION
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
P.O. Box 3469
HONOLULU, HAWAII 96801
cca.hawaii.gov/pvl
Phone: (808) 586-2692

THIS FACILITY IS A LICENSED MOTOR VEHICLE REPAIR DEALER

In accordance with the motor vehicle repair law, Chapter 437B,
Hawaii Revised Statutes, a customer is entitled to:

- A written estimate for repair work, unless waived in writing.
- A detailed invoice of work done and parts supplied.
- Return of parts replaced, if requested at the time work order is placed.

For more information and questions, contact the manager of this facility.

For unresolved matters regarding service work performed,
contact the Consumer Resource Center of the
Regulated Industries Complaints Office (RICO) at (808) 587-4272.

RICO conducts investigations, prosecutes licensing law violations, unlicensed activities and is authorized to accept complaints on behalf of the Board.

To call toll-free, enter number, wait for the dial tone, then 7-4272, followed by the # sign.

from Kauai	274-3141
from Maui	984-2400
from Big Island	974-4000
from Molokai and Lanai	1-800-468-4644