BOARD OF PRIVATE DETECTIVES AND GUARDS

Professional and Vocational Licensing Division Department of Commerce and Consumer Affairs State of Hawaii

MINUTES OF MEETING

Date: Thursday, July 6, 2017

10:30 a.m. Time:

Place: Queen Liliuokalani Conference Room

King Kalakaua Building

335 Merchant Street, 1st Floor

Honolulu, HI 96813

Present: Ray Galas, Public Member, Chairperson

Albert Denis, Industry Member, Vice Chairperson Tivoli Faaumu, Chief of Police, County of Maui Darryl Perry, Chief of Police, County of Kauai

Kenneth Chang, Industry Member Douglas Inouye, Public Member

Catherine P. Awakuni Colón, Director, DCCA, Ex-Officio

Daniel Jacob, Deputy Attorney General ("DAG") Charlene L.K. Tamanaha, Executive Officer

Kedin Kleinhans, Executive Officer Terry Akasaka-Toyama, Secretary

Benedict Alvarado, Delta Executive Security Hawaii LLC Guests:

Davilyn Alvarado, Delta Executive Security Hawaii LLC

Christopher Pizarro, Statewide Security Services

Letha DeCaires, applicant

Mason Mau, Insight Investigations Ben Mau, Insight Investigations Jeff Owens, Transcend, Inc.

Lei Fukumura, Esq., Special Deputy Attorney General

The agenda for this meeting was filed with the Office of the Lieutenant Agenda:

Governor as required by Hawaii Revised Statutes ("HRS") section 92-7.

Call to Order: There being a quorum present, the meeting was called to order at

11:00 a.m. by Chairperson Galas.

Approval of the

It was moved by Chief Faaumu, seconded by Chief Perry, and unanimously **Board Minutes:** carried to approve the Applications Review Committee minutes and the

Board and Executive Session minutes of the May 4, 2017 meeting.

Chapter 91, HRS,

<u>Adjudicatory</u> Matters:

At 11:01 a.m., Chairperson Galas recessed the Board's meeting to discuss

the following adjudicatory matters pursuant to Chapter 91, HRS:

a. In the Matter of the Guard Employee License of JIM S. PUAKELA, Respondent, PDG 2016-61-L

It was moved by Mr. Inouye, seconded by Vice Chair Denis, and unanimously carried to approve the above settlement agreement.

b. In the Matter of the Guard Agency License of L. SIRACUSA & ASSOCIATES, INC., DBA PHOENIX HAWAII, and Guard License of LOUIS R. SIRACUSA, JR., Respondents, PDG 2015-20-L

It was moved by Mr. Inouye, seconded by Vice Chair Denis, and unanimously carried to approve the above settlement agreement.

c. In the Matter of the Guard License of NELSON I. TAMAYORI, Respondent, PDG 2016-57-L

After discussion, it was moved by Vice Chair Denis, seconded by Mr. Inouye, and unanimously carried to reject the above settlement agreement and to inform the Regulated Industries Complaints Office that matters regarding probation should also include language for an end date.

d. In the Matter of the Guard Employee License of TREVOR K. PULGADOS, Respondent, PDG 2016-70-L

It was moved by Mr. Inouye, seconded by Vice Chair Denis, and unanimously carried to approve the above settlement agreement.

e. In the Matter of the Guard Agency License of UNITED COURIER SERVICES, INC., dba UNITED ARMORED CAR SERVICES, and Principal Guard License of KENNETH C.K. LAM, Respondents, PDG 2016-60-L

It was moved by Mr. Inouye, seconded by Vice Chair Denis, and unanimously carried to approve the above settlement agreement.

f. In the Matter of the Guard Employee License of DUSTYN R. TROTT-WOUSTER, Respondent, PDG 2016-28-L

It was moved by Mr. Inouye, seconded by Vice Chair Denis, and unanimously carried to approve the above settlement agreement.

At 11:20 a.m., the Board came out of Chapter 91, HRS, and returned to its regular order of business.

Applications:

a. Oral Interview for Licensure

Executive Session:

At 11:24 a.m., it was moved by Vice Chair Denis, seconded by Mr. Inouye, and unanimously carried (by roll call with Chair Galas, Vice Chair Denis, Mr. Chang, Mr. Inouye, Chief Faaumu, and Chief Perry voting aye) to move into executive session pursuant to HRS §92-5 to consider and evaluate personal information relating to individuals applying for professional or vocational licenses cited in section HRS §26-9 or both, and to consult with the board's attorney on questions and issues pertaining to the board's powers, duties, privileges, immunities, and liabilities, as provided in HRS §92-5(a)(1) and (4).

EXECUTIVE SESSION

At 11:24 a.m., Mr. Pizarro entered the meeting room.

At 11:47 a.m., it was moved by Mr. Inouye, seconded by Vice Chair Denis, and unanimously carried (Chair Galas, Vice Chair Denis, Mr. Chang, Mr. Inouye, Chief Faaumu, and Chief Perry voting aye) to move out of executive session.

1. Guard

(i) Statewide Security Services LLC (GDA) Christopher Pizarro (GD)

It was moved by Mr. Inouye, seconded by Mr. Chang, and unanimously carried to approve Statewide Security Services LLC's guard agency application and Mr. Pizarro's guard application.

At 11:48 a.m., Mr. Pizarro was excused from the meeting room.

At 11:49 a.m., Vice Chair Denis was excused from the meeting room.

Executive Session:

At 11:51 a.m., it was moved by Chief Perry, seconded by Mr. Inouye, and carried (by roll call with Chair Galas, Mr. Chang, Mr. Inouye, Chief Faaumu, and Chief Perry voting aye, while Vice Chair Denis was excused from the meeting room) to move into executive session pursuant to HRS §92-5 to consider and evaluate personal information relating to individuals applying for professional or vocational licenses cited in section HRS §26-9 or both, and to consult with the board's attorney on questions and issues pertaining to the board's powers, duties, privileges, immunities, and liabilities, as provided in HRS §92-5(a)(1) and (4).

EXECUTIVE SESSION

At 11:51 a.m., Ms. DeCaires entered the meeting room.

At 11:52 a.m., Vice Chair Denis re-entered the meeting room.

At 12:01 p.m., it was moved by Mr. Inouye, seconded by Vice Chair Denis, and unanimously carried (Chair Galas, Vice Chair Denis, Mr. Chang, Mr. Inouye, Chief Faaumu, and Chief Perry voting aye) to move out of executive session.

2. Private Detective

(i) Letha Ann S. DeCaires (Sole)

It was moved by Mr. Inouye, seconded by Vice Chair Denis, and unanimously carried to approve Ms. DeCaires's private detective application.

Ms. DeCaires thanked the Board and also offered her services to assist the Board when rewriting exam questions as she feels many of them are sexist and there are not questions relating to current issues such as drones, social media, etc. She has exam writing experience while employed at the Honolulu Police Department ("HPD").

At 12:05 p.m., Ms. DeCaires was excused from the meeting room.

Executive Session:

At 12:06 p.m., it was moved by Vice Chair Denis, seconded by Mr. Inouye, and unanimously carried (by roll call with Chair Galas, Vice Chair Denis, Mr. Chang, Mr. Inouye, Chief Faaumu, and Chief Perry voting aye) to move into executive session pursuant to HRS §92-5 to consider and evaluate personal information relating to individuals applying for professional or vocational licenses cited in section HRS §26-9 or both, and to consult with the board's attorney on questions and issues pertaining to the board's powers, duties, privileges, immunities, and liabilities, as provided in HRS §92-5(a)(1) and (4).

EXECUTIVE SESSION

At 12:06 p.m., Mr. Mason Mau and Mr. Ben Mau entered the meeting room.

At 12:17 p.m., it was moved by Mr. Inouye, seconded by Vice Chair Denis, and unanimously carried (Chair Galas, Vice Chair Denis, Mr. Chang, Mr. Inouye, Chief Faaumu, and Chief Perry voting aye) to move out of executive session.

(ii) Mason Mau (PD)

It was moved by Mr. Inouye, seconded by Chief Faaumu, and unanimously carried to approve Mr. Mason Mau's private detective application.

b. Review for Examination

It was moved by Vice Chair Denis, seconded by Mr. Chang, and unanimously carried to approve the following applications for examination:

1. Guard

- (i) Larry Davidson (GD) Mid-Atlantic Security Agency LLC (GDA)
- (ii) Preston Baligad (GD)
 Professional Security Consultants (GDA-985)

It was moved by Vice Chair Denis, seconded by Mr. Chang, and unanimously carried to defer the following applications for additional information:

- (iii) Samuel Sharp (GD) Armour Protection LLC (GDA)
- (iv) Robert Kohlberg (GD)
 Admiral Security Services Inc. (GDA)

c. Guard Instructor

1. Phillip Buchanan

Mr. Buchanan is currently employed at the HPD and is not licensed or has applied for a guard, guard employee or private detective license. With his training from HPD, he is qualified to be an instructor; however, the Executive Officer asked the Board if there would be a conflict pursuant to section 16-97-8, HAR.

As guard instructors are not acting in a guard capacity, nor are they issued a license or registration and since the instructors are merely approved by the Board, it was moved by Vice Chair Denis, seconded by Mr. Chang, and unanimously carried to approve Mr. Buchanan as a guard instructor and that allowing a currently employed law enforcement officer to be a guard instructor is not a conflict of interest pursuant to section 16-97-8, HAR, and hence current law enforcement officers may be approved by the Board to be guard instructors.

d. Guard Instructor Ratification

- 1. Brent Shawl Approved 5/25/17
- 2. Paul Hurley Approved 6/26/17

It was moved by Mr. Chang, seconded by Mr. Inouye, and unanimously carried to ratify approval of Mr. Shawl and Mr. Hurley as guard instructors.

e. Guard Employee - License After Forfeiture

- 1. Joseph Aki
- 2. Edward Hee
- 3. Sagaga Johnson

The Board discussed whether a new 8-hour initial training course should be retaken for someone who is reapplying after their license has forfeited or whether the training that they've already taken for initial registration would still be acceptable.

The Executive Officer requested guidance by the Board in addressing applicants who failed to renew on or before June 30, 2016 and then failed to restore before June 30, 2017 and who are then required to reapply as a new applicant. As such, these applicants are made to be fingerprinted for a new criminal history record check and must submit the 8-hour initial training certificate. The guidance required is whether these applicants must re-take the initial 8-hour course or will they be allowed to submit the same certificate submitted for their initial registration.

The Board discussed the fact that since the initial 8-hour training curriculum has not changed since it was first offered, the previous courses the above licensees took would still be acceptable. Should the curriculum change, the applicant should be made to retake the course.

It was moved by Mr. Chang, seconded by Vice Chair Denis, and unanimously carried to approve the above guard employee applications whose licenses were forfeited and to accept the 8-hour training certificate submitted with their application for initial registration.

f. Guard Employee

It was moved by Chief Perry, seconded by Mr. Inouye, and unanimously carried to approve the following applications for guard employee registration:

- 1. Marilyn Chen
- 2. Christopher Gifford
- 3. Jeffrey Jackson
- 4. Richard Shepp

> It was moved by Chief Perry, seconded by Mr. Inouye, and unanimously carried to defer the following guard employee applications and request for additional information:

- 5. Olanrewaju Alara
- 6. Tristan Heffelfinger
- 7. Cameron Kim
- 8. Terena Walter

It was moved by Chief Perry, seconded by Mr. Inouye, and unanimously carried to deny the following application for guard employee registration:

9. Ronnie Inay

g. Guard Employee Ratification

It was moved by Chief Faaumu, seconded by Mr. Inouye, and unanimously carried to ratify the approval of the guard employees assigned registration numbers GDE-18346 to GDE-18794 (see attached list).

New Business:

a. Private Security Guards Carrying Firearms with Law Enforcement
Officers Safety Act ("LEOSA") Certification, but Without County Police
Authorization

Currently in section 16-97-17, Hawaii Administrative Rules, it states that "Private detectives or guards shall not carry firearms, blackjacks, batons, night sticks, chemical sprays, stun devices, or other weapons unless specifically authorized in writing by the appropriate state agency or chief of police in the county or counties in which the private detective or guard is doing business."

Chief Faaumu stated that should a licensee receive authorization by the appropriate Chief of Police in the county they are doing business in, they must be wearing a uniform when carrying their weapon. They cannot be in plain clothing.

Mr. Alvarado, a guard licensee, appeared before the Board and discussed his experience in trying to obtain authorization to carry a concealed weapon ("CCW"). As a former marine with no law enforcement training, he has had experience with fire arms. He applied for a CCW permit in Maui in 2011 explaining his need was based upon the dangerous situations where he and/or his employees have come across, but his request was denied as he needed to provide documentation of his qualification/training. He flew to Nevada to obtain his training as it was very difficult to find anyone in Hawaii who could train him at that time. Since then, he has received CCW permits for Nevada, Florida, and Texas, but not for Maui.

He would like to expand to do armored car service type of work, which would include receiving approval from each county Chief of Police; however, he requested guidance from the Board so that he can do things legally.

Vice Chair Denis thanked Mr. Alvarado for flying in from Maui to appear before the Board and expressed his understanding of the situation; however, indicating that the Board has no jurisdiction with regards to the matter of being able to carry a weapon and he will need to contact the county Chiefs of Police.

HRS §463-10.5 and Any Matters Relating to its Implementation:

a. Continued Competency 4-Hour Curriculum for Renewal

The continuing education ("CE") curriculum for the next renewal period was approved at the February 16, 2017 Board meeting, but did not include a breakdown of the minimum time allotments for each topic. It was omitted in error.

The website will be updated to portray the Board's approved 4-hour CE curriculum and the minimum time allotments for each topic (see attached).

With regards to the impending change of license renewals for guard employees changing from a biennial to triennial cycle upon enactment of S.B. 1264, Mr. Owen inquired whether CE course providers can start to offer courses now, or would they have to wait until after the June 30, 2018 renewal as language in S.B. 1264 specifically state that four hours of instruction are to be completed during the triennial registration renewal period.

As Mr. Owen's inqury was not an agenda item, this issue will be placed for further discussion at the next meeting. Mr. Owen was thanked for his concern and for bringing this matter to the Board's attention.

Scope:

a. <u>Inquiry as to Whether License After Forfeiture Requires an Applicant to Re-take the 8-hour Initial Curriculum</u>

This matter was discussed under <u>Applications</u>, Guard Employee – License After Forfeiture.

b. <u>Conflict of Interest (§16-97-8, HAR); Can a Current Law Enforcement</u>
Officer be Approved to be a Guard Instructor

This matter was discussed under <u>Applications</u>, Guard Instructor – Phillip Buchanan.

a. Review & Report

Examination:

	Unsuccessfu	I 0		
	(ii) May 19, 2017 Security Guard Examination Results			
	Exams Admi Successful Unsuccessfu	1		
	(iii) June 16, 2017 Private Detective Examination Results			
	Exams Admi Successful Unsuccessfu	1		
Legislation:	a. <u>S.B. 1264, S.D.1, H.D.2</u>	, C.D.1 – Relating to Security Guards		
	for veto. Thus even if he the measure will be ena	gned by Governor Ige, but it is not scheduled e does not sign the measure by July 11, 2017, cted. Upon enactment, Mr. Owen's question rses can be offered for credit will be looked at		
Next Meeting:	Thursday, September 7, 2017 Exam Room King Kalakaua Building, 1 st Floor 335 Merchant Street Honolulu, Hawaii 96813			
Adjournment:	There being no further busin 1:43 p.m.	ness to discuss the meeting adjourned at		
Reviewed and approved by:		Taken by:		
/s/ Charlene L.K. Tamanaha		/s/ Terry Akasaka-Toyama		
Charlene L.K. Tamanaha Executive Officer		Terry Akasaka-Toyama Secretary		
7/19/17				
[X] Minutes appre	oved as is.			
[] Minutes approved with changes; see minutes of				

(i) May 19, 2017 Private Detective Examination Results

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Exams Administered

Successful

BOARD PRIVATE DETECTIVES & GUARDS GUARD EMPLOYEE RATIFICATION LIST July 6, 2017 Meeting

GDE 18346 RANA D.K. DIAS	GDE 18416 AUNESE AUNESE	GDE 18484 JENNIFER SANTIAGO
GDE 18347 AARON K. MIYASHIRO	GDE 18417 KALI A.M. JONES	GDE 18485 FOLOLA M. LOLOHEA
GDE 18348 ROBERT T. CHEE	GDE 18418 GLEN Y. TANAKA	GDE 18486 TARA J. CARTY
GDE 18349 TIANA KIM-DAVIS	GDE 18419 MARK A. VAN DAMIA	GDE 18487 RONNIE B. SHADDOCK
GDE 18350 DESTINY M. OKEY	GDE 18420 AIZEA K. ANDERSON	GDE 18488 DANIEL W. RODGERS
GDE 18351 JAMES K. KEKUEWA	GDE 18421 KAMAKANAALOHAMAIKALANI K.	GDE 18489 TCHEVETTE MARTINEZ-
GDE 18352 BRONSON A. DUMAYAS	KANEAKUA-KEAWEMAUHILI	FREITAS
GDE 18353 ALAN F. CRUZ	GDE 18422 MARY P. YOMES	GDE 18490 DANIEL I. ANIU
GDE 18354 JOLENE E. BERNARD GARCIA	GDE 18423 KEVIN E. NAEYAERT	GDE 18491 BUSTER H. BARRETT
GDE 18355 DARREN J. ROBINSON	GDE 18424 BENJAMIN E.O. DRUMMOND	GDE 18492 BRIAN P. FOSTER
GDE 18356 STEVEN M. LINDMEIER	GDE 18425 GREGORY J. GILMARTIN	GDE 18493 AULAMA T. JIANNINO
GDE 18357 JARON N.M. ANTONIO	GDE 18426 SATAUO NAZARETH	GDE 18494 JORDAN K.H. LEONG
GDE 18358 RAZZEL C. ANCHETA	GDE 18427 SEMEON K. WILLIAM	GDE 18495 CHRISTOPHER Y. WILLIAMS
GDE 18359 RAYNETTE M.A. REYES		
	GDE 18428 ALOKOA N. NENA	GDE 18496 RICHARD P. DORIN
GDE 18360 JOHNNY T. TAITANO	GDE 18429 ANRUBE S. ASHER	GDE 18497 NANCY L. DURMAS
GDE 18361 LISON T. TOSIE	GDE 18430 TAKUMI M. TAMAKI	GDE 18498 JODY A. KAMAKA
	ODE 10400 PARONI D. ALIMAR	
GDE 18362 SISUO B. SKILLING	GDE 18431 KANANI P. AUWAE	GDE 18499 SHAE K. VELEZ
GDE 18363 ZANE J.R. MANIBOQ	GDE 18432 EZRA K. MARSHALL-GURR	GDE 18500 MILIONA PELESETENE
GDE 18364 MARK SELE	GDE 18433 JULIUS CEASAR C. BARCENA	GDE 18501 SAMIVELA HAEANE
GDE 18365 TARAH M. VISE	GDE 18434 TANYA F. TAELE	GDE 18502 MICHAEL R. GANIGAN
GDE 18366 GARRETT M.K. BADUA	GDE 18435 ELENEO C.V. PUA	GDE 18503 RICHAEL TAVIS K. CAREY
GDE 18367 DAVID H. MITCHELL	GDE 18436 CHASE K. INGALLS	GDE 18504 PAUL L. SOUMWEI
GDE 18368 KUIOKALANI L. GAPERO	GDE 18437 LAWRENCE R. ZIGLER JR.	GDE 18505 DAVID J. SPENCER
GDE 18369 PRECIOUS D.K. VESPER		GDE 18506 BETH E. SOWELL
	GDE 18438 GAVIN A. CORREIA	
GDE 18370 TYRONE DUNCAN	GDE 18438 GAVIN A. CORREIA GDE 18439 SAMANTHA K. ANE	GDE 18507 RONALD A. LOPES
GDE 18371 KEVIN RAYSAY	GDE 18440 JONATHAN CHRISTOPHER B.T.	GDE 18508 SHAWN ABAYABAY
GDE 18372 KRISTAL K. CHOY	ROBERSON	GDE 18509 JERYLLYN L. FILIFILI
GDE 18373 JOSE RIZAL P. BUENAFLOR	GDF 18441 MARK VICENS	GDE 18510 FABIO K. BRODO
	ROBERSON GDE 18441 MARK VICENS GDE 18442 DIZAYA A. DUNN GDE 18443 TRISTAN E. LUDIAZO	
GDE 18374 KOBE M.K. IKARI	GDE 18442 DIZAYA A. DUNN	GDE 18511 ALYJAH J. LIPSCOMB
GDE 18375 ABE A. DORONIO	GDE 18443 TRISTAN E. LUDIAZO	GDE 18512 ELIA M. CASTILLO
GDE 18376 GABRIEL K. HANAMAIKA'I	GDE 18444 BRIAN M. ASH	GDE 18513 ALLEN JEKKEIN
	ODE 10444 DIVIAN W. ASIT	
GDE 18377 JOHN MICHEAL K. KAIO	GDE 18445 JAMES K. ANE	GDE 18514 DARRIN M. WARD
GDE 18378 DANIEL J. VAINA	GDE 18446 ERIK S. WRIGHT	GDE 18515 EDWARD M. JOHNSON JR.
GDE 18379 ASHLEY A. DECASTRO	GDE 18447 JOHN S. HARRINGTON	GDE 18516 ALEJANDRO NUNEZ
GDE 18380 JASON E. MEDEIROS	GDE 18448 JONATHAN K. KAMAI	GDE 18517 ROBERT Y. SALUD
GDE 18381 JAMES M.L. HEDBERG	GDE 18449 MARJORY ANN D.T. MAILE	GDE 18518 JAMES E. LANGFORD
GDE 18382 JOHN J. MENKEN	GDE 18450 THOMAS M. PFISTER	GDE 18519 MARTIN L. OWENS
GDE 18383 LEILA QUINIONES	GDE 18451 MAAFUATAI FAOA	GDE 18520 KYLE C. ELDRIDGE
GDE 18384 BISMUTH SILVER A. MANGOBA	GDE 18452 FAAMAMAMIKA VAESAU	GDE 18521 MARYSOL C. CASTILLO
GDE 18385 DOUGLAS K. GERONA	GDE 18453 EDGARDO L. GUMBA	GDE 18522 EUFROSINA C. ANCHETA
GDE 18386 JACOB D.T. OGATA	GDE 18454 MARIO L. DOROPAN	GDE 18523 DUSTIN J. BARBADILLO ATON
GDE 18387 DAVID R. ALVAREZ	GDE 18455 BRANDON M. DIEP	GDE 18524 TRACIE K.H. BALINO
GDE 18388 DELISSA P.K. DASALIA-DUARTE	GDE 18456 LEIGHTON K. KANAELE	GDE 18525 MECHELEL R. HODEL
GDE 18389 ARIEL D. VALERIANO JR.	GDE 18457 WILFREDO M. VASQUEZ	GDE 18526 KWAN K. JOSE
GDE 18390 RICHARDO PERALTA	GDE 18458 RAYMOND P. BURCIAGA	GDE 18527 JULIA K. CHAVEZ
GDE 18391 KASANITA V. FISILAHI	GDE 18459 PATRICK P. TIUPITA	GDE 18528 MARENA R. ENITA
GDE 18392 KAWIKA N. PALIMOO		GDE 18529 BARTON I. RAVELO
	GDE 18460 CHALES D. DAVIS	
GDE 18393 SEAN M. SPINKS	GDE 18461 JESSE K.R. EDAYAN	GDE 18530 RHIANNON S.O. FUKUI
GDE 18394 KEANAN LUIS	GDE 18462 SALVATORE F. DAQUILA	GDE 18531 JEROME IFENUK
GDE 18395 GALEN C. MOEVEVE	GDE 18463 JUSTIN R. YADAO	GDE 18532 SHAWN D. TAYLOR
GDE 18396 DIEU Q. VONG	GDE 18464 DARRIUS R. WILLIMAS	GDE 18533 JASON T. YOKOGAWA
GDE 18397 MAKO K.H. ARAKAWA	GDE 18465 TANIELU M. TAUGA	GDE 18534 SHYLYN I. VIDAL
GDE 18398 COURTNEY BELLO	GDE 18466 JUDE K. CASPINO-BEAUFORD	GDE 18535 JORDAN K.K. GAMBING KIM
GDE 18399 CLINT J. NICHOLSON	GDE 18467 JOHN S. BARCINAS JR.	GDE 18536 JACQUELINE DACANAY
GDE 18400 TEXTER M. ROBESTER	GDE 18468 LUCKY R. LOTU	GDE 18537 MYCAH I.K. KONG
GDE 18401 RONALD W. WHITTINGHAM	GDE 18469 CASEY K. KALAHIKI	GDE 18538 ZELTON K. EDAYAN
GDE 18402 MARICHKA GEORGIEVA	GDE 18470 TINGXUAN HUANG	GDE 18539 CIERRA K. CARROLL
GDE 18403 SABEL S. SHREW	GDE 18471 RONELL B. VAN UNEN	
GDE 18403 SABEL S. SHREW		GDE 18540 JORDAN D. WILLIAMS
GDE 18404 ANN C.C. QUITO	GDE 18472 MARK ANTHONY A. PAZ	GDE 18541 GINA K.S. ROMERO
GDE 18405 CALVIN G. CARRANZA	GDE 18473 MARIAJANET LEE C. IOANE	GDE 18542 JEMBOY C. DAGFAGAN
GDE 18406 CORNELIUS A. ALSTON JR.	GDE 18474 ELROY L.N. ELDREDGE	GDE 18543 DONTAE A. PENGROD
GDE 18407 DRELTON V. BELL	RUNNELS	GDE 18544 CHAD E. LEE DAVIS
GDE 18408 TULENNA T. JOSEPH	GDE 18475 BETELSON LAKJOHN	GDE 18545 MOSE S. SAFATU
GDE 18409 JAMES R. KENDRICK	GDE 18476 ANDREW K. KALEIKINI	GDE 18546 JOHN J. SAMPAIO
GDE 18410 CARLOS D. THOMPSON	GDE 18477 FRANCISCO RICHARD	GDE 18547 DEREK K. UYEOKA
GDE 18411 RONALD P. ERVIN	GDE 18478 KENNEDY K. MIYASATO	GDE 18548 TALIONE MATATIA
GDE 18412 FRANCIS L.K.	ODE 10470 REINIVED I R. MITAGATO	
522 1011211011010 E.IV.		GDF 18549 KARLAK LECHWAR
	GDE 18479 TIHANI K. TAMANAHA-ALOIAU	GDE 18549 KARLA K. LECHWAR
KAHOOHANOHANO	GDE 18479 TIHANI K. TAMANAHA-ALOIAU GDE 18480 LORENZEN A. PANAPA	GDE 18550 CHRISTPHER A. HERMAN
KAHOOHANOHANO GDE 18413 JOHN G. OLIVEROS	GDE 18479 TIHANI K. TAMANAHA-ALOIAU	
GDE 18413 JOHN G. OLIVEROS	GDE 18479 TIHANI K. TAMANAHA-ALOIAU GDE 18480 LORENZEN A. PANAPA GDE 18481 DANEEKA R. LATSON	GDE 18550 CHRISTPHER A. HERMAN GDE 18551 MAXIMINO IFENUK
GDE 18413 JOHN G. OLIVEROS GDE 18414 DENNIS TADIO JR.	GDE 18479 TIHANI K. TAMANAHA-ALOIAU GDE 18480 LORENZEN A. PANAPA GDE 18481 DANEEKA R. LATSON GDE 18482 PALANI C. PANTOHAN	GDE 18550 CHRISTPHER A. HERMAN GDE 18551 MAXIMINO IFENUK GDE 18552 RENE SILVA
GDE 18413 JOHN G. OLIVEROS	GDE 18479 TIHANI K. TAMANAHA-ALOIAU GDE 18480 LORENZEN A. PANAPA GDE 18481 DANEEKA R. LATSON	GDE 18550 CHRISTPHER A. HERMAN GDE 18551 MAXIMINO IFENUK

BOARD PRIVATE DETECTIVES & GUARDS GUARD EMPLOYEE RATIFICATION LIST July 6, 2017 Meeting

GDE 18554 MARIE J. HASHIMOTO	GDE 18624 DARLENE A. PABRE	GDE 18694 UNGATEA L. SAMITA
GDE 18555 LEEANN K. OGATA	GDE 18625 QUANTAE C. BUSH	GDE 18695 IOSIARATULALA E. FAATAA
	GDE 18626 JOSHUA D. FIU	
GDE 18556 VIOLETA PIGAO		GDE 18696 CHAUNCEY L. LOPES
GDE 18557 SHALES K.F. MASANIAI-PONTES	GDE 18627 GAVIN B. EBALAROZA	GDE 18697 TRACI LYNN K.K. NOUCHI
GDE 18558 ROBERT A. WAGNER	GDE 18628 GARRICK GORGEOUS N. PEAU	GDE 18698 LUCIA V. SEXTON-ASHWELL
GDE 18559 MALLORY D. HENSEL	GDE 18629 KAISTYN ANASTARIO CREDO	GDE 18699 VELISA T.E. MELEISEA
GDE 18560 DAWN M. PRICE	GDE 18630 PAUL R. DEVICH	GDE 18700 WALTER REVILLA
GDE 18561 LASUNDRA AKERELE	GDE 18631 NATASHA S. CORREA	GDE 18701 RICHARD J. MULLER JR.
GDE 18562 MAKOA FAUALO	GDE 18632 MICHAEL K.S. SERRAO	GDE 18702 FRANKLIN K.W. SUNG
GDE 18563 SONIA D. GREEN	GDE 18633 MARLON ALMOND	GDE 18703 GERARDO B. DOMONDON JR.
GDE 18564 LEAHUA T.L. FINE	GDE 18634 DENNIS M. CORRIGAN	GDE 18704 TARA L.K. PALEPOI
GDE 18565 RANDY V. LIBAO	GDE 18635 KATHERINE N.M. CROSBY	GDE 18705 IDRIS J. THOMAS
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GDE 18567 JAMES M. BINGHAM	GDE 18637 LEHUANANI M.A. WRIGHT	GDE 18707 DAVID C. STEWART JR.
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GDE 18569 CHRISTEN HAN	GDE 18639 JARED R. JASICKI	GDE 18709 EDWARD H. BOULTON
GDE 18570 JEROME C. WILLIAM, II	GDE 18640 BRIAN K.W. HUNG	GDE 18710 KEENIN R. COHEN
GDE 18571 RICHARD M. FULLER	GDE 18641 ANTHONY S. SAGUN	GDE 18711 KEKAINOA L. CANIONERO
GDE 18572 GILBERT J. ORLANDO	GDE 18642 ROBERT K. KAMAKAHI	GDE 18712 NELSON B. GABRIEL
GDE 18573 PHILIP W. MARTIN	GDE 18643 JUSTIN O. MALONE	GDE 18713 GABBY C. BALTERO
GDE 18574 IOSEFO VILI	GDE 18644 CHARLES E.W. MCDOWELL	GDE 18714 IVOR M. WHITEHEAD
GDE 18575 HOWARD L. GIVENS	MEDINA	GDE 18715 ROY S. FARIAS
GDE 18576 IOKEPA J. WALLACE	GDE 18645 BRIAN G. JOHNSON	GDE 18716 RYAN E. WALKER
GDE 18577 PAIGE K. BARAJAS	GDE 18646 HENRIANN KAHANANUI	GDE 18717 DOUGLAS A. ASHMORE
GDE 18578 KAIMANAKOA K. RIVERA	GDE 18647 WALTER TOMA	GDE 18718 JESSICALYNN HARTMANN
GDE 18579 DALY A. TIPOTI	GDE 18648 ABIGAIL D. HELMEY	GDE 18719 BRITTANY K.E. SAUNDERS
	GDE 18649 CHRISTOPHER M. SAGADRACA	
GDE 18580 MALIA R. CINTRON		GDE 18720 QUINTIN A.P. CLAY
GDE 18581 ALVINA SANTOS	GDE 18650 CAMERON D. MORTON	GDE 18721 ANDREW J. MCMILLIN
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GDE 18583 ROBERT H. FERNANDES	GDE 18652 KURT B. PREGIL	GDE 18723 FARA L. OPAPO
	CDE 10002 RORT B. 1 REGIE	
GDE 18584 JAMES K.K. COX	GDE 18653 DEREK L. AVA	GDE 18724 UPULASI F. OPAPO
GDE 18585 TRAVIS AARON A. MAZE	GDE 18654 LILIGO J. LETULI	GDE 18725 KATHLEEN M. DOANE
GDE 18586 JESUS R. UNPINGCO	GDE 18655 ALEXANDER RACOMA	GDE 18726 ALAPAKI A. KAHAPEA
GDE 18587 JONATHAN L. KALANAWA	GDE 18656 DOMINADOR D. PASAMONTE	GDE 18727 AUKAIALIIOKALANI D.S.
GDE 18588 JACOB W. LUNZ	GDE 18657 STEVEN Y. TAM	ROMBAWA-SOUZA
GDE 18589 PUALANI KAHALEPUNA	GDE 18658 MCFRAE P. VISITACION	GDE 18728 KAYLA JANTEL O. GABRILLO
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ODE 40044 OUDTIONAL INVINCOTON	GDE 18679 BASI N. SIBA GDE 18680 HILARIA F. COBB	GDE 18749 KAIMANA K NONO- KAWAAUHAU
GDE 18611 CURTIS W. LIVINGSTON	GDE 18680 HILARIA F. COBB	KAWAAUHAU
GDE 18611 CURTIS W. LIVINGSTON GDE 18612 TODD T. YUKUTAKE	GDE 18680 HILARIA F. COBB GDE 18681 LOURDESITA C. DAPAR	KAWAAUHAU GDE 18750 GLEN K. YOSHIMOTO
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- GDE 18793 GIL BRYAN E. SIBULAO GDE 18794 LALOTOA TAUMAOE

SECURITY GUARD CONTINUING EDUCATION

Effective February 16, 2017

Topics and Sub-Topics with Statements of Intent

And Mandatory Minimum Time Per Topic

ACT 208 AND THE HAWAII SECURITY GUARD INDUSTRY (Minimum Duration: 1 hr.)

The intent of this section is to provide a basic understanding of the structure, language, laws and rules pertaining to guards and those who act in a card capacity.

- INDUSTRY OVERVIEW
 - o ACT 208 (HRS §463-10.5)
 - Who Must Register (Obtain a Guard Card)
 - Minimum Eligibility Requirements to Register As A Guard Employee
 - What HRS §463 10.5 Requires to Include In Classroom Instruction
 - Renewal
- DEFINITION OF GUARD (GD)
 - Responsible or Licensed Principal Guard
 - o Compliance Obligations & Consequences for GD license holders
- DEFINITION OF GUARD AGENCY (GDA)
 - o Compliance Obligations & Consequences for GDA license holder
- DEFINITION OF GUARD EMPLOYEE (GDE)
 - o Compliance Obligations & Consequences for GDE registrants
 - o Proprietary Employee GDE registrants
- DEFINITION OF "ACT/ACTING IN A GUARD CAPACITY"
 - "Act in a guard capacity" or "Acting in a guard capacity"
 - o "Safekeeping"
 - "Physical Presence"
- HAWAII REVISED STATUTES AND HAWAII ADMINISTRATIVE RULES
 - Hawaii Revised Statutes (HRS) Chapter 463
 - o Hawaii Administrative Rules (HAR) Chapter 97

- DIFFERENCES BETWEEN GUARD AGENCY AND PROPRIETARY GUARDS
 - Guard Agency
 - o Proprietary Guards
- WHO/WHAT IS THE DCCA/PVL
 - o DCCA
 - o DCCA-PVL
- BOARD OF PRIVATE DETECTIVES AND GUARDS
 - Composition & Authority
- REGULATED INDUSTRIES COMPLAINTS OFFICE

COURTROOM DEMEANOR AND TESTIMONY (Minimum Duration: 30 min.)

The intent of this section is to provide a basic understanding of courts and depositions, and what to expect if called to appear or testify in court or at a deposition.

- COURTROOM AND DEPOSITION AWARENESS
 - o Courtroom
 - Depositions
 - o Preparation
 - o Appearance & Demeanor
 - Answering Questions

EFFECTIVE COMMUNICATION SKILLS (Minimum Duration: 1 hr. 45 min.)

The intent of this section is to help improve communication skills so as to present a professional presence, improve ability to get voluntary compliance from people, reduce the risk of encounters escalating to hostility, and manage potential and actual incidents of conflict.

- UNDERSTANDING BASIC COMPONENTS OF HUMAN COMMUNICATION
 - o Voice
 - o Facial Expression
 - Eye Contact

- o Body Posture
- Personal Space
- Words
- Goals (Types) of Communication
 - Social
 - o Information Gathering
 - Information Sharing
 - o Directive/Instructive
 - Conflict Engagement
- CONCEPTS OF PROFESSIONAL COMMUNICATION & CONFLICT PREVENTION
 - o Professional Communication
 - o Goals
 - Elements
- CONFLICT MITIGATION/DE-ESCALATION
 - o General Safety Concept in Dealing With People in Conflict or Hostility Situations
 - Basic Ideas for Conflict Mitigation/De-Escalation
 - o Dealing with Impaired Persons (Intoxicated, Mentally III)

CUSTOMER SERVICE FOR SECURITY (Minimum Duration: 45 min.)

The intent of this section is to help guards and those who act in a guard capacity to perform their duties in a manner that reduces incidents of complaint and dissatisfaction and enhance the image of the guard industry in Hawaii.

- ALOHA TRAINING & PROFESSIONALISM
 - Hawaii Revised Statutes §5-7.5 "Aloha Spirit
 - Professionalism and Respect
- UNDERSTANDING WHO YOUR CUSTOMERS ARE
 - Internal Customers
 - o External Customers
 - Peripheral Customers

■ RENDERING CUSTOMER SERVICE WITHOUT COMPROMISING SECURITY

- o How Good Customer Service Enhances Security
 - Access Control
 - Premises Security
 - Event Security
 - Loss Prevention
 - Personnel Protection