

## AMERICAN NATIONAL INSURANCE COMPANY

One Moody Plaza, Galveston, TX 77550-7947

[Date]

[Name] [Address 1] [Address 2] [City] [State] [Zip]

## Re: Notice of Data Security Incident

Dear [Name]:

We wanted to make you aware of a cybersecurity incident that affected a third-party application utilized by American National Group, LLC ("American National"). This letter is to provide you with details of what happened, the measures we have taken in response, and details on proactive steps you may consider taking to help protect your information.

*What Happened?* On May 31, 2023, Progress Software Corporation announced a previously unknown vulnerability affecting its MOVEit Transfer application. Many organizations globally, including American National, were affected by this vulnerability because of the widespread use of MOVEit for various business purposes. In response, American National took the application offline, launched an investigation, engaged third-party advisors and incident response professionals, and activated their incident response plan.

American National's investigation revealed that an unauthorized third-party gained access to certain American National MOVEit systems on May 28, 2023. On that day, the unauthorized third-party acquired files that contained personal information belonging to American National's customers.

*What Information Was Involved?* American National reviewed the impacted data and determined that it contained some of your personal information, which may include your name, social security number, date of birth, and address.

*What We Are Doing.* American National continues to apply software updates as they become available, and we have implemented additional measures to enhance the security of the MOVEit application. We have also notified law enforcement and are cooperating with their investigation.

Because your trust is important to us, and as an additional precaution, we are offering you a complimentary two-year membership to Experian's<sup>®</sup> IdentityWorks<sup>SM</sup> Credit 3B. This product helps detect possible misuse of your personal information and provides you with identity protection support focused on immediate identification and resolution of identity theft. IdentityWorks<sup>SM</sup> Credit 3B is completely free to you and enrolling in this program will not hurt your credit score.

*What You Can Do.* For more information on IdentityWorks<sup>SM</sup>, including instructions on how to activate your complimentary two-year membership, as well as information on additional steps you can take in response to this incident, please see the pages that follow this letter.

*For More Information.* American National takes the security of personal information seriously, and we apologize for any concern this incident may cause. If you have any further questions regarding this incident, please call [INSERT] Monday through Friday between 9:00 a.m. to 5:00 p.m. ET, excluding major U.S. holidays. Thank you for your patience.

Sincerely,

in Marth

Jim Marotta VP, Chief Corporate Compliance Officer