24-HOUR AUTOMATED INFORMATION LINE

General Retail Information

- How to buy products and services by mail & phone
- Gift certificate law
- Door-to-door sales
- Refunds and Exchanges
- Warranties
- Advertisements



Scams and Frauds

Consumer Complaints



Your source of information on commonly asked consumer and business questions.

Neighbor Island Toll-Free

Kauai 274-3141 Maui 984-2400 Big Island 974-400<u>0</u> Molokai/Lanai 1-800-468-4644

ext. 71234#



Insurance Information

Oahu 587-1234

Financial and Consumer Issues

Landlord Tenant Information

- How to obtain a handbook
- Security deposit
- Access and repairs to a unit
- Failure to pay rent and termination
 Lockouts and turning off utilities
 Abandoned items left in unit

- Landlord Tenant problems

Cars

- Towing vehicles
- Car rentals
- Buying a new or used car
- New car lemon law or used car warranty
- Motor vehicle repairs

