

BOARD OF DIRECTORS
HAWAII HURRICANE RELIEF FUND (“HHRF”)
MINUTES

Date: Tuesday, November 4, 2025

Time: 10:30 a.m. (HST)

In-Person Meeting Location: Queen Liliuokalani Conference Room
King Kalakaua Building, First Floor
335 Merchant Street
Honolulu, HI 96813

Virtual: Zoom Meeting
Join Zoom Meeting
Meeting ID: 848 1748 3057
Passcode: 694136

Video Recording: <https://youtu.be/6gH28lZxe3Y>

Board Members: Ed Haik, Chair (via Zoom); Michael Nonaka, Vice Chair (via Zoom); Leslie Door (via Zoom); Gwen McDonald; Marie Weite (via Zoom); Scott Saiki, Insurance Commissioner, *ex officio* (via Zoom) (7 members, 4 for quorum)

Members Excused: Reina Miyamoto

Staff Present: Jerry Bump, Chief Deputy Insurance Commissioner; Chris Han, Deputy Attorney General; Matt Tsujimura (via Zoom); Jenine Goto; Tricia Murakami

Guests: Paul Eaton, Aon (via Zoom); Eva Altadonna, Aon (via Zoom); Daniel Chun, Aon (via Zoom); Collin Lavender, Aon (via Zoom); Teri Fabry, Marsh USA LLC; Derek Yang, Marsh USA LLC

- I. Roll call, Quorum, Call to Order, Public Notice – HRS § 92-3 Open Meetings.
At approximately 10:33 a.m., the meeting commenced. A roll call was taken, and quorum was met. (00:05/52:56)
- II. Review and approval of prior Board meeting minutes:

A. October 21, 2025

At approximately 10:35 a.m., a motion was made by Ms. Door to approve the meeting minutes for October 21, 2025, which was seconded by Vice Chair Nonaka and unanimously approved. (00:05/52:56)

III. Discussion on the creation of a product for single family homes and the development of a plan to implement should the need arise in the future. (02:46/52:56)

The HHRF may convene an executive session pursuant to HRS § 92-5(a)(4) to consult with the HHRF's attorney on questions and issues pertaining to the HHRF's powers, duties, privileges, immunities, and liabilities.

At approximately 11:14 a.m., Chair Haik asked for public comment on the agenda items covered thus far, which there were none. (39:15/52:56)

IV. Status updates from operations administrator Marsh USA, LLC regarding deliverables under the Request for Proposal dated May 21, 2025, to provide program administration and actuarial services to the HHRF. (39:45/52:56)

The HHRF may convene an executive session pursuant to HRS § 92-5(a)(4) to consult with the HHRF's attorney on questions and issues pertaining to the HHRF's powers, duties, privileges, immunities, and liabilities.

- A. Discussion on Claims Procedure Manual and 1-page Claims Process Document. (39:50/52:56)
- B. Discussion on program uptake statistics. (42:40/52:56)

V. Status updates from consultant Aon Re, Inc. regarding deliverables under the Request for Proposal dated November 8, 2024, to assist the HHRF restart operations and stabilize Hawaii's property insurance market. (44:20/52:56)

The HHRF may convene an executive session pursuant to HRS § 92-5(a)(4) to consult with the HHRF's attorney on questions and issues pertaining to the HHRF's powers, duties, privileges, immunities, and liabilities.

- A. RFP Outline Overview. (3:33/52:56)
- B. Mid-Year Reinsurance update. (46:02/52:56)
- C. Status update on HID filing. (45:11/52:56)
- D. Status update on non-filing materials. (45:42/52:56)
 - 1. Servicing Facility Procedure Manual.
 - 2. Reinstatement notice.
 - 3. Claims Procedure Manual.

VI. Proposed dates for upcoming meetings: (49:00/52:56)

- A. Tuesday, November 18, 2025, at 10:30 a.m.
- B. Tuesday, December 2, 2025, at 10:30 a.m.
- C. Tuesday, December 16, 2025, at 10:30 a.m.
- D. Tuesday, December 30, 2025, at 10:30 a.m.

At approximately 11:24 a.m., Chair Haik asked for public comment on the agenda items covered thus far, which there were none. (52:00/52:56)

VII. Adjournment.

Chair Haik adjourned the meeting at approximately 11:25 a.m.