

**BOARD OF DIRECTORS
HAWAII HURRICANE RELIEF FUND (“HHRF”)
MINUTES**

Date: Tuesday, July 15, 2025

Time: 10:30 a.m. (HST)

In-Person Meeting Location: King Kalakaua Conference Room
King Kalakaua Building, First Floor
335 Merchant Street
Honolulu, HI 96813

Virtual: Zoom Meeting
Join Zoom Meeting
<https://dcca-hawaii-gov.zoom.us/j/85149166133?pwd=waav2My9Yew3Lg43vKIWceh2FCcb5K.1>
Meeting ID: 851 4916 6133
Passcode: 948999

Video Recording: <https://youtu.be/1JdbwzV-RPY>

Board Members: Ed Haik, Chair; Michael Nonaka, Vice Chair (via Zoom); Leslie Door; Reina Miyamoto (via Zoom); Marie Weite (via Zoom); Gwen McDonald; Jerry Bump, Acting Insurance Commissioner, *ex officio* (7 members, 4 for quorum)

Staff Present: Jordan Ching, Deputy Attorney General; Scott Saiki (via Zoom); Matt Tsujimura (via Zoom); Patricia Kondo, (via Zoom); Jenine Goto; Tricia Murakami

Guests: Daniel Chun, Aon (via Zoom); Paul Eaton, Aon (via Zoom); Paige Oinonen, Aon (via Zoom); Derek Yang, Marsh USA LLC (via Zoom)

- I. Roll call, Quorum, Call to Order, Public Notice – HRS § 92-3 Open Meetings.
At approximately 10:31 a.m. the meeting commenced. A roll call was taken, and quorum was met. (0:11/1:07:13)
- II. Status updates from consultant Aon Re, Inc. ("Aon") regarding deliverables under the Request for Proposal dated November 8, 2024, to assist the HHRF restart operations and stabilize Hawaii's property insurance market. (1:29/1:07:13)

The HHRF may convene an executive session pursuant to HRS § 92-5(a)(4) to consult with the HHRF's attorney on questions and issues pertaining to the HHRF's powers, duties, privileges, immunities, and liabilities.

- A. Discussion on contract negotiations and terms with approved vendors: (3:40/1:07:13)
 - 1. Call Center Operations: Sedgwick Claims Management Services Inc.
 - 2. Claims Handling: Sedgwick Claims Management Services Inc. and Crawford and Company, Inc.
- B. Discussion on contract terms for reinsurance carriers. (4:16/1:07:13)
- C. Discussion on claims procedure manual and claims bordereau. (16:15/1:07:13)

At approximately 10:50 a.m. a motion was made by Mr. Bump to modify the procedure manual to require a no-known loss affidavit if the bind request is sent before the effective date, but the payment is received after the effective date, seconded by Ms. Door and unanimously approved. (18:28/1:07:13)

- D. Discussion on feedback from Servicing Facilities such as: (20:15/1:07:13)
 - 1. Quantity of Applications
 - 2. Quantity of Quotes
 - 3. Maximum and Minimum Quoted Premium
 - 4. Quantity and Reasoning of Rejected Applications
 - 5. Quantity of Bind Requests
 - 6. Amount of Premium Bound
 - 7. Program flexibility with policy length and binding procedures
- E. Discussion on additional data to request from agents during the Application process. (24:15/1:07:13)

Decision-making to follow, if necessary.

III. Proposed dates for upcoming meetings: (1:05:15/1:07:13)

- A. Tuesday, July 22, 2025, at 10:30 a.m.
- B. **Monday, July 28, 2025, at 10:30 a.m.**
- C. Tuesday, August 5, 2025, at 10:30 a.m.
- D. Tuesday, August 12, 2025, at 10:30 a.m.

At approximately 11:38 a.m. Chair Haik opened the meeting for public comment, which there were none. (1:06:19/1:07:13)

IV. Adjournment.

Chair Haik adjourned the meeting at approximately 11:38 a.m. (1:06:45/1:07:13)