

**BOARD OF DIRECTORS  
HAWAII HURRICANE RELIEF FUND (“HHRF”)  
MINUTES**

Date: Tuesday, June 24, 2025

Time: 10:30 a.m. (HST)

In-Person Meeting Location: King Kalakaua Conference Room  
King Kalakaua Building, First Floor  
335 Merchant Street  
Honolulu, HI 96813

Virtual: Zoom Meeting  
Join Zoom Meeting  
<https://dcca-hawaii-gov.zoom.us/j/89629238054?pwd=yJtSfjqB4pD4sbaLj7ltbbgraSc1G.1>  
Meeting ID: 896 2923 8054  
Passcode: 200530

Zoom Phone: (669) 900 6833  
Meeting ID: 896 2923 8054  
Passcode: 200530

Video Recording: <https://youtu.be/W-ufzG-AtOw>

Board Members: Ed Haik, Chair; Michael Nonaka, Vice Chair (via Zoom); Leslie Door (via Zoom); Reina Miyamoto (via Zoom); Marie Weite (via Zoom); Gwen McDonald (7 members, 4 for quorum)

Members Excused: Jerry Bump, Acting Insurance Commissioner, *ex officio*

Staff Present: Chris Han, Deputy Attorney General; Scott Saiki (via Zoom); Matt Tsujimura (via Zoom); Jaymie Yamamoto (via Zoom); Patricia Kondo (via Zoom); Jenine Goto; Tricia Murakami

Guests: Paul Eaton, Aon (via Zoom); Paige Oinonen, Aon (via Zoom); Eva Altadonna, Aon (via Zoom); Teri Fabry, Marsh USA LLC (via Zoom); Richmond Luzar, Hawaii Public Policy Advocates

I. Roll call, Quorum, Call to Order, Public Notice – HRS § 92-3 Open Meetings.

At approximately 10:32 a.m. the meeting commenced. A roll call was taken, and quorum was met. (0:04/1:07:23)

- II. Status updates from consultant Aon Re, Inc. ("Aon") regarding deliverables under the Request for Proposal dated November 8, 2024, to assist the HHRF restart operations and stabilize Hawaii's property insurance market.

*The HHRF may convene an executive session pursuant to HRS § 92-5(a)(4) to consult with the HHRF's attorney on questions and issues pertaining to the HHRF's powers, duties, privileges, immunities, and liabilities.*

At approximately 10:33 a.m. a motion was made by Ms. McDonald to move to an executive session, seconded by Ms. Door and unanimously approved.  
(1:09/1:07:23)

At approximately 11:15 a.m. the Board exited executive session. Chair Haik stepped out during the executive session, so Vice Chair Nonaka began running the meeting.

Vice Chair Nonaka summarized that the Board discussed the pending Marsh contract and issues related to payment mechanisms. (45:26/1:07:23)

- A. Discussion and approval on contract negotiations and terms with approved vendors:

1. Operations Administrator: Marsh USA, LLC (46:15/1:07:23)

At approximately 11:19 a.m. a motion was made by Ms. McDonald to approve the deputy attorney general's recommended terms on the contract, seconded by Ms. Weite and unanimously approved.  
(46:37/1:07:23)

2. Call Center Operations: Sedgwick Claims Management Services Inc. (47:37/1:07:23)  
3. Claims Handling: Sedgwick Claims Management Services Inc. and Crawford and Company, Inc. (48:14/1:07:23)

Chair Haik returned to the meeting.

- B. Discussion and approval on contract negotiations and terms with servicing carriers: (48:34/1:07:23)

1. HEMIC Insurance Managers, Inc. (HIMI)  
2. Zephyr Insurance Company, Inc.  
3. Island Insurance Company, Ltd.

Chair Haik resumed running the meeting.

- C. Discussion and approval on final contract for reinsurance carriers.
- D. Discussion and approval of timeline to receive applications and public notice of the HHRF's opening.

Agenda items B, C, and D were skipped due to there being no further updates. (48:43/1:07:23)

- E. Discussion and approval of underwriting guidelines. (48:48/1:07:23)

At approximately 11:21 a.m. a motion was made by Chair Haik to approve the underwriting guidelines, seconded by Ms. Weite and unanimously approved. (49:06/1:07:23)

Status updates from Aon. (50:05/1:07:23)

At approximately 11:37 a.m., Chair Haik opened the meeting for public comment, to which there were none. (1:05:49/1:07:23)

III. Proposed dates for upcoming meetings: (1:06:37/1:07:23)

- A. Tuesday, July 1, 2025, at **1:00 p.m.**
- B. Tuesday, July 8, 2025, at 10:30 a.m.
- C. Tuesday, July 15, 2025, at 10:30 a.m.
- D. Tuesday, July 22, 2025, at 10:30 a.m.

IV. Adjournment.

Chair Haik adjourned the meeting at approximately 11:39 a.m. (1:07:13/1:07:23)