BOARD OF DIRECTORS HAWAII HURRICANE RELIEF FUND ("HHRF") MINUTES

Date: Tuesday, June 17, 2025

Time: 10:30 a.m. (HST)

In-Person King Kalakaua Conference Room Meeting Location: King Kalakaua Building, First Floor

335 Merchant Street Honolulu, HI 96813

Virtual: Zoom Meeting

Join Zoom Meeting

https://dcca-hawaii-

gov.zoom.us/j/88407907360?pwd=naPkw912aDyRWaEkHo632JFx

Vb2Cnn.1

Meeting ID: 884 0790 7360

Passcode: 053378

Video Recording: https://youtu.be/Vp9miaRtlxU

Board Members: Ed Haik, Chair (via Zoom); Michael Nonaka, Vice Chair (via Zoom);

Reina Miyamoto (via Zoom); Marie Weite (via Zoom); Gwen

McDonald; Jerry Bump, Acting Insurance Commissioner, ex officio

(7 members, 4 for quorum)

Members Excused: Leslie Door

Staff Present: Chris Han, Deputy Attorney General; Scott Saiki; Matt Tsujimura

(via Zoom); Jaymie Yamamoto (via Zoom); Patricia Kondo (via

Zoom); Jenine Goto; Tricia Murakami

Guests: Paul Eaton, Aon (via Zoom); Daniel Chun, Aon (via Zoom); Ken

Lorber, Aon (via Zoom); Paige Oinonen, Aon (via Zoom); Eva Altadonna, Aon (via Zoom); Teri Fabry, Marsh USA LLC (via Zoom); Richmond Luzar, Hawaii Public Policy Advocates

I. Roll call, Quorum, Call to Order, Public Notice – HRS § 92-3 Open Meetings.

At approximately 10:33 a.m. the meeting commenced. A roll call was taken, and quorum was met. (0:14/50:57)

II. Status updates from consultant Aon Re, Inc. ("Aon") regarding deliverables under the Request for Proposal dated November 8, 2024, to assist the HHRF restart operations and stabilize Hawaii's property insurance market.

The HHRF may convene an executive session pursuant to HRS § 92-5(a)(4) to consult with the HHRF's attorney on questions and issues pertaining to the HHRF's powers, duties, privileges, immunities, and liabilities.

At approximately 10:35 a.m. a motion was made by Ms. McDonald to enter an executive session, seconded by Ms. Weite and unanimously approved. (1:47/50:57)

At approximately 11:03 a.m. the Board exited executive session. (29:10/50:57)

Mr. Bump provided a summary of the executive session that the Board consulted with legal counsel regarding contracting matters with their vendors and servicing carriers.

- A. Discussion and approval on contract negotiations and terms with approved vendors:
 - 1. Operations Administrator: Marsh USA, LLC (29:39/50:57)
 - 2. Call Center Operations: Sedgwick Claims Management Services Inc. (30:28/50:57)
 - 3. Claims Handling: Sedgwick Claims Management Services Inc. and Crawford and Company, Inc. (30:53/50:57)
- B. Discussion and approval on contract negotiations and terms with servicing carriers: (32:21/50:57)
 - 1. HEMIC Insurance Managers, Inc. (HIMI)
 - 2. Zephyr Insurance Company, Inc.
 - 3. Island Insurance Company, Ltd.
- C. Discussion and approval on final contract for reinsurance carriers. (33:44/50:57)
- D. Discussion and approval of timeline to receive applications and public notice of the HHRF's opening. (35:55/50:57)

At approximately 11:16 a.m. a motion was made by Ms. McDonald to approve the notice subject to the changes discussed, seconded by Ms. Weite and unanimously approved. (43:17/50:57)

At approximately 11:20 a.m. a motion was made by Ms. McDonald to approve the one-time exception to change the 10-day policy to allow for

30 days at launch, seconded by Ms. Weite and unanimously approved. (46:30/50:57)

E. Discussion and approval of updated policy form. (47:26/50:57)

At approximately 11:22 a.m. a motion was made by Ms. McDonald to approve the updated policy form, seconded by Ms. Miyamoto and unanimously approved. (49:08/50:57)

At approximately 11:22 a.m. the meeting was opened for public comment which there were none. (48:34/50:57)

- III. Proposed dates for upcoming meetings:
 - A. Tuesday, June 24, 2025, at 10:30 a.m.
 - B. Tuesday, July 1, 2025, at **1:00 p.m.**
 - C. Tuesday, July 8, 2025, at 10:30 a.m.
 - D. Tuesday, July 15, 2025, at 10:30 a.m.
 - E. Tuesday, July 22, 2025, at 10:30 a.m.
- IV. Adjournment.

The meeting was adjourned at approximately 11:24 a.m. (50:48/50:57)