

**BOARD OF DIRECTORS
HAWAII HURRICANE RELIEF FUND (“HHRF”)
MINUTES**

- Date: Tuesday, June 10, 2025
- Time: 10:30 a.m. (HST)
- In-Person Meeting Location: King Kalakaua Conference Room
King Kalakaua Building, First Floor
335 Merchant Street
Honolulu, HI 96813
- Virtual: Zoom Meeting
Join Zoom Meeting
<https://dcca-hawaii-gov.zoom.us/j/83775655650?pwd=fA8tz5faYbNnG8ryjNflMcELtA0bnp.1>
Meeting ID: 837 7565 5650
Passcode: 970182
- Video Recording: <https://youtu.be/qZKzJWivTBA>
- Board Members: Ed Haik, Chair; Michael Nonaka, Vice Chair; Leslie Door (via Zoom); Marie Weite (via Zoom); Gwen McDonald; Jerry Bump, Acting Insurance Commissioner, *ex officio* (7 members, 4 for quorum)
- Members Excused: Reina Miyamoto
- Staff Present: Chris Han, Deputy Attorney General; Scott Saiki; Matt Tsujimura (via Zoom); Jaymie Yamamoto (via Zoom); Patricia Kondo (via Zoom); Jenine Goto; Tricia Murakami
- Guests Present: Daniel Chun, Aon (via Zoom); Ken Lorber, Aon (via Zoom); Eva Altadonna, Aon (via Zoom); Teri Fabry, Marsh USA LLC (via Zoom); Richmond Luzar, Hawaii Public Policy Advocates
- I. Roll call, Quorum, Call to Order, Public Notice – HRS § 92-3 Open Meetings.
At approximately 10:33 a.m. the meeting commenced. A roll call was taken, and quorum was met. (0:06/35:58)
- II. Status updates from consultant Aon Re, Inc. ("Aon") regarding deliverables under the Request for Proposal dated November 8, 2024, to assist the HHRF restart operations and stabilize Hawaii's property insurance market.

The HHRF may convene an executive session pursuant to HRS § 92-5(a)(4) to consult with the HHRF's attorney on questions and issues pertaining to the HHRF's powers, duties, privileges, immunities, and liabilities.

At approximately 10:34 a.m. a motion was made by Mr. Bump to move to an executive session, seconded by Mr. Nonaka and unanimously approved. (1:20/35:58)

The Board exited executive session at approximately 10:50 a.m. Mr. Han provided a summary that the executive session revolved around the Board's obligations regarding the policy form and plan of operations. (16:31/35:58)

Status updates from Mr. Chun regarding the estimated timeline. (17:10/35:58)

- A. Discussion on contract negotiations and terms with approved vendors: (19:38/35:58)
 - 1. Operations Administrator: Marsh USA, LLC (28:16/35:58)
 - 2. Call Center Operations: Sedgwick Claims Management Services
 - 3. Claims Handling: Sedgwick Claims Management Services & Crawford and Company, Inc. (20:35/35:58)
- B. Discussion on contract negotiations and terms with servicing carriers: (19:37/35:58)
 - 1. HEMIC Insurance Managers, Inc. (HIMI)
 - 2. Zephyr Insurance Company, Inc.
 - 3. Island Insurance Company, Ltd.
- C. Discussion on contract negotiations and terms for reinsurance carriers. See attached for list of reinsurance carriers. (21:17/35:58)
- D. Discussion on Plan of Operation & claims operations. (20:58/35:58)
- E. Discussion on timeline to receive applications and public notice of the HHRF's opening. (17:10/35:58)
- F. Discussion on HHRF's Policy Forms. (19:20/35:58)

Decision-making to follow, if necessary.

At approximately 11:05 a.m. Chair Haik opened the meeting for public comment, which there were none. (32:51/35:58)

III. Proposed dates for upcoming meetings: (33:33/35:58)

- A. Tuesday, June 10, 2025, at 10:30 a.m.
- C. Tuesday, June 17, 2025, at 10:30 a.m.

D. Tuesday, June 24, 2025, at 10:30 a.m.

E. Monday, June 30, 2025, at 10:30 a.m. **or** Tuesday, July 1, 2025, at 1:00 p.m.

IV. Adjournment.

Chai Haik adjourned the meeting at approximately 11:08 a.m. (35:31/35:58)