

STATE OF HAWAII
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
INSURANCE DIVISION

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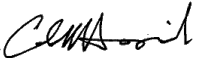
DAVID Y. IGE
GOVERNOR

JOSH GREEN
LIEUTENANT GOVERNOR

March 21, 2022

MEMORANDUM 2022-4LIC

TO: All Producers, Adjusters, "Limited Lines" Producers, Administrators, and Surplus Lines Brokers

FROM: Colin M. Hayashida 
Insurance Commissioner

RE: Online Submission Mandated for License Reactivation

This Memorandum continues Commissioner's Memorandum 2020-13LIC and 2021-6LIC provisions regarding the Insurance Division's mandate for certain license applications and renewals to be submitted online.

Effective March 21, 2022, all reactivations (*i.e.* nonrenewal or surrender within one year of inactivation) for the following licenses must be submitted online. Hard copies of the applications and checks submitted, by mail or walk-in, to the Insurance Division on and after March 21, 2022 shall be rejected and returned.

Reactivation for the following licenses may be submitted online at www.nipr.com:

1. Resident Limited Lines Self-Service Storage Producer licenses
2. Resident & Nonresident Crop Adjuster – Limited Licenses
3. Resident & Nonresident Independent Adjuster licenses
4. Resident & Nonresident Insurance Producer Licenses
5. Resident & Nonresident Limited Lines Motor Vehicle Rental Company Producer Licenses
6. Resident & Nonresident Limited Lines Producer Licenses
7. Resident & Nonresident Public Adjuster license
8. Resident & Nonresident Surplus Lines Broker Licenses
9. Resident & Nonresident Third-Party Administrators
10. Resident & Nonresident Workers' Compensation Adjuster – Limited Licenses

This Memorandum also continues Commissioner's Memorandum 2021-9LIC provisions regarding the adoption of PLMA, PAMA, and IALG and the reduction of reactivation period to one year, from two years.

An exam is not required if a license is reactivated within one year of inactivation (except Workers' Compensation Adjuster, re-exam is required). An exam is required if a license is reactivated after one year of inactivation (apply as new).

PLEASE NOTE THAT BECAUSE ONLINE APPLICATIONS ARE BEING SUBMITTED THROUGH A THIRD-PARTY VENDOR, THE INSURANCE DIVISION CANNOT ISSUE REFUNDS FOR APPLICATIONS WITHDRAWN OR SUBMITTED IN ERROR.

Please contact the Insurance Division Licensing Branch at inslic@dcca.hawaii.gov if you have any questions on this matter.