Mandatory Online Submission for the Following License Types – Note that all paper applications and checks submitted for the following licenses, by mail or walk-in, to the Insurance Division will be returned, shredded, or rejected.

**For Initial Licenses** - Applicants must apply for the following licenses online via [www.nipr.com](http://www.nipr.com):

1. Crop Adjuster
2. Independent Adjuster
3. Limited line Self-Service Storage Producer (only applicable to resident)
4. Limited Lines Motor Vehicle Rental Company Producer
5. Limited Lines Producer
6. Producer
7. Public Adjuster
8. Surplus Lines Broker
9. Third Party Administrator
10. Workers’ Compensation adjuster

**For Renewals/Reinstatement (within 30 days of inactivation)** - Licensees with the following licenses must renew or reinstate online via [www.nipr.com](http://www.nipr.com):

1. Producer (allow only if also hold a surplus lines broker licenses)
2. Surplus Lines Brokers
3. Independent Adjuster
4. Public Adjuster
5. Crop Adjuster
6. Workers’ Compensation adjuster
7. Limited Lines Self-Service Storage Producer
8. Third Party Administrator

**For Reactivations (after 30 days and within one year of inactivation)** – Licensees with the following licenses must reactivate online via [www.nipr.com](http://www.nipr.com):

1. Producer
2. Limited Lines Producer
3. Limited Lines Motor Vehicle Rental Company Producer
4. Surplus Lines Broker
5. Independent Adjuster
6. Public Adjuster
7. Crop Adjuster
8. Workers’ Compensation adjuster
9. Limited line Self-Service Storage Producer
10. Third Party Administrator
For Reactivations (after one year of inactivation - apply as new) - Licensees with the following licenses must reactivate online via www.nipr.com:

1. Crop Adjuster
2. Independent Adjuster
3. Limited line Self-Service Storage Producer (only applicable to resident)
4. Limited Lines Motor Vehicle Rental Company Producer
5. Limited Lines Producer
6. Producer
7. Public Adjuster
8. Surplus Lines Broker
9. Third Party Administrator
10. Workers' Compensation adjuster

Alternate Online Service via https://insurance.ehawaii.gov/renewal/welcome.html (HIC) is available for Renewal and Reinstatement within 30 days of inactivation Only

- Renewal of a Surplus Lines Broker license (and Producer license, if licensed for both) may also be done through www.nipr.com. DO NOT renew a Surplus Lines Broker license (and Producer license, if licensed for both) through both websites, select only one online site.
- Renewal of Independent or Public Adjuster license may also be done through www.nipr.com. DO NOT renew Adjuster license through both websites, select only one online site.

For Renewals/Reinstatements (within 30 days of inactivation) - Licensees with the following licenses must renew or reinstate via HIC:

1. Independent Adjuster
2. Independent Bill Reviewer
3. Life Settlement Broker
4. Life Settlement Provider
5. Limited Lines Motor Vehicle Rental Company Producer
6. Limited Lines Portable Electronic Producer Licenses
7. Limited Lines Producer
8. Managing General Agent
9. Producer
10. Public Adjuster
11. Reinsurance Intermediary Broker
12. Reinsurance Intermediary Manager
13. Surplus Lines Broker

NOTE: Other licenses types that are NOT included on the lists above may temporarily submit paper applications, checks, and/or supporting documents. The Insurance Division will transition to online submissions for these remaining licenses/registrations by the end of 2022.