

STATE OF HAWAII
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
INSURANCE DIVISION

335 MERCHANT STREET, ROOM 213, HONOLULU, HAWAII 96813
P.O. BOX 3614, HONOLULU, HAWAII 96811
Phone Number: (808) 586-2790
Fax Number: (808) 587-6714
insurance.hawaii.gov

DAVID Y. IGE
GOVERNOR
JOSH GREEN
LIEUTENANT GOVERNOR

CATHERINE P. AWAKUNI COLÓN
DIRECTOR


JO ANN M. UCHIDA TAKEUCHI
DEPUTY DIRECTOR

COLIN M. HAYASHIDA
INSURANCE COMMISSIONER

MEMORANDUM 2019-2LIC

DATE: May 15, 2019

TO: All Registered Vehicle Protection Product Warrantors and Service Contract Providers in Hawai'i

FROM: Colin M. Hayashida, Insurance Commissioner 

SUBJECT: Elimination of Requirement to Submit Forms Used by Vehicle Protection Product Warrantors and Service Contract Providers in Hawai'i

Act 016, signed into law by Governor David. Y. Ige on April 23, 2019, removes the requirement that all Vehicle Protection Product Warrantors ("VPPWs") and Service Contract Providers ("SCPs") submit to the Insurance Commissioner a copy of each service contract or warranty form proposed for use in this State. Registration requirements codified in Hawai'i Revised Statutes ("HRS") §§ 481R-4 and 481X-3 are amended by removing the form submission requirement. Act 016 takes effect on July 1, 2019.

After July 1, 2019, service contract or warranty forms submitted will not be accepted and will be returned or destroyed at the discretion of the Insurance Division.

VPPWs and SCPs are still required to maintain copies of any service contract or warranty form sold in this State, in compliance with recordkeeping requirements set forth in HRS §§ 481R-8 and 481X-5. The forms must be made available upon request by the Insurance Commissioner.

If you have any questions, please contact the Licensing Branch at (808) 586-2788 or email inslic@dcca.hawaii.gov.