# A Consumer's Guide to Homeowner's Insurance in the State of Hawaii Insurance Division, State of Hawaii Department of Commerce and Consumer Affairs 335 Merchant Street, Room 213 Honolulu, Hawaii 96813 Phone: 808-586-2809

#### **GENERAL INFORMATION**

Homeowner's insurance is not required by law in Hawaii. Your lender, however, may require insurance on your home for the duration of your mortgage. Homeowner's insurance provides protection for your dwelling, personal property, and on-site buildings if damaged or destroyed by a covered peril. Perils are events (i.e. fire and explosion) which cause damage to property. Aside from property coverage for your home and outbuildings, each policy usually contains four additional coverages: personal property, additional living expenses, personal liability, and medical payments.

This guide provides a general overview of homeowner's insurance in Hawaii and is not intended to replace reviewing your policy. Keep in mind, insurers may have varying definitions of policy language and charge different rates for the same coverage. We encourage you to review your policy with your insurance agent to ensure your current provisions best suit your coverage needs.

#### TYPES OF HOMEOWNER'S INSURANCE POLICY FORMS

While coverage descriptions may vary, most insurers use one or more of the following policy forms. Comprehensive Form (HO-5), not listed, provides the broadest coverage but is uncommon.

# BASIC FORM (HO-1)

Named peril coverage: fire, lightning, windstorm excluding hurricane, hail, explosion, vandalism or malicious mischief, damage by vehicles, aircraft and riots. Since few homeowners select this limited policy, many insurers no longer offer Form HO-1.

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#### **HOMEOWNER'S POLICY FORMS**

#### **BROAD FORM (HO-2)**

In addition to the Basic Form (HO-1) coverages, this form also insures a home and personal property for collapse or damage from falling trees and other objects, and (under certain conditions) from steam and water damage.

Generally, as coverage increases so does your premium

### SPECIAL FORM (HO-3)

Open peril coverage excluding the following: flood, surface water, sewer backups, tidal waves, earthquakes, landslides, war, nuclear radiation, and hurricane. Personal property only covered for the same perils as the Broad Form (HO-2).

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# **RENTER'S POLICY FORM**

# **CONTENTS BROAD FORM (HO-4)**

This policy provides renters personal property protection against the same perils as the Broad Form (HO-2) and includes personal liability protection. Unlike the other policy forms, the renter's HO-4 form only incorporates coverages C through F.

# UNIT-OWNER'S POLICY FORM

#### **CONDO OWNERS FORM (HO-6)**

This condominium and townhouse unit owners form offers coverage for personal property and interior finishes. The condo association typically purchases a separate policy that covers the building (including common walls and grounds) and associated liability.

#### **POLICY COVERAGES**

Every homeowner's policy (except for HO-4) includes the following six coverages. If your policy's standard coverage is inadequate, endorsements may offer specialized coverage to meet your needs.

- 1	_	Coverage <b>A</b> :	Covers main house damage. The coverage limit is typically set at or near the replacement cost of the home. For Condo Unit-Owners (HO-6), limit usually the declared value by insured.
ı	lon	Coverage B:	Covers damage to other structures on the lot, such as detached garages/carports and storage sheds.
1	Sect	Coverage C:	Covers damage to or loss of personal property.

Coverage D: Covers additional living expenses (incurred by the insured) to continue the "normal" standard of living when the house cannot be occupied due to a covered loss.

Coverage E: Covers personal liability exposures. Protects against a claim/lawsuit resulting from (non-auto & non-business) bodily injury or property damage to others caused by your negligence.

Coverage F: Regardless of who is at fault, this coverage pays for reasonable medical expenses for persons (other than you or residing family members) accidentally injured on your property.

#### **TYPES OF VALUATION**

Replacement cost is the amount necessary to replace, rebuild, or repair your home/property without deducting for depreciation. Depreciation is the decrease in an asset's value due to age, obsolescence, and/or "wear and tear." Many insurers require policyholders to insure their homes for at least 80% of its replacement value.

Actual cash value (ACV) is the cost to replace, rebuild, or repair your home/property after deducting for depreciation. Most homeowner policies cover personal property on an ACV basis.

#### PREMIUM DEVELOPMENT CONSIDERATIONS (VARIES BY INSURER)

Your premium may be based on, but not limited to, the following factors: type of construction, loss prevention devices, public protection class, deductible level, amount of insurance, and policy form.

#### **BUYING INSURANCE FOR YOUR HOME**

The key to insurance comparison shopping is identifying your desired deductible levels, coverage limits and provisions before getting premium quotes. Once your ideal policy parameters are selected, the quotes you receive should be on an "apples to apples" comparative basis. After obtaining multiple premium quotes, your personal preference dictates the importance of the following considerations: premium cost, service and financial stability. Generally, financial ratings from reputable sources (i.e. A.M. Best and Moody's) indicate an insurance company's financial "heath" and ability to pay claims. Note: if your agent only represents one insurance company, you may need to contact an independent agent to obtain competing quotes.

# SAMPLE ANNUAL CONDOMINIUM UNIT-OWNERS INSURANCE PREMIUMS - OAHU



DNW = Does Not Write

The Hawaii Insurance Division of the Department of Commerce and Consumer Affairs provides this sample premium comparison of licensed insurance companies transacting Homeowners insurance in Hawaii as part of our continuing effort to assist and educate consumers.

	OAHU - SAMPLE ANNUAL CONDO UNIT-OWNERS PREMIUMS HO POLICY (HO.6) ASSUMBTIONS RUIL DING CHARACTERISTICS													
но Ро	LICY (HO-6) ASSUMPTIONS		BUILDING CHARACTERISTICS											
D:	\$125,000 (Replacement) 40% of Coverage C \$310,000 \$500	Year Built: Construction: Roof: Elevation:	1972 Wood ( <b>Sing</b> Hip, asphal 15' above s	t shingle	2008 Wood ( <b>Dou</b> Gable, asph 15' above se	nalt shingle	2000 Masonry (CMU) Flat, torched membrane 15' above sea-level							
Rates effect	tive as of December 1, 2018	Add'l Factors:	Primary res		Primary resi No claims in		Primary resi No claims in							
NAIC	December 1, 2016			ection Class*	Public Prote	_	Public Protection Class*							
Co. Code	Insurance Compa	ny	3	10	3	10	3	10						
25941	United Services Automobile Associa	ation	57	63	57	63	56	58						
29068	IDS Property Casualty Insurance		65	65	65	65	35	35						
25968	USAA Casualty Insurance Co		83	92	83	92	79	84						
21253	Garrison Property and Casualty Ins	urance Company	83	92	83	92	79	84						
18600	USAA General Indemnity Company		113	125	113	125	107	115						
10805	American Pacific Insurance Compa		263	537	263	537	235	404						
37265	DTRIC INSURANCE COMPANY, L	•	279	539	279	539	253	411						
12767	Hawaiian Insurance & Guraranty Co		336	639	281	530	300	479						
12873	Privilege Underwriters Reciprocal E	xchange	308	651	308	651	285	593						
26298	Metropolitan Property & Casualty Ir	ıs Co	308	352	308	352	308	352						
25143	State Farm Fire and Casualty Comp		315	347	315	347	315	347						
23035	Liberty Mutual Fire Ins Co	•	319	360	319	360	319	360						
41726	First Security Insurance		321	648	321	648	288	488						
10759	Universal North America Ins Co		331	624	331	624	303	476						
12502	DB Insurance Co.,Ltd.		364	701	364	701	326	528						
11689	Island Premier Insurance Company	, Ltd.	373	733	373	733	340	555						
28487	Farmers Insurance Hawaii, Inc.		386	787	386	787	348	590						
21105	North River Insurance Co.		388	641	388	641	358	549						
10861	Universal Property & Casualty Insu	rance Company	406	809	406	809	366	611						
41459	Armed Forces Insurance Exchange		408	803	408	803	369	605						
19232	Allstate Insurance Company		411	466	411	466	411	466						
22853	Tradewind Insurance Company, Lin	nited	415	820	415	820	379	618						
21113	United States Fire Insurance Co.		432	723	432	723	395	614						
15598	Interinsurance Exchange of the Aut	omobile Club	459	525	459	525	459	525						
19615	American Reliable Insurance Comp	any	462	908	462	908	418	685						
41742	First Insurance Company of Hawaii	, Ltd.	463	934	463	934	415	704						
22845	Island Insurance Company, Limited		490	964	490	964	442	729						
41734	First Indemnity Insurance of Hawaii	•	570	1149	570	1149	511	866						
41726	First Fire and Casualty Insurance o	f Hawaii, Inc.	570	1149	570	1149	511	866						
25180	Stillwater Insurance Company		706	782	706	782	706	782						
31348	Crum & Forster Indemnity Co		742	1253	742	1253	679	1065						
13056	RLI Insurance Company		761	1531	761	1531	583	984						
20281	Federal Ins Co		775	1434	775	1434	775	1434						
20346	Pacific Indemnity Co		775	1434	775	1434	775	1434						
25623	The Phoenix Insurance Co		1380	2702	1380	2702	1248	2040						
25658	The Travelers Indemnity Company	1380	2702	1380	2702	1248	2040							

#### OAHU - SAMPLE ANNUAL CONDO UNIT-OWNERS HURRICANE PREMIUMS

Hurricane insurance supplements your homeowner's policy by covering property damage due to hurricanes. For information about homeowner's hurricane insurance, please visit www.hawaii.gov/dcca/ins/hurricane-insurance.html

Н	URRICANE POLICY	BUILDING CHARACTERISTICS (same as CONDO OWNERS)										
	/Interior: \$125,000 ductible: DED (below) /e as of December 1, 2018	Construct Wind R Devi R = Resistive	ces:	Wood (Single-wall) None	Wood ( <b>Double-wall</b> ) Hurricane roof clips Foundation anchors	Masonry (CMU) Hurricane roof clips						
NAIC Co. Code	Insurance Company		DED	Premium (\$)	Premium (\$)	Premium (\$)						
25968	USAA Casualty Insurance Co		2%	94	65	57						
21253	Garrison Property and Casualty In	surance Comp	2%	94	65	57						
25941	United Services Automobile Associ	iation	2%	111	77	69						
18600	USAA General Indemnity Compan	y	2%	122	85	75						
12767	Hawaiian Insurance & Guraranty C	Company Ltd.	2%	290	95	71						
41459	Armed Forces Insurance Exchange	е	2%	106	106	44						
11932	White Pine Insurance Company		2%	110	110	110						
10887	Coastal Select Insurance Compan	y	2%	494	116	119						
10861	Universal Property & Casualty Insu	ırance Compa	2%	146	124	65						
11026	Zephyr Insurance Company, Inc.		2%	602	143	143						
10799	GeoVera Insurance Company		2%	640	152	154						
12873	Privilege Underwriters Reciprocal	Exchange	2%	616	163	157						
12573	Centauri Specialty Insurance Com	pany	2%	604	175	160						
12502	DB Insurance Co.,Ltd.		2%	409	178	161						
20338	Palomar Specialty Insurance Com	pany	2%	519	192	148						
25623	The Phoenix Insurance Co		2%	200	200	200						
25658	The Travelers Indemnity Company	,	2%	200	200	200						
10759	Universal North America Ins Co		2%	633	214	165						
19615	American Reliable Insurance Com	pany	2%	261	229	178						
25143	State Farm Fire and Casualty Com	npany	2%	243	243	214						
37273	AXIS Insurance Company		2%	583	266	212						
25180	Stillwater Insurance Company		2%	314	314	134						
15598	Interinsurance Exchange of the Au	tomobile Club	2%	723	342	236						
29068	IDS Property Casualty Insurance		5%	580	580	580						
13056	RLI Insurance Company		2%	1332	1267	1102						

OAHU - SAMPLE CONDO UNIT-OWNERS WITH HURRICANE COVERAGE INCLUDED

Assumptions and Dwelling Characteristics Same as Above NAIC Public Protection Class\* Public Protection Class\* Public Protection Class\* Insurance Company Co. Code 10 3 10 3 10 1652 1652 1386 30104 Hartford Underwriters Insurance Company 918 918 826 18279 Bankers Standard Ins Co 1322 2363 1322 2363 1218 2103

These sample premiums INCLUDE Hurricane coverage

# SAMPLE PREMIUM VS. YOUR CURRENT OR PROSPECTIVE CONDOMINIUM UNIT-OWNERS PREMIUM

Your Condominium insurance premium may be affected by, but not limited to, the following considerations: coverage limits, deductible levels, loss preventative devices (i.e. security system) and previous claims. Each insurer may have unique rating factors associated with these risk classifications so your current or quoted premium could vary from these sample indications. Please contact your agent to obtain quotes that account for your home's specific attributes and desired coverage provisions.

# \*WHAT IS A PUBLIC PROTECTION CLASSIFICATION?

# SAMPLE ANNUAL CONDOMINIUM UNIT-OWNERS INSURANCE PREMIUMS - NEIGHBOR ISLAND



The Hawaii Insurance Division of the Department of Commerce and Consumer Affairs provides this sample premium comparison of licensed insurance companies transacting Homeowners insurance in Hawaii as part of our continuing effort to assist and educate consumers.

	NEIGHBOR ISLAND - SAMPLE ANNUAL CONDO UNIT-OWNERS PREMIUMS																		
COND	OO OWNERS POLICY (HO-6) ASSUMPTIONS	BUILDING CHARACTERISTIC ASSUMPTIONS																	
Coverage C: \$125,000 (Replacement) D: 40% Deductible: \$500 Rates effective as of December 1, 2018  NAIC			tion: Woo p, asphalt imary res	od ( <b>Singl</b> shingle idence, n	le-wall)		evel	Year Bu Construction Roof: Ga Add'l: Pr	evel	Year Built: 2000 Elevation: 15' above sea-level Contruction: Masonry (CMU) Roof: Flat, torched membrane Add'l: Primary residence, no claims in 5 yrs.  Public Protection Class*									
Co. Code	Insurance Company	4	5	6	7	9	10	4	5	lic Prote	7	9	10	4	5	6	7	9	10
29068	IDS Property Casualty Insurance United Services Automobile Association USAA Casualty Insurance Co Garrison Property and Casualty Insurance Company USAA General Indemnity Company	30	30	65	30	30	30	30	30	65	30	30	30	16	16	35	16	16	16
25941		50	52	54	54	59	59	50	52	54	54	59	59	45	47	48	48	52	52
25968		72	74	78	78	86	86	72	74	78	78	86	86	65	67	69	69	75	75
21253		72	74	78	78	86	86	72	74	78	78	86	86	65	67	69	69	75	75
18600		96	100	105	105	117	117	96	100	105	105	117	117	86	89	93	93	101	101
10805	American Pacific Insurance Company DTRIC INSURANCE COMPANY, LTD Hawaiian Insurance & Guraranty Company Ltd. Privilege Underwriters Reciprocal Exchange	266	269	271	322	430	537	266	269	271	322	430	537	238	243	246	249	350	404
37265		279	279	279	279	436	539	279	279	279	279	436	539	253	253	253	253	357	411
12767		336	336	336	395	517	639	281	281	281	331	431	530	300	300	300	300	420	479
12873		309	309	309	376	423	651	308	308	308	377	422	651	285	285	285	347	388	593
26298	Metropolitan Property & Casualty Ins Co	308	325	325	339	352	352	308	325	325	339	352	352	308	325	325	339	352	352
25143	State Farm Fire and Casualty Company	315	326	326	332	347	347	315	326	326	332	347	347	315	326	326	332	347	347
23035	Liberty Mutual Fire Ins Co	319	332	332	344	360	360	319	332	332	344	360	360	319	332	332	344	360	360
41726	First Security Insurance	324	327	331	392	520	648	324	327	331	392	520	648	292	296	297	301	423	488
10759	Universal North America Ins Co DB Insurance Co.,Ltd. Island Premier Insurance Company, Ltd. North River Insurance Co.	331	331	331	389	505	624	331	331	331	389	505	624	303	303	303	303	418	476
12502		367	371	376	443	565	701	367	371	376	443	565	701	330	334	339	344	460	528
11689		373	373	373	445	588	733	373	373	373	445	588	733	340	340	340	340	483	555
21105		388	388	388	388	532	641	388	388	388	388	532	641	358	358	358	358	483	549
28487	Farmers Insurance Hawaii, Inc.  Armed Forces Insurance Exchange Universal Property & Casualty Insurance Company Tradewind Insurance Company, Limited	389	394	399	473	629	787	389	394	399	473	629	787	350	355	358	363	511	590
41459		408	408	408	487	645	803	408	408	408	487	645	803	369	369	369	369	527	605
10861		410	414	418	493	651	809	410	414	418	493	651	809	370	374	378	382	532	611
22853		415	415	415	498	655	820	415	415	415	498	655	820	379	379	379	379	535	618
19232	Allstate Insurance Company United States Fire Insurance Co. American Reliable Insurance Company First Insurance Company of Hawaii, Ltd.	421	437	439	439	466	466	421	437	439	439	466	466	421	437	439	439	466	466
21113		432	432	432	432	597	723	432	432	432	432	597	723	395	395	395	395	542	614
19615		462	462	462	550	729	908	462	462	462	550	729	908	418	418	418	418	597	685
41742		467	472	477	565	750	934	467	472	477	565	750	934	420	427	428	434	610	704
15598	Interinsurance Exchange of the Automobile Club	473	487	489	492	525	525	473	487	489	492	525	525	473	487	489	492	525	525
22845	Island Insurance Company, Limited	490	490	490	586	774	964	490	490	490	586	774	964	442	442	442	442	634	729
41734	First Indemnity Insurance of Hawaii, Inc.	574	580	587	695	922	1149	574	580	587	695	522	1149	517	525	527	534	750	866
41726	First Fire and Casualty Insurance of Hawaii, Inc. Stillwater Insurance Company Crum & Forster Indemnity Co RLI Insurance Company Federal Ins Co	574	580	587	695	922	1149	574	580	587	695	522	1149	517	525	527	534	750	866
25180		706	706	706	706	782	782	706	706	706	706	782	782	706	706	706	706	782	782
31348		742	742	742	742	1029	1253	742	742	742	742	1029	1253	679	679	679	679	935	1065
13056		765	774	783	926	1227	1531	765	774	783	926	1227	1531	588	596	604	606	853	984
20281		1013	1013	1153	1153	1434	1434	1013	1013	1153	1153	1434	1434	1013	1013	1153	1153	1434	1434
20346 25623 25658	Paderal Ins Co Pacific Indemnity Co The Phoenix Insurance Co The Travelers Indemnity Company	1013 1013 1380 1380	1013 1013 1380 1380	1153 1153 1380 1380	1153 1153 1644 1644	1434 1434 2174 2174	1434 1434 2702 2702	1013 1013 1380 1380	1013 1013 1380 1380	1153 1153 1380 1380	1153 1153 1644 1644	1434 1434 2174 2174	1434 1434 2702 2702	1013 1013 1248 1248	1013 1013 1248 1248	1153 1153 1248 1248	1153 1153 1248 1248	1434 1434 1776 1776	1434 1434 2040 2040

NEIGHBOR ISLAND - SAMPLE ANNUAL HURRICANE PREMIUM															
Hurricane insurance supplements your homeowner's policy by covering property damage due to hurricanes. For information about homeowner's hurricane insurance, please visit www.hawaii.gov/dcca/ins/hurricane-insurance.html															
	CANE POLICY ASSUMPTIONS		BUILDING CHARACTERISTICS (same as HOMEOWNERS)												
	s/Interior: \$125,000	Construct		Wood (Single-wall)	Wood (Double-wall)	Masonry (CMU)									
	(	/ind R Devi		None	Hurricane roof clips	Hurricane roof clips									
Rates effect	etive as of: 12/1/2018	R = Resisti	ve		Foundation anchors										
NAIC	Insurance Company		DED	Premium (\$)	Premium (\$)	Premium (\$)									
Co. Code	insurance Company		Ü	Premium (\$)	Premium (\$)	Premium (\$)									
12767	Hawaiian Insurance & Guraranty Cor	npany Ltd.	2%	305	104	76									
41459	Armed Forces Insurance Exchange		2%	106	106	44									
11932	White Pine Insurance Company		2%	110	110	110									
10887	Coastal Select Insurance Company		2%	494	116	119									
10861	Universal Property & Casualty Insuranc	e Company	2%	146	124	65									
11026	Zephyr Insurance Company, Inc.		2%	602	143	143									
10799	GeoVera Insurance Company		2%	640	152	154									
12873	Privilege Underwriters Reciprocal Ex	2%	616	163	157										
12573	Centauri Specialty Insurance Compa	2%	604	175	160										
12502	DB Insurance Co.,Ltd.		2%	409	178	161									
20338	Palomar Specialty Insurance Compar	ny	2%	519	192	148									
25623	The Phoenix Insurance Co		2%	200	200	200									
25658	The Travelers Indemnity Company		2%	200	200	200									
25968	USAA Casualty Insurance Co		2%	304	211	186									
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10759	Universal North America Ins Co		2%	633	214	165									
19615	American Reliable Insurance Compa	ny	2%	261	229	178									
25143	State Farm Fire and Casualty Compa	any	2%	243	243	214									
25941	United Services Automobile Associat	ion	2%	380	264	232									
37273	AXIS Insurance Company		2%	583	266	212									
18600	USAA General Indemnity Company	2%	396	275	242										
25180	Stillwater Insurance Company		2%	314	314	134									
15598	Interinsurance Exchange of the Automo	bile Club	2%	723	342	236									
29068	IDS Property Casualty Insurance		5%	515	515	515									
13056	RLI Insurance Company		2%	1336	1271	1107									

DNW = Does Not Write

# OAHU - SAMPLE CONDO UNIT-OWNERS WITH HURRICANE COVERAGE INCLUDED

		Assumptions and Dweiling Characteristics Same as Above																				
	NAIC Insurance Company			Public Protection Class*							Public Protection Class*						Public Protection Class*					
	Co. Code	insurance company	4	5	6	7	9	10	4	5	6	7	9	10	4	5	6	7	9	10		
	30104	Hartford Underwriters Insurance Company	918	918	918	918	1340	1652	918	918	918	918	1340	1652	826	826	826	826	1193	1386		<<<<<
	18279	Bankers Standard Ins Co	1322	1322	1322	1530	1946	2363	1322	1322	1322	1530	1946	2363	1218	1218	1218	1427	1790	2103		<<<<<

These sample premiums INCLUDE Hurricane coverage

#### SAMPLE PREMIUM VS. YOUR CURRENT OR PROSPECTIVE HOMEOWNERS PREMIUM

The premium cost of your Condominium insurance policy may be affected by, but not limited to, the following considerations: coverage limits, deductible levels, loss preventative devices (i.e. security system) and previous claims. Each insurance company may have unique rating factors associated with these risk classifications so your current or quoted premium could vary from these sample indications. Please contact your insurance agent to obtain quotes that account for your home's specific attributes and desired coverage provisions.

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