

Contact the Hawaii Insurance Division
if you have any questions
or need assistance.

cca.hawaii.gov/ins
(808) 586-2790

Tips for Storm Claims

- Check for damage
- Secure your property to prevent further damage (keep receipts for any materials used)
- Report your damage to your insurance company or agent (make a claim)
- Submit proof of loss forms or other claim forms if requested by your insurance company
- Set damaged items aside for later review/inspection by your adjuster
- Don't begin permanent repairs until damage is inspected by your adjuster or told to do so by your insurer
- Work with your adjuster and contractor to estimate the cost of repairs
- Receive settlement check and begin repairs
 - There may be supplemental payments issued by your insurance company if additional damage is uncovered in the course of repairs.
 - Be careful of scams, do not sign your entire claims check over to a contractor.
 - If the damage is extensive and you have a mortgage, your claim check may list you and your lienholder as payees.
 - If your home or condominium is uninhabitable, ask if your policy covers the cost of temporary/alternative housing.

Catastrophic Claim Information

HO and Hurricane Only				
Name of Insurer	Phone	Cat Phone	Neighbor Island	Notes:
Allstate	800-255-7828	800-547-8676		
American Pacific Ins. Co. Inc.	808-544-3999		800-413-1711	
American Reliable Ins. Co.	800-245-1505			
Argonaut Ins. Co./Argonaut-Midwest	800-470-7958			Off. Hours: 8-5 CST
Dongbu	808-942-5353			Mullen: 808-531-9733
DTRIC	888-443-8742			
Farmers Ins. HI	808-544-3999		800-413-1711	
Federal Ins. Co.	800-252-4670			
Fireman's Fund Ins. Co. of HI, Inc.	888-347-3428			
First Ins. Co. of HI, Ltd.	808-527-7711		800-272-5205	
Hawaii Property Insurance Association (HPIA)	808-564-8222			
Harford Underwriters Ins. Co.	800-243-5860			
ICAT Specialty Ins. Co.	866-789-4228			Off. Hours: 8-5 MST
Island Ins. Co., Ltd./Tradewind Ins. Co.	808-564-8222		888-312-2525	
Liberty Mutual Fire Ins. Co.	800-225-2467			
RLI Ins. Co.	800-444-0406			Off. Hours: 8:30-5 CST
Select Markets Ins. Co.	800-470-7958			Off. Hours: 8-5 CST
State Farm Fire and Cas. Ins. Co.	800-782-8332			Press 1, then Opt. 1 (Alt: 1-800-732-5246)
Tradewind Ins. Co.	808-564-8222		888-312-2525	
United States Fire Ins. Co.	800-252-4670			Opt 1
USAA/USAA Casualty	800-531-8722			
Zephyr	800-768-6002			

Auto Writers				
Name of Insurer	Phone	Cat Phone	Neighbor Island	Notes:
Allstate Ins.	800-255-7828	800-547-8676		
DTRIC Ins. Co., Ltd.	888-443-8742			
Farmers Ins. HI	808-544-3999		800-413-1711	
First Ins. Co. of HI, Ltd.	808-527-7711		800-272-5205	
GEICO Ins.	800-861-8380	800-841-3000		
Harford Underwriters Ins. Co.	800-243-5860			
Island Ins. Co., Ltd./Tradewind Ins. Co.	808-564-8222		888-312-2525	
Liberty Mutual Fire Ins. Co.	800-225-2467			
Progressive Ins.	800-976-4737			
State Farm Fire and Cas. Ins. Co.	800-782-8332			Press 1, then Opt. 1 (Alt: 1-800-732-5246)
USAA/USAA Casualty	800-531-8722			