



STATE OF HAWAII
INSURANCE DIVISION
DEPARTMENT OF COMMERCE & CONSUMER AFFAIRS
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August 7, 2014

**DECLARATION FROM THE STATE INSURANCE COMMISSIONER REGARDING
ASSISTANCE OF NONRESIDENT UNLICENSED ADJUSTERS**

As of Aug. 6, 2014, Gov. Neil Abercrombie signed an emergency proclamation in anticipation of the arrival of hurricanes Iselle and Julio in Hawaii.

Pursuant to Hawaii Revised Statutes ("HRS") § 431:9-201(b), Insurance Commissioner Gordon I. Ito has determined that nonresident adjusters can operate in the state without a Hawaii license to assist with the anticipated amount of work that could be more than current capacity in the islands.

The Insurance Division wants to ensure that adjusters and insurance companies will be able to respond to the homeowners' needs within a reasonable time.

Nonresident adjusters must comply with the following in order to operate in the state without a license pursuant to this statute for up to 30 days from the date of registration:

1. Provide to the Insurance Commissioner a certified copy of the adjuster's current license issued in another state that has substantially similar licensing requirements to HRS § 431:9-222.
2. Within three (3) working days of the commencement of work by the nonresident adjuster, the insurance company, independent adjusting company, or producer that is using the adjuster shall provide on its letterhead to the Insurance Commissioner:
 - a. The name of the nonresident adjuster;
 - b. The nonresident adjuster's Hawai'i mailing and business addresses and phone numbers; and
 - c. The nonresident adjuster's permanent home and business addresses and phone numbers.

Any person violating this section shall be assessed a civil penalty not to exceed \$5,000 for each violation. Any person who knowingly violates this section shall be assessed a civil penalty of not less than \$1,000 and not more than \$10,000 for each violation.

This declaration will stay in effect and in force until the insurance commissioner determines and declares otherwise.

Any questions regarding this notification please contact Colin Hayashida at (808) 586-2809.

Declaration of the Insurance Commissioner
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Please send documents related to this declaration to:

Email: inslic@dcca.hawaii.gov

Fax: (808) 587-6714

Hawaii Insurance Division
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