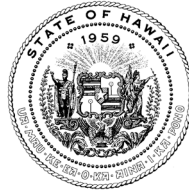


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GOVERNOR

JOSH GREEN  
LT. GOVERNOR



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Date: April 13, 2022

To: Licensed Financial Institutions

From: Iris Ikeda, Commissioner  
Division of Financial Institutions

**RE: Termination of Interim Regulatory Guidance Dated October 2, 2020  
Regarding Offices/Branches in the State of Hawaii**

On March 25, 2022, the Emergency Proclamation Related to COVID-19 issued by Governor David Ige related to the COVID-19 pandemic expired. Accordingly, the Division of Financial Institutions will be terminating the interim guidance issued on October 2, 2020, which allowed licensees to reduce hours or temporarily close offices while the State was under the Emergency Proclamation.

Beginning **May 9, 2022**, all Financial Institutions, Escrow Depositories, Mortgage Loan Originator Companies and Mortgage Loan Originator Company Branches must comply with the principal/branch office requirements as provided by Chapters 412, 449 and 454F, Hawaii Revised Statutes, respectively.