



**Hawaiian
Electric**

NEWS RELEASE

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FOR IMMEDIATE RELEASE

Hawaiian Electric completes power restoration for customers impacted by Tropical Storm Hone

Customers who remain without power urged to report outage

HILO, Aug. 27, 2024 (8 p.m.) – Hawaiian Electric has completed power restoration to all remaining customers impacted by Tropical Storm Hone, with the exception of those who must repair damage to their property before service can safely be restored.

Power has also been restored to all Maui and O’ahu customers impacted by the storm.

On Hawai’i Island, crews completed repairs in the following areas:

- **East Hawai’i:** Āhualoa, Eden Roc, Hawaiian Acres, Hawaiian Beaches, Hawaiian Ocean View Estates, Hawaiian Paradise Park, Hilo, Honoka’a, Leilani Estates, Mauna Loa Estates, Nānāwale, North Kūlani, Orchid Land, Pepe’ekeo, Volcano, Waiākea Uka
- **West Hawai’i:** Kalaoa, Kuakini, South Kona (Kāpua)
- **North Hawai’i:** Hāwī, Kamuela, Waikōloa
- **South Hawai’i:** Pāhala

Any customer who is still without electricity is urged to call the Hawai’i Island Trouble Line at 808-969-6666 to report the outage.

Hundreds of employees on Hawai’i Island, Maui and O’ahu worked behind the scenes and in the field to safely restore power as quickly as possible. Lineworkers and support staff from neighbor islands who traveled to Hawai’i Island to assist with restoration efforts are scheduled to return to their home locations tomorrow.

Hawaiian Electric thanks customers for their patience and efforts to prepare their homes for emergencies like severe storms. The company also is grateful to its emergency response partners who worked tirelessly alongside our employees to restore electric service to our communities.

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