



**Hawaiian  
Electric**

## NEWS RELEASE

**CONTACT:** [media@hawaiianelectric.com](mailto:media@hawaiianelectric.com)

FOR IMMEDIATE RELEASE

### **9:30 p.m. UPDATE: Hawaiian Electric restores power for majority of customers impacted by Hurricane Hone**

**HONOLULU, Aug. 25, 2024** – Crews from Hawaiian Electric made significant progress this evening, and have now restored a majority of customers who lost electricity due to Hurricane Hone.

- On Hawai'i Island, power has been restored to most customers in North Kohala, Volcano and Punalu'u. **Customers in these areas are urged to call the Hawai'i Island Trouble Line at 808-969-6666 if they are still without electricity.** Crews are continuing to respond to scattered, isolated outages around the island. About 1,800 customers remain out of power. Damage assessments have begun and additional personnel from O'ahu will arrive on Monday to help with restoration efforts.
- On Maui, electricity has been restored for all but 74 Upcountry customers who will remain offline overnight due to safety conditions out in the field, including the clearing of downed trees on roads before restoration can safely be completed.
- On O'ahu, about 200 customers remain without power, including 7 in the Mililani area where a large tree fell into power lines.

Restoration progress can be impacted by access due to storm debris, fallen trees, or other conditions in the field. Even if customers don't see crews in their area, work is being done to restore power to their communities. In many cases, additional work on the electric system is needed in other locations to restore service.

Gusty winds and heavy rains may have partially uprooted trees or cracked branches that can easily fall and cause new outages. For your safety, please stay at least 30 feet away from any downed power lines, and assume they are energized and dangerous. To report an outage or downed power line, please call Hawaiian Electric's Trouble Line:

- O'ahu: 1-855-304-1212
- Hawai'i: (808) 969-6666
- Maui: (808) 871-7777
- Moloka'i, Lāna'i: 1-877-871-8461

###

FOLLOW US FOR THE LATEST:



---

**Hawaiian Electric**

PO BOX 2750, HONOLULU, HI 96840-0001