



**Hawaiian
Electric**

NEWS RELEASE

CONTACT: Kristen Okinaka, 808.896.8345
kristen.okinaka@hawaiianelectric.com

FOR IMMEDIATE RELEASE

Hawaiian Electric lifts call for conservation

HILO, April 24, 2024 – Hawaiian Electric has lifted its call for energy conservation on Hawai'i Island. Customers may resume their normal use of electricity.

The company's Keahole CT-5 unit is online ahead of schedule following a major maintenance overhaul. In addition, the company's Puna Steam unit and Kanoelehua CT-1 unit have been repaired and are online. Combined, these units have up to 53 megawatts of generating capacity. Generation margins have returned to levels where conservation can be lifted. The company and independent power producer Hamakua Energy continue to troubleshoot and repair the generating units that are out of service.

On March 25, Hawaiian Electric asked residential and business customers to conserve electricity due to the unavailability of several large generators and cautioned that rolling outages might be needed. Each island must stand alone without backup from other islands, so the company plans maintenance to allow for contingencies. The system was able to meet demand with the remaining sources, including wind, geothermal, and the solar plus battery plant. However, multiple concurrent unplanned outages resulted in a shortfall on April 14.

"We appreciate everyone's efforts to use less electricity, especially during the early evening hours. We realize it was inconvenient and frustrating for many, and we apologize," said Kristen Okinaka, Hawaiian Electric spokesperson. "Our customers made a difference, and we were able to prevent additional shortfalls with their help."

Large businesses – including hotels and retailers as well as government agencies – made a significant impact by voluntarily reducing their electricity use and implementing conservation measures. Measures included adjusting lighting and temperature controls, turning off lights and air conditioning in unoccupied areas, and modifying water pumping.

Hawaiian Electric thanks these large businesses for their efforts to reduce electricity use while continuing to serve their customers and our communities: Costco Wholesale, County of Hawai'i Department of Water Supply, Fairmont Orchid, Foodland Super Market, Hawaii Water Service, Hilo International Airport, Hilo Medical Center, Hilton Grand Vacations (Kings' Land, Kohala Suites and Bay Club, Ocean Tower), Hilton Waikoloa Village, Island Gourmet Markets, Kaiser Permanente, Kohala Hospital, Kona Brewing Company, Kona Community Hospital, Kona International Airport, KTA Super Stores, Malama Market, Mauna Kea Resort, Parker Ranch, Queen's North Hawai'i Community Hospital, Safeway, Target, Waiākea water, Waikoloa Beach Marriott Resort & Spa, Walmart, and Westin Hapuna Beach Resort.

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