

Account Number:
202012345678
Invoice Number:
612345678

Service Address Page 1 of 2
123 ALOHA ST
Contract:
31234567

1 JANE DOE

ACCOUNT SUMMARY

(See Bill Detail section for more information)

Service Period	04/06/22 - 05/05/22
Previous Balance	\$70.79
Payments	\$70.79-
OUTSTANDING BALANCE	\$0.00
Current Charges	\$83.21
Current Charges	\$83.21
TOTAL AMOUNT DUE 05/28/2022	\$83.21

7 **MESSAGES**

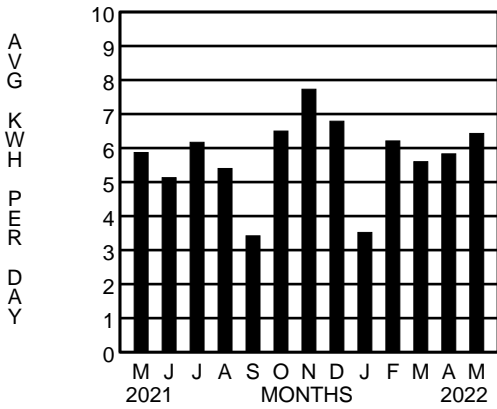
The Low-Income Home Energy Assistance Program (LIHEAP) helps families in need with electricity costs. Visit www.hawaiianelectric.com/liheap. Energy Credit applications accepted in June.

5 **BILL PERIOD**

R Residential Service			FROM 04/06/22 TO 05/05/22 30 DAYS			
METER#	REGISTER	CURRENT READING	PREVIOUS READING	DIFFERENCE	MULTIPLIER	USAGE
MPX000123456	KWH	44,031.00	43,838.00	193.00	1	193.00

6 **USAGE PROFILE**

ELECTRIC USAGE PROFILE FOR METER MPX000543011



DATE	KWH	AMOUNT	DAYS	KWH/DAY	\$/DAY
05/05/22	193	\$83.21	30	6.43	2.77
04/05/22	169	\$70.79	29	5.83	2.44
03/07/22	168	\$68.93	30	5.60	2.30
02/05/22	174	\$68.65	28	6.21	2.45
01/08/22	109	\$46.50	31	3.52	1.50
12/08/21	224	\$81.03	33	6.79	2.46
11/05/21	232	\$82.04	30	7.73	2.73
10/06/21	195	\$70.61	30	6.50	2.35
09/06/21	106	\$44.04	31	3.42	1.42
08/06/21	162	\$61.22	30	5.40	2.04
07/07/21	185	\$66.39	30	6.17	2.21
06/07/21	164	\$58.30	32	5.13	1.82
05/06/21	88	\$29.92	15	5.87	1.99

WHEN PAYING IN PERSON, PLEASE PRESENT BOTH PORTIONS
PLEASE DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

Hawaiian Electric
PO Box 30260
Honolulu, HI 96820-0260
Telephone: (808) 548-7311

ACCOUNT NUMBER
202012345678

TO BE PAID BY BANK

DUE DATE
May 28, 2022

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TOTAL AMOUNT DUE
\$83.21

AMOUNT ENCLOSED

PLEASE MAKE CHECKS
PAYABLE TO:

Hawaiian Electric
PO Box 30260
Honolulu, HI 96820-0260



Hawaiian Electric
 PO Box 30260
 Honolulu, HI 96820-0260

Account Number:
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Service Address Page 2 of 2
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JANE DOE

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BILL DETAIL

DESCRIPTION	AMOUNT	TOTALS
PREVIOUS BALANCE	\$70.79	
Incoming Payment on 04/27/2022 - Thank You	\$70.79-	
Outstanding Balance		\$0.00
CURRENT CHARGES		
Electric Service R Residential Service		
Customer Charge	\$11.50	
Non Fuel Energy	\$20.61	
Energy Cost Recovery	\$40.43	
IRP Cost Recovery	\$0.08	
PBF Surcharge	\$1.25	
Purchased Power Adjustment	\$4.30	
RBA Rate Adjustment	\$3.76	
Renewable Infrastructure Pgm	\$0.03	
Green Infrastructure Fee	\$1.25	
Total for Current Charges		\$83.21
Total Amount Due		\$83.21

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Contact Information

Customer Service 1-808-548-7311
 Monday – Friday (excluding holidays): 7:30 am – 6:00 pm
 Saturday (excluding holidays): 7:30 am – 4:00 pm
 Emergencies/Power Interruptions (24 hours) 1-855-304-1212

Payment Options:

By Mail: PO Box 30260, Honolulu, HI 96820-0260
 Pay bills using our FREE Automatic Bill Payment or One-time Payment service.
 Go to hawaiianelectric.com/paymentoptions

Paymentus:* Call 1-888-826-5006 or visit hawaiianelectric.com/paynow to pay by credit/debit card, checking/savings, or electronic check. Venmo (mobile only), or PayPal (online/mobile only) are also available.
 * Convenience fee will apply. Please allow up to 3 business days for your account to be credited.

In Person:

Western Union Agents:** FREE at Foodland, Sack N Save, Safeway, Times Supermarkets
 **Remittance stub is required. Cash, Check & Debit accepted (varies by location).
 Other restrictions may apply.

When a Bill Is Estimated

We try to read your meter each month, but if for some reason we cannot, your bill will be based on an estimate of recent average use. You are responsible for ensuring that your meter is unobstructed and accessible.

Important Information

Moving or Starting New Service

Please call us at least 2 business days before moving or starting new service.

Late Payment

A late payment charge of 1% (for electric service accounts) and 0.83% (for non-electric service accounts) shall be applied to any unpaid balance (excluding late payment charges) no earlier than 31 days since the generation of the last bill.

Your service may be disconnected if payment is received after the stated due date. If your service is disconnected, you may be required to pay your bills in full before your service is restored, and to pay a service establishment charge and a cash deposit.

Life Support or Emergency Equipment

Please contact Customer Service if anyone living in your home is dependent on life support or emergency equipment. However, because unplanned outages can and do occur, it is important for customers on life support to make alternative plans should the power go out at their homes.

For other information regarding your service, account charges, online account access, privacy policy, rate schedules, visit hawaiianelectric.com or call Customer Service.

Green Energy Money Saver (GEM\$) On-Bill Program

Hawaii Green Infrastructure Authority 1-808-587-3868
 Email: dbedt.gems@hawaii.gov