



**JOSH GREEN, M.D.**  
GOVERNOR | KE KIA'ĀINA

**SYLVIA LUKE**  
LIEUTENANT GOVERNOR | KA HOPE KIA'ĀINA

**STATE OF HAWAII | KA MOKU'ĀINA 'O HAWAI'**  
**CABLE TELEVISION DIVISION**  
**DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS**  
**KA 'OIHANA PILI KĀLEPA**  
335 MERCHANT STREET, ROOM 101  
P.O. BOX 541  
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**NADINE Y. ANDO**  
DIRECTOR | KA LUNA HO'OKELE

**RANDY M. LEONG**  
CABLE TELEVISION ADMINISTRATOR

May 7, 2025

**VIA EMAIL & U.S. MAIL**

Steven P. Golden  
Vice President, External Affairs  
Hawaiian Telcom Services Company, Inc.  
1177 Bishop Street, Suite 17  
Honolulu, HI 96813  
Steven.Golden@hawaiiantel.com

Dear Mr. Golden:

This letter acknowledges receipt on April 29, 2025 of Hawaiian Telcom Services Company, Inc.'s Notice of Intent to Seek Renewal of its Oahu Franchise. The Oahu franchise expires on June 24, 2026 by operation of Decision and Order No. 352.

The Department of Commerce and Consumer Affairs will contact you as we take steps to initiate commencement of the franchise renewal process. If you have any questions on this matter, please do not hesitate to contact me at 586-2620. Thank you for your cooperation.

Sincerely,

Randy M. Leong  
Cable Television Administrator

c: Nadine Ando, DCCA Director  
Shari J. Wong, Esq., Deputy Attorney General