## Standard Rates as of 11/1/2023

# Exhibit XI.B (Page 1 of 2)

| TV Standard Services  | Standard | Rates  |
|---|----------|--------|
| Basic TV  | \$       | 39.99  |
| Advantage TV  | \$       | 101.99 |
| Advantage Plus TV   | \$       | 111.99 |
| MyWay TV (Requires Starter TV and a minimum of one MyWay TV Genre Pack) | \$       | 74.99  |

| MyWay TV Genre Packs | Standard Rates |       |
|----------------------|----------------|-------|
| Movies & Series      | \$             | 10.00 |
| Kids & Family        | \$             | 10.00 |
| Trends               | \$             | 10.00 |
| Entertainment        | \$             | 5.00  |
| News & Info          | \$             | 5.00  |
| Lifestyle            | \$             | 5.00  |
| ProSports            | \$             | 5.00  |
| Sports Plus          | \$             | 5.00  |

| Premium Add-Ons                                    | Standard R | ates  |
|--|------------|-------|
| HD Plus  | \$         | 9.95  |
| VIP Movie Pack                                     | \$         | 19.95 |
| Movie Variety Pack                                 | \$         | 10.00 |
| MGM+ Pack  | \$         | 5.99  |
| HBO Pack   | \$         | 16.99 |
| Cinemax Pack                                       | \$         | 15.95 |
| Starz Pack   | \$         | 15.95 |
| Each Additional Premium Channel (Cinemax or Starz) | \$         | 9.00  |
| Showtime/TMC Pack                                  | \$         | 9.99  |
| TV Japan   | \$         | 24.95 |
| Chinese Pack                                       | \$         | 25.95 |
| CCTV-4   | \$         | 14.95 |
| CTI - Zhong Tian                                   | \$         | 14.95 |
| Phoenix Hong Kong TV                               | \$         | 14.95 |
| Filipino Pack                                      | \$         | 25.95 |
| TFC - The Filipino Channel                         | \$         | 14.95 |
| VIVA TV  | \$         | 14.95 |
| GMA Pinoy TV                                       | \$         | 14.95 |
| GMA Life TV  | \$         | 14.95 |
| SBTN (Vietnamese)                                  | \$         | 14.95 |
| Playboy TV   | \$         | 15.95 |

| Cloud DVR Add-Ons                       | Standard Rates |       |
|---|----------------|-------|
| Cloud DVR 15 Hours (180 Day Retention)  | \$             | 4.99  |
| Cloud DVR 50 Hours (180 Day Retention)  | \$             | 9.99  |
| Cloud DVR 150 Hours (365 Day Retention) | \$             | 19.99 |

# Application For Issuance Of A Cable Franchise For The County Of Maui Name Of Applicant: Hawaiian Telcom Services Company, Inc.

## Standard Rates as of 11/1/2023

# Exhibit XI.B (Page 2 of 2)

| Equipment Fees | Standard Rates |       |
|----------------|----------------|-------|
| Set Top Box    | \$             | 8.99  |
| Gateway Fee    | \$             | 10.99 |

| Other Fees   | Standard R | lates  |
|--|------------|--------|
| TV Activation Fee (one time)   | \$         | 34.99  |
| Broadcast TV Fee   | \$         | 25.41  |
| Sports Programming Fee (for all TV packages excluding Basic TV)  | \$         | 5.43   |
| Olelo Capital Fund Fee his new monthly recovery fee supports the annual capital needs of the public, education and government access organization designee, Olelo. | \$         | 0.25   |
| Professional Technician Installation Fee (Self-Install Declined)   | \$         | 120.00 |

| Equipment Replacement & Unreturned Charges | Standard Rat | es     |
|--|--------------|--------|
| Remote Control                             | \$           | 25.00  |
| Unreturned or Damaged Wireless Gateway     | \$           | 200.00 |
| Set Top Box (per box)                      | \$           | 200.00 |

| Other One-Time Fees     | Standard Rates |
|-------------------------|----------------|
| Suspension Fee          | 35             |
| Restoral of Service Fee | 35             |
| Late Payment Fee        | 12.95          |