## BEFORE THE DIRECTOR OF REGULATORY AGENCIES OF THE STATE OF HAWAII

In the Matter of the Application of OCEANIC CABLEVISION, INCORPORATED for Approval of an Amendment to its Tariff.

ORDER NO. 33

### ORDER

The Director of Regulatory Agencies, upon review and consideration of the request of Oceanic Cablevision, Incorporated for approval of its application for amendment of tariff filed with the Director of Regulatory Agencies on November 14, 1973, hereby grants interim approval of the said amendment of the tariff of Oceanic Cablevision, Incorporated. The tariff, as amended, shall be effective until a proper study and review of all matters relating to the said rates and charges and a determination of the fairness of such rates and charges, both to the public and Oceanic Cablevision, Incorporated, can be made by the Director of Regulatory Agencies and his staff.

DATED: Honolulu, Hawaii, November 14, 1974.

Edwin H. Honda

Director of Regulatory Agencies

Service of the foregoing Order No. 33 was made by delivery of one (1) copy thereof to Jeffrey N. Watanabe, Esq. on this 10th day of January, 1975.

Service of the foregoing Order No. 33 was made by mail of one (1) copy thereof to Oceanic Cablevision, Inc. on this 10th day of January, 1975.

By Jayrey nedaharan

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Issued:

February 29, 1972

Issued by Name

Effective:

November 15, 1971

Title

James F. Haskins, Jr. President

#### PRELIMINARY STATEMENT

## A. FILING OF RATES, RULES AND REGULATIONS

The tariffs of rates, rules and regulations have been regularly filed with the Director of Regulatory Agencies of the State of Hawaii and are the effective rates, rules and regulations of this company.

No officer, employee or agent of the company has any authority to waive, alter, or amend in any respect these rates, rules and regulations, or any part thereof, or to make any agreements inconsistent therewith.

The rates, rules and regulations set forth in the tariffs are subject at all times to addition, change or abolition after proceedings duly had by the Director of Regulatory Agencies of the State of Hawaii and changes in the rates, rules and regulations herein set forth must first be approved or accepted by the Director.

B. TERRITORY SERVED - SERVICE RENDERED - RATES - RULES AND REGULATIONS

Oceanic Cablevision, Inc. renders cable television service throught the territory served by it as shown in its tariffs, which include a description of the service furnished, and maps filed herewith.

The procedure which will be followed by Oceanic Cablevision in rendering service is set forth in rules and regulations in which are included definitions explaining phrases and terms used.

Each sheet of each tariff schedule bears a designating CATV number and also the date issued and the date upon which it became effective.

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# PRELIMINARY STATEMENT SYMBOLS USED IN TARIFF

#### Symbol . Meaning To signify changed listing, rule or condition which may affect rates or charges-----(C) To signify discontinued material, including listing, rate, rule or condition-----(D) To signify increase-----(I) To signify material relocated from or to another part of tariff schedules with no change in text, rate, rule (L) or condition-----To signify new material including listing, rate, rule (N) or condition----To signify reduction-----(R) To signify change in wording of text but not change in rate, rule or condition-----(T)

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#### RULES AND REGULATIONS

The rules and regulations of this company are the same as those set forth in the Rules and Regulations issued by the Director of Regulatory Agencies on November 15, 1971, a copy of which is available in our company office at 2065 S. King Street, Room 305.

#### In addition:

- The normal business office hours are from 8 A.M. to 4 P.M., Monday through Friday except for holidays.
- 2. The service department will receive and handle trouble calls up until 10 P.M. every night and on weekends and holidays. Service calls after 10 P.M., except for major system faults will be taken care of the following morning. Major system faults will be handled immediately.
- 3. Installation fees must be paid prior to hook-up.
- 4. When a service call comes in and the company decides on the basis of the information furnished by the subscriber that the problem is due to the subscriber's set rather than a cable problem, the subscriber is advised to have his own technician correct the problem. If the subscriber's technician determines the problem is cable, we then have our own technician make a service call to confirm this. If the problem is cable, we will reimburse the subscriber for the service call. If the subscriber refuses to call his own technician and insists that we send our technician, and if the problem is due to the set, we advise the subscriber that he will be billed for the service call by us.
- 5. Damage to cable facilities caused by willful action or negligence on the part of the subscriber shall be the responsibility of the subscriber. Charges for the repair or replacement of cable facilities damaged by the subscriber or members of his household may be billed to the subscriber.

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#### RATES AND CHARGES

Residential Service. Residential service rates and installation charges snall apply to private residences; and residential units of hotels, motels and apartment buildings, boarding houses, and rooming houses when individually served.

Installation Charges (not including Hawaii 4% Gross Income Tax)

Each additional outlet . . . . \$30.00

The choice of wiring method must be left up to Cablevision in every case. If the subscriber requests that outlets be installed in a manner beyond that normally allowed for by Cablevision in its installation charges set forth above, Cablevision will attempt to accommodate the subscriber's request and charge for same based on actual time and material required.

Subscriber service drops of more than 200 feet normally require additional material and labor costs over standard service drops. Any additional costs so incurred will be billed to the subscriber as an added installation cost.

In situations where wiring is already in place, Cablevision will base its installation charge on the cost of making a satisfactory connection to the CATV cable with a not to exceed cost of \$30 for the 1st outlet and \$15 for each additional outlet provided the service drop does not exceed 200 feet. Subscriber service drops of more than 200 feet will be handled as outlined in the preceding paragraph.

2. Monthly Service Rates (not including Hawaii 4% Gross Income Tax)

> 1st outlet . . Each additional outlet . . . . .

The company will supply a set top converter with each installation.

- Business Service. Business service rates and installation charges shall apply to users other than residential users. In general business service applies to any location where the substantial use of the service is business or occupational rather than residential.
  - Installation Charges (not including Hawaii 4% Gross Income Tax)

Installation charges shall be negotiated with the owner of the premises or applicant for service as the case may be taking

\*Refer to Oceanic Cablevision letter dated 6-3-71 in reply to Cable Television letter dated 5-28-71.

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## RATES AND CHARGES (Cont'd)

into account any existing wiring or other distribution facilities already in place.

If Cablevision is involved in any way in financing or causing . to be financed the installation of distribution and drop facilities, it may require a termination liability contract from the owner of the premises or applicant for service as the case may be. Such contracts will not normally exceed 60 months in duration and will carry a provision reducing the termination liability pro-rata over the term of the contract for each month the contract is in effect after installation is completed.

2. Monthly Service Rates (not including Hawaii 4% Gross Income Tax)

The monthly service rate for business service shall be negotiated with each applicant.

## Other Charges and General Provisions.

Reconnect Charges (not including Hawaii 4% Gross Income Tax)

Where a subscriber has terminated service and within 30 days from termination service is requested by the same or a new occupant, the reconnect charge is \$15.00 for the first outlet and \$5.00 for each additional outlet.

If service has been terminated for more than 30 days and is subsequently requested to be restored, the regular installation rates as shown in section 1 (Installation Charges) above shall apply.

Termination of service occurs when the subscriber notifies us to disconnect him or when the subscriber has vacated the premises without notifying us. Termination will also occur when the subscriber's account is more than 120 days delinquent and no arrangements have been made to pay the arrearages.

Outlet Relocation Charge (not including Hawaii 4% Gross Income Tax)

The charge to relocate an existing outlet will normally be \$10.00 unless unusual conditions prevail, in which case the subscriber will be billed for actual time and material costs.

We reserve the right to increase any rates shown in this Schedule by the amount of any additional county, state or Federal taxes imposed upon the company.

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## RATES AND CHARGES (Cont'd)

4. Lease Channel - Subscription Television

Charges under this section shall be based on a full time (24 hours daily) lease of one video channel of no less than six (6) megahertz bandwidth to a commercial customer, herein called "Customer". Customer may use said channel for subscription television purposes only.

Channels may be leased in one or more of the four hub areas served by Oceanic:

## Hub Areas

- (i) Downtown Honolulu
- (ii) North Shore Oahu
- (iii) Mililani, Wahiawa, Waipahu
- (iv) Pearl City, Aiea
- The rate for a full time leased channel shall be either 12¢ per month per home passed (minimum of ONE THOUSAND AND NO/100 DOLLARS [\$1,000.00] per month) in the entire hub area in which Customer leases a channel or ten percent (10%) of Customer's gross revenues directly related to said leased channel, whichever is greater. Customer may be required to make a security deposit depending on Customer's financial standing and shall pay to Oceanic, in addition to the lease payments, an amount equal to four percent (4%) of lease rental paid.

THE END

Issued by Issued: November 14, 1973 Name

December 14, 1973 Title Effective:

## EXTENSION OF SERVICE

The extension of service will be a matter of negotiation between the CATV company and the applicant or applicants requesting such facilities. In the event the parties are unable to agree, the matter may be brought to the Director for resolution.

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## TERRITORY SERVED

The permit area served by Oceanic Cablevision consists of the following communities:

> Aiea Ala Moana Foster Village Halawa Heights Kahuku Kapalama Kapiolani Makiki Manoa Mililani Town Moiliili Nuuanu Pacific Heights Pauoa Pearl City St. Louis Heights Wahiawa Waialua Waikiki Waipahu

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