

September 17, 2015

Ms. Catherine Awakuni- Colón
Director - Hawaii State
Department of Commerce and Consumer Affairs
335 Merchant Street
Honolulu, HI 96813

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DIRECTOR'S OFFICE
COMMERCE AND
CONSUMER AFFAIRS

Dear Director Awakuni-Colón:

I am writing to you as Chair of the Board of PBS Hawaii to express support for the proposed transaction between Charter Communications and Time Warner Cable.

As you know, the connection between our cable franchise and Hawaii's only public television broadcasting station has been very strong for well over two decades. Making sure that public television, and in particular PBS Hawaii, is available to everyone and that it remains a vital community resource, is a mission to which we are firmly dedicated.

I have met with the representatives of Charter and they explained their corporate philosophy and actions in the areas where they provide service. We discussed the Hawaii cable environment and the unique aspects of a system as isolated as ours. I was reassured by their sense of the importance of smaller and rural communities in meeting community needs in the provision of cable services. I was assured that they will continue to maintain that philosophy and support the importance of public television to our citizens.

I also appreciated their sense of the need to invest in the future of cable television generally and maintain an operating environment that met customer needs. Their sense of combining these two companies, that you take the best of each and build a stronger company in the union, is a refreshing and promising philosophy. There are major challenges that lie ahead including the need for increased capacity and service, and they have assured me that they are committed to meeting those challenges.

PBS Hawaii's CEO Leslie Wilcox has also provided her own comments and met with Charter as well, and I support her comments as well. Specifically, it is critical that the dedicated franchise fee for public television be maintained, that our channel placement be with the other broadcast channels, and that there be compliance with the National Digital Cable Carriage Agreement.

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The cable television industry will continue to evolve and to change its corporate structures and environments. It is critical in my view that whoever provides service to us really wants to be in the business, wants to thrive in the business, is willing to make the investments necessary to do so, and will honor that which is important to our community including the importance of public broadcasting in Hawaii. Based on our discussions, Charter is making that commitment and if they honor what they have said, they will be an important asset to our community.

Sincerely yours,



Robbie Alm
Chair, Board of Directors

From: Aaron Stene <aaron@hawaii.rr.com>
Sent: Thursday, October 01, 2015 11:06 PM
To: DCCA Cable Television; Ji Sook Kim
Subject: Charter Acquisition Of Oceanic Time Warner Cable

Importance: High

Aloha,

I'm deeply concerned about two aspects of Charter Communication's acquisition of Time Warner Cable. Firstly, they've publicly stated they won't be charging modem rental fees or imposing data caps on their services if this acquisition goes through.

Charter previously has supported and has implemented data caps on their services in the past. However, their position recently changed when they pushed forward with their acquisition of Time Warner Cable. I'm concerned their position on data caps could change again in the future. They've promised not to implement data caps for only three years after this acquisition is consummated. These concerns also apply to their current modem rental fee policy.

I hope you'll consider my concerns when you review Charter's application.

Sincerely,
Aaron Stene