

**Oceanic Time Warner Cable Television Kauai Franchise Renewal**  
**Questionnaire on Community Needs and Hoike's Services**

**Residence:** Are you a resident of the County of Kauai? \_\_\_ Yes \_\_\_ No

**Part A – Community needs.** Select the response for each question that best represents your opinion.

1. The number of channels (2 for Hoike, 2 for Higher Education, e.g., University of Hawaii (UH), and 1 for Department of Education (DOE)) currently used for programming about and by local schools, government agencies, community agencies, and individuals by Hoike is:

\_\_\_ about the right number, given community needs  
\_\_\_ insufficient; more channels are needed to meet community needs  
\_\_\_ more than enough; fewer channels would meet community needs  
\_\_\_ no opinion

2. The financial support provided by Oceanic which is collected and itemized on a subscriber's bill for public, educational, and governmental (PEG) access services, and funding for PBS Hawaii is:

\_\_\_ about the right amount, given community needs  
\_\_\_ insufficient; more support is needed to meet community needs  
\_\_\_ more than enough; a lesser amount would meet community needs  
\_\_\_ no opinion

3. As cable service develops in the direction of digital and high definition transmission, how important is it that public, educational and governmental access (Hoike's) programming is provided to viewers with convenience of access, signal quality, and other technical features comparable to those which are provided for broadcast stations (KHNL, KHON, KITV, KGMB, etc.) and other popular commercial programming?

\_\_\_ *very* important  
\_\_\_ *somewhat* important  
\_\_\_ *not* important  
\_\_\_ no opinion

4. The current or existing capability of the cable system to transmit live or recorded video programming provided via the Hoike channels from various sites around Kauai is:

\_\_\_ *very* important to meet community needs  
\_\_\_ *somewhat* important to meet community needs  
\_\_\_ *not* important to meet community needs  
\_\_\_ no opinion

5. The availability of public, educational and governmental access programs through live or archived video streaming via the Internet is:

*very* important to meet community needs  
 *somewhat* important to meet community needs  
 *not* important to meet community needs  
 no opinion

6. On a scale of 1 to 5 (5 being the highest), what is your level of interest in having available for viewing the following types of local programs?

Legislative sessions, county council meetings, special events, schedules and information about various services? \_\_\_\_\_

Secondary or higher institutional educational programs (UH/DOE), classes, events, long distance learning and other instructional programs? \_\_\_\_\_

A variety of shows produced by local citizens and organizations on topics of their choice. For example: local hula recitals or performing arts programs; forums for local political candidates; health, nutrition, cooking and fitness shows; local documentaries; video news coverage of community events; a bulletin board of community events; etc. \_\_\_\_\_

7. Do you, or organizations you belong to, find it of interest to have facilities, equipment and support available for producing television shows about your organization's activities, to show on a local cable PEG access channel?

Yes  No  Don't Know

8. Are there any other matters that you believe should be addressed through the franchise renewal process to help assure that the Oceanic cable system meets local community needs? If so, please comment below (use back of last page if necessary):



**Part C – Other comments.** If you have any additional comments not addressed above regarding community needs that you believe should be addressed in the franchise renewal process please note them in the space below (use back of last page if necessary):

Please complete this questionnaire now and return it during this community forum.

In addition to being available at the forum, the questionnaire may be accessed online at: [http://cca.hawaii.gov/catv/cable\\_operators/oceaniccable/oceanic-time-warner-cable-kauai-franchise-renewal/](http://cca.hawaii.gov/catv/cable_operators/oceaniccable/oceanic-time-warner-cable-kauai-franchise-renewal/). There it may be printed out for completion and sent to the Department of Commerce and Consumer Affairs (DCCA).

In either case, please fill out this questionnaire and return it to us no later than **September 11, 2015** via U.S. mail, scanned as an e-mail attachment, or fax to:

**DCCA-CATV, P.O. Box 541, Honolulu, HI 96809**  
**E-mail: [Cabletv@dcca.hawaii.gov](mailto:Cabletv@dcca.hawaii.gov)**  
**Fax (808) 586-2625**

Thank you very much for your participation in the Kauai cable franchise renewal process. Please indicate your name, address and phone number below for possible follow-up purposes:

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Address: \_\_\_\_\_

If you represent an organization, an institution, or a division of government, please indicate its name below; otherwise write "individual"):

\_\_\_\_\_