REAL ESTATE COMMISSION

Professional and Vocational Licensing Division Department of Commerce and Consumer Affairs State of Hawaii www.hawaii.gov/hirec

MINUTES OF MEETING

The agenda for this meeting was filed with the Office of the Lieutenant Governor, as required by Section 92-7(b), Hawaii Revised Statutes.

Date: Friday, April 29, 2016

Time: 9:00 a.m.

Place: Queen Liliuokalani Conference Room

King Kalakaua Building

335 Merchant Street, First Floor

Honolulu, Hawaii

Present: Scott A. Sherley, Vice Chair, Broker/Hawaii Island Commissioner

Rowena Cobb, Broker/Kauai Commissioner Bruce Faulkner, Broker/Maui Commissioner Aileen Wada, Broker/Honolulu Commissioner

Scott Arakaki, Public Member/Honolulu Commissioner

Laurie A. Lee, Broker/Honolulu Commissioner Aleta Klein, Broker/Honolulu Commissioner

Neil K. Fujitani, Supervising Executive Officer

Miles Ino, Executive Officer

Diane Choy Fujimura, Senior Real Estate Specialist

Amy Endo, Real Estate Specialist David J. Grupen, Real Estate Specialist Dathan Choy, Condominium Specialist Shari Wong, Deputy Attorney General

Others: Daymos Botelho

Esther Brown, Esq., Regulated Industries Complaints Office John Hassler, Esq., Regulated Industries Complaints Office Patrick Kelly, Esq., Regulated Industries Complaints Office Lei Fukumura, Esq., Special Deputy Attorney General

Lei Ikeda Miller Sasha Mason

Myoung Oh, Hawaii Association of REALTORS®

Absent: Nikki Senter, Chair, Public Member/Honolulu Commissioner

Michael Pang, Broker/Honolulu Commissioner

Call to Order: The Vice Chair called the meeting to order at 9:00 a.m., at which time quorum

was established.

Vice Chair's Report: The Vice Chair announced that the Commission may move into executive

session to consider and evaluate personal information relating to individuals applying for licensure in accordance with section 92-5(a)(1), HRS, and/or to consult with the Commission's attorney on questions and issues pertaining to the Commission's powers, duties, privileges, immunities, and liabilities in accordance

with section 92-5(a)(4), HRS.

Commissioners Senter and Pang were excused from the meeting. Prior notification of their non-attendance was received.

Executive Officers Report:

The Executive Officer ("EO") informed the Commissioners that the original applications with any original associated documents to be considered at the meeting were available for review.

EO introduced and welcomed the Regulated Industries Complaints Office's attorneys John Hassler, Esq., Esther Brown, Esq., and Patrick Kelly, Esq.

Addition to Agenda

Upon a motion by Commissioner Cobb, seconded by Commissioner Klein, it was voted on and unanimously carried to add the following to the agenda:

4. d. Laws and Rules Review Committee – Commissioner's Education Program

Minutes of Previous Meeting

Upon a motion by Commissioner Cobb, seconded by Commissioner Faulkner, it was voted on and unanimously carried to accept the minutes of the March 24, 2016, meeting as circulated.

Committees and Program of Work:

Laws and Rules Review Committee – Rulemaking, Chapter 99, HAR, Real Estate Brokers and Salespersons

Myoung Oh representing the Hawaii Association of REALTORS® ("HAR") was present to discuss HAR's proposed rule amendment and thanked the Commission for accepting the letter and proposal. He understands that the rules will be discussed in more detail in the future and that this is a starting point. A letter to the Governor will be submitted after all the procedural issues are addressed. A copy of the letter was sent to the EO and the EO will circulate it to REC. The proposed rule amendment language was viewed by a few key HAR committee members and may need further review.

Commissioner Klein asked if the Board of Directors reviewed the language. Mr. Oh responded, "no" but the Executive Committee approved the letter.

Commissioner Arakaki thanked Mr. Oh for appearing, providing testimony, and answering questions. When asked if there were any problems with deleting "mail" from "electronic mail" in the proposed language, Mr. Oh responded that there would be no problem as it will broaden the definition.

Commissioner Klein wanted an explanation on the logic to exclude name badges from the license number requirement. Mr. Oh responded that it is the hope of HAR that the licensee would provide their business card to any public member and that the name tag in and of itself does not assume a solicitation. In their meetings, all committees have name tags for their members and many use pen and paper to identify themselves. Do these need the license number as well? When asked about a situation when a licensee goes out cold calling and knocking on doors, Mr. Oh responded that as a member of the public he would do his due diligence to discover more about the person wearing the name badge and would research for more information.

Vice Chair Sherley thanked Mr.Oh for appearing and answering questions.

Licensing – Ratification:

Upon a motion by Commissioner Klein, seconded by Commissioner Cobb, it was voted on and unanimously carried to ratify the attached list as amended.

Licensing – Applications:

The EO informed the Commissioners that the information provided to the Commissioners is related only to the issue that is before the Commission for consideration. The other materials submitted are available for the Commissioners review should they desire to review it. If the applicants have an issue, which is personal in nature, they have the right to request that their application be considered in executive session.

Vice Chair Sherley announced he will be taking agenda items out of order to accommodate those applicants appearing before the REC.

Daymos K. Botelho

Mr. Botelho was present and was asked if he wished to have his application for real estate salesperson license considered in executive session. He declined the offer. He did not have anything further to provide but was available to answer any questions.

When asked about his debt, he responded he has just one payment on record and is currently driving for Uber. Also, he is receiving as much training as possible from Keller Williams.

Upon a motion by Commissioner Cobb, seconded by Commissioner Wada, it was voted on and unanimously carried to take the matter under advisement.

Vice Chair Sherley thanked Mr. Botelho for appearing.

Lei M. Miller

Ms. Miller was present and was asked if she wished to have her application for real estate salesperson license considered in executive session. She declined the offer.

Without anything further to add, Vice Chair Sherley thanked Ms. Miller for appearing.

Upon a motion by Commissioner Cobb, seconded by Commissioner Klein, it was voted on and unanimously carried to take the matter under advisement.

Sasha Rose Mason

Ms. Mason was asked if she wished to have her application considered in executive session. She accepted the offer.

Executive Session:

Upon a motion by Commissioner Cobb, seconded by Commissioner Faulkner, it was voted on and unanimously carried to enter into executive session, pursuant to section 92-5(a)(1), HRS, "To consider and evaluate personal information, relating to individuals applying for professional or vocational licenses cited in section 26-9 or both;" and pursuant to section 92-5(a)(4), HRS, "To consult with

the board's attorney on questions and issues pertaining to the board's powers, duties, privileges, immunities, and liabilities.".

Upon a motion by Commissioner Arakaki, seconded by Commissioner Cobb, it was voted on and unanimously carried to move out of executive session.

Committees and Program of Work:

Laws and Rules Review Committee - Commissioner's Education Program

RICO attorneys John Hassler, Esq., Patrick Kelly, Esq., and Esther Brown, Esq. were present to provide a short presentation for the REC. Mr. Kelly announced that he is the newest attorney but has over ten years of RICO experience and will litigate a case all the way up to the Hawaii Supreme Court, if necessary. RICO has 10 staff attorneys looking over 47 license areas with between 6,000 and 8,000 consumer driven complaints a year. Many complaints are considered minor, technical violations and do not involve licensee competency or consumer harm. Other complaints may involve significant consumer harm. In one instance, there was a licensee who went out of her way to create a fake subdivision and sell imaginary pieces of land.

The sanctions range from no action being taken up to \$5,000 per violation, which is the maximum allowed per the statute. RICO looks at whether the sanction is appropriate and reasonable to fit the violation.

RICO looks at whether there is a risk to the public and whether there is an ongoing risk. If the licensee denies liability and fails to recognize the harm that was caused then, more than likely, that injury will reoccur. RICO also looks at aggravating and mitigating factors. If a licensee refuses to acknowledge any wrongdoing, this would be an aggravating factor. However, if the licensee took immediate corrective measures, then they would look at this as a mitigating factor.

An important part of the statute that is unique to the REC is that the licensee has the statutory duty to cooperate with an investigation. If the licensee fails to cooperate, RICO will ask to suspend the license to practice.

There is an old common law concept that carries to this day: no time runs against the king, which translates to there is no statute of limitation for the state to take action against a licensee.

RICO was asked about any trends in licensee and condominium complaints and what, if anything, could the REC do to help. In the condominium area, there are a number of complaints from unit owners gaining access to records. According to RICO, the number of complaints received are small in relation to the number of units out there. There are no real trends with regards to licensees.

Chapter 91, HRS, Adjudicatory Matters: The Vice Chair called for a recess from the meeting at 11:05 a.m., to discuss and deliberate on the following adjudicatory matters, pursuant to Chapter 91, HRS:

In the Matter of the Real Estate Broker's License of Bruce Travis; REC 2008-228-L

Upon a motion by Commissioner Arakaki, seconded by Commissioner Faulkner, it was voted on and unanimously carried to approve the list of medical doctors.

In the Matter of the Real Estate Broker's License of Cynthia A. Krog: REC 2014-120-L

Upon a motion by Commissioner Arakaki, seconded by Commissioner Cobb, it was voted on and unanimously carried to accept the settlement agreement.

In the Matter of the Real Estate License of Leslie B. Vargas: REC 2009-316-L

Upon a motion by Commissioner Lee, seconded by Commissioner Cobb, it was voted on and unanimously carried to accept the settlement agreement.

In the Matter of the Real Estate License of Charlene Butchart, a.k.a. Charlene L. Butchart: REC 2014-43-L

Upon a motion by Commissioner Klein, seconded by Commissioner Lee, it was voted on and unanimously carried to accept the settlement agreement.

In the Matter of the Real Estate Broker's License of Judith Ann Pryne, dba Keale Realty; REC 2012-267-L

Upon a motion by Commissioner Arakaki, seconded by Commissioner Wada, it was voted on and unanimously carried to approve the Commission's Final Order.

Following the Commission's review, deliberation, and decisions in these matters, pursuant to Chapter 91, HRS, the Vice Chair announced that the Commission was reconvening its scheduled meeting at 11:25 a.m.

Executive Session:

Upon a motion by Commissioner Lee, seconded by Commissioner Faulkner, it was voted on and unanimously carried to enter into executive session, pursuant to section 92-5(a)(1), HRS, "To consider and evaluate personal information, relating to individuals applying for professional or vocational licenses cited in section 26-9 or both;" and pursuant to section 92-5(a)(4), HRS, "To consult with the board's attorney on questions and issues pertaining to the board's powers, duties, privileges, immunities, and liabilities."

Upon a motion by Commissioner Arakaki, seconded by Commissioner Klein, it was voted on and unanimously carried to move out of executive session.

Licensing Applications:

Aurora Andres

After review of the information presented by the applicant, Commissioner Klein moved to approve a conditional real estate broker's license for Aurora Andres subject to the following conditions:

- 1. That during the term of this conditional license, any violation of the terms of the payment plan with the United States Bankruptcy Court, District of Hawaii by the Applicant, shall be grounds for revocation of license.
- 2. That failure to provide written notice within 30 days to the licensing authority of any judgment, award, disciplinary sanctions, order, or other determination, which adjudges or finds that the licensee is civilly, criminally or otherwise liable for any personal injury, property damage or loss caused by the licensee's conduct in the practice of the licensee's profession or vocation shall be grounds for revocation of license.

- That the Applicant shall at all times be associated with and under the direct supervision of a principal broker ("PB") or one or more brokers in charge ("BIC"), for all real estate transactions.
- 4. That the Applicant shall inform the PB, sole proprietor real estate broker, or BIC of a real estate branch office with whom the Applicant associates that the Applicant holds a conditional real estate broker license and may only practice pursuant to certain terms of the conditional license. The Applicant shall present to the Applicant's PB, sole proprietor real estate broker, or BIC of a real estate branch office a copy of the Commission-issued conditional letter. The Applicant shall ensure that the PB, sole proprietor real estate broker, or BIC of a real estate branch office acknowledges the terms of the Applicant's conditional license by signing and returning a signed copy of the conditional letter to the Commission.
- 5. That <u>ALL</u> changes of association and/or employment by Applicant to another real estate broker shall be submitted in writing to the Commission. The new PB, sole proprietor real estate broker, or BIC of a real estate branch office shall acknowledge the terms of the Applicant's conditional license within ten (10) days of the change by submitting a completed Change Form along with a copy of the conditional letter signed by the new PB. Failure to attach the signed conditional letter by the new PB may result in disciplinary action.
- 6. That the satisfaction of the Applicant from said payment plan(s) shall not change any terms of the conditional license.
- 7. That upon completion of payment plan(s) with the United States Bankruptcy Court, District of Hawaii, the Applicant must submit a written request to the Commission if the Applicant desires to have the conditions removed.

Commissioner Wada seconded the motion. The motion was voted on and unanimously carried.

Christian Eugene Ponsar

Upon a motion by Commissioner Cobb, seconded by Commissioner Wada, it was voted on and unanimously carried to deny Christian Eugene Ponsar's request for a prelicense education equivalency based on real estate appraiser qualifications.

Arthur Lee Ong

Commissioner Arakaki recused himself from discussion and voting on this matter.

Upon a motion by Commissioner Cobb, seconded by Commissioner Klein, it was voted on and carried to defer decision making on Arthur Lee Ong's application and to request his appearance at the May 27, 2016, REC meeting.

Rocco J. Fusco

Upon a motion by Commissioner Lee, seconded by Commissioner Cobb, it was voted on and unanimously carried to most likely approve a conditional salesperson's license for Rocco J. Fusco.

Daymos K. Botelho

After review of the information presented by the applicant, Commissioner Cobb moved to approve the real estate salesperson's license of Daymos K. Botelho. Commissioner Arakaki seconded the motion. The motion was voted on and unanimously carried.

James L. Jewett

After review of the information presented by the applicant, Commissioner Klein moved to deny the real estate salesperson's license of James L. Jewett. Commissioner Lee seconded the motion. The motion was voted on and Commissioners Klein, Lee, and Wada voted in favor of the motion. The motion died.

Lei M. Miller

After review of the information presented by the applicant, Commissioner Lee moved to approve the real estate salesperson's license of Lei M. Miller. Commissioner Wada seconded the motion. The motion was voted on and unanimously carried.

Sasha Rose Mason

After review of the information presented by the applicant, Commissioner Arakaki moved to approve the real estate salesperson's license of Sasha Rose Mason. Commissioner Klein seconded the motion. The motion was voted on and unanimously carried.

Executive Session:

Upon a motion by Commissioner Klein, seconded by Commissioner Arakaki, it was voted on and unanimously carried to enter into executive session, pursuant to section 92-5(a)(1), HRS, "To consider and evaluate personal information, relating to individuals applying for professional or vocational licenses cited in section 26-9 or both;" and pursuant to section 92-5(a)(4), HRS, "To consult with the board's attorney on questions and issues pertaining to the board's powers, duties, privileges, immunities, and liabilities."

Upon a motion by Commissioner Arakaki, seconded by Commissioner Faulkner, it was voted on and unanimously carried to move out of executive session.

Commissioner Arakaki moved to defer decision making on the real estate salesperson's license of James L. Jewett and request his appearance at the May 27, 2016, REC meeting. Commissioner Faulkner seconded the motion. The motion was voted on and unanimously carried.

Next Meeting:

Friday, May 27, 2016 9:00 a.m.

Queen Liliuokalani Conference Room

King Kalakaua Building

335 Merchant Street, First Floor

Honolulu, Hawaii

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Adjournment: With no further business to discuss, the Vice Chair adjourned the meeting at 12:22 p.m.

Real Estate Commission

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Reviewed and approved by:								
/s/	′ Nei	l Fujita	ani for					
	Miles I. Ino Executive Officer							
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Da	ate							
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APPROVED APPLICATIONS FOR REAL ESTATE REAL ESTATE COMMISSION MEETING ON APRIL 29, 2016

Brokers – Individual Grace M. Jung Andrew Ming Fat Lai Yan Yan Scherman Jodi Lee Mews Jennifer Baldiwelli Holmes Michael Lam Yun Hong Zheng Sherry Jean Daniels Sisi M. Takaki Neena Khosla Bernadette Marie Pillar Saeid Pourjalali Yasuko Hata Mark W. Rowley Melvin D. Leon Guerrero Sarah McClendon Ryan Mitsuru Okamura Michael McDermott Okamoto James M. Brown Cannie Ho ki Chum	Effective Date 02/17/2016 02/29/2016 03/08/2016 03/10/2016 03/15/2016 03/15/2016 03/17/2016 03/19/2016 03/21/2016 03/24/2016 04/08/2016 04/13/2016 04/13/2016 04/13/2016 04/13/2016 04/18/2016 04/18/2016 04/18/2016 04/18/2016
Brokers – Corporations and Partnerships Cheers Hawaii Properties, Inc. Johnson S. Chen, PB Maui Rental Connection, Inc.	Effective Date 02/29/2016 04/08/2016
Jennifer M. Begley, PB Marriott Hotel Services, Inc. dba Quality Properties Steven M. Shishido, PB	04/12/2016
Brokers – Limited Liability Company Pacific Core Properties Hawaii LLC Kelly E. Lee, PB IVIII LLC dba KW Kauai	Effective Date 02/17/2016 03/15/2016
Wayne Richardson III, PB The GHT Group, LLC Glenn Hisashi Takeuchi, PB McMahon Real Estate, LLC Michael McMahon, PB	03/10/2016 04/08/2016
Westview Real Estate Services, LLC Mark W. Rowley, PB Plumeria Hawaii Real Estate, LLC Yasuko Hata, PB Live Love Hawaii Realty LLC Naoko Miura, PB Asset & Management International LLC	04/08/2016 04/08/2016 04/12/2016 04/20/2016
T. Paul Okamoto, PB	

Brokers – Sole Proprietor	Effective Date
Brian D. Kennelly	02/01/2016
Gary L. Hooser	02/02/2016
Michael A. Polley	03/14/2016
Linda K. Goy dba Maui Nui Properties	04/12/2016

Branch Office
Hawaii Life Real Estate Services LLC
dba Hawaii Life Real Estate Brokers

Effective Date
02/01/2016

Matt Beal, PB

<u>Trade Name</u>	Effective Date
Auction.com, Inc.	03/17/2016
dba Ten-X	
Candi Vernone Hill	03/22/2016
dba Candi V. Hill	
fka Golden Hill Real Estate Services	
Clark Realty Corporation	03/10/2016
dba SVN Clark Commercial Group	
fka Sperry Van Ness®/Clark Commercial Group	
Hawaii Sands Professional Services LLC	04/11/2016
fka Hawaii Sands Realty LLC	

Educational Equivalency Certificate **Expiration Date** Bambi Gloria Tomiko Ornelas 03/15/2018 Jo Ann Abella Israel 03/15/2018 John Collins Kolander 03/15/2018 Gary Charles Zamber 03/15/2018 Mehrdad B. Solati 03/15/2018 Ivy Charlene LoGerfo 03/16/2018 Jesus Trejo 03/17/2018 Keith Ward Hansen 03/17/2018 Michael A. Fine 03/21/2018 Kenneth Joseph Alumbaugh 03/21/2018 Rebecca Helen Colvin 03/21/2018 Elizabeth Anna May Sweet Burgess 03/21/2018 David Benjamin Burdette 03/22/2018 Kaitlyn Gail Gonet 03/22/2018 Philip Keppel 03/22/2018 Paul George Schofield 03/22/2018 Jacqueline Marie Phillips 03/22/2018 Matthew L. McCarthy 03/23/2018 Natassja Tiare Arakaki 03/23/2018 Juliana Hey Jeong Park 04/04/2018 James Arthur Giroux 04/04/2018 Donna Marie Hochstetler 04/04/2018 Randy Allen Ripley 04/05/2018 Sergio Giannoni Rodriguez 04/05/2018 Ana Maria Contis 04/05/2018 Crystal Marie Heatherly 04/08/2018 Takuya Murakami 04/08/2018 Theresa M. Fasciana 04/08/2018 Lisa Karen Cea 04/08/2018 Stephanie Grant 04/11/2018 Jesse Nainoa Watson 04/11/2018

Aaron S. Mandich 04 Davin Eugene Amory 04 Robert Albert Long III 04 Steven Lambert 04 YanSoo Jo 04 Mutsumi Taki-Powell 04 Seewing Yee 04 Joseph Clyde Mobbley 04 Joselito V Tubinanosa 04 Elaine Mae Vincent 04 Jenna Rae Kuhns 04 Douglas C. Herkes 04	A/12/2018 A/12/2018 A/12/2018 A/12/2018 A/12/2018 A/12/2018 A/12/2018 A/13/2018 A/13/2018 A/13/2018 A/13/2018 A/13/2018 A/18/2018 A/18/2018 A/18/2018
	1/18/2018
	1/18/2018

Equivalency to Uniform Section of Examination Certificate	Expiration Date
Bambi Gloria Tomiko Ornelas	03/15/2018
Jo Ann Abella Israel	03/15/2018
John Collins Kolander	03/15/2018
Ivy Charlene LoGerfo	03/16/2018
Jesus Trejo	03/17/2018
Michael A. Fine	03/21/2018
Kenneth Joseph Alumbaugh	03/21/2018
Elizabeth Anna May Sweet Burgess	03/21/2018
David Benjamin Burdette	03/22/2018
Philip Keppel	03/22/2018
Paul George Schofield	03/22/2018
Matthew L. McCarthy	03/23/2018
Juliana Hey Jeong Park	04/04/2018
Donna Marie Hochstetler	04/04/2018
Randy Allan Ripley	04/05/2018
Ana Maria Contis	04/05/2018
Crystal Marie Heatherly	04/08/2018
Stephanie Grant	04/11/2018
Andrew D. Bahn	04/12/2018
Robert Albert Long III	04/12/2018
Steven Lambert	04/12/2018
Seewing Yee	04/12/2018
Nicola Wilson Anderson	04/18/2018
Dianne L. Moore	04/18/2018
Mitchel Hosan Mahdavi	04/20/2018

Condominium Hotel Operator

Hale Kamaole Homeowner's Rentals LLC

Real Estate Broker Experience Certificate Jane D LE Wright Steven Wayne Sullivan Eric Masao Nariyoshi Chieh-Chieh Chyan Adam B. Brooks Michael A. Fine Leanna Jean Roberts Gregory Bradford Kostanoski Jacqueline Marie Phillips Rebeca Rodriguez Roman Phillip Scott Hasha Scherry L. Wedd Johnathan Tzu Liang Pang Ana Maria Contis Sandra J. Brown Valerie Joy Plaskett Kathleen Terv Coleman	Expiration Date 03/15/2018 03/15/2018 03/15/2018 03/15/2018 03/16/2018 03/17/2018 03/21/2018 03/21/2018 03/22/2018 03/22/2018 03/23/2018 03/31/2018 04/04/2018 04/05/2018 04/08/2018 04/11/2018 04/11/2018 04/12/2018
Robert Albert Long III Steven Lambert	04/12/2018
Seewing Yee Jason Rivera Nicola Wilson Anderson Elaine Yan Yung	04/12/2018 04/18/2018 04/18/2018 04/18/2018
Restoration – Real Estate Salesperson Akin O. Jones Karen McGinnis	Effective Date 03/29/2016 04/20/2016
Restoration – Real Estate Broker Anthea Lee Adair	Effective Date 03/21/2016

Effective Date

04/01/2016