

OFFICIAL LEGAL NOTICE:

NOTICE TO ALL POLICYHOLDERS, INSUREDS, CREDITORS,  
SHAREHOLDERS, REINSURERS AND ALL OTHER PERSONS OR ENTITIES  
INTERESTED IN THE ASSETS OF FAMILY HEALTH HAWAII, A MUTUAL  
BENEFIT SOCIETY

NOTICE IS HEREBY GIVEN that on April 6, 2016, the Circuit Court of the First Circuit, in the State of Hawaii, entered an Order of Liquidation in the case entitled *Insurance Commissioner of the State of Hawaii v. Family Health Hawaii, MBS, S.P. No. 16-1-0086 KTN*, as the Liquidator of Family Health Hawaii, MBS (“the Company in Liquidation”), and which authorized the Insurance Commissioner to take possession and control of the Company’s assets as the Liquidator and assume the powers of the Company’s directors and officers for the protection of policyholders, creditors, and the public pursuant to the provisions of the Insurers Supervision, Rehabilitation and Liquidation Act, Hawaii Revised Statute, Chapter 431, Article 15, and Mutual Benefit Societies, Hawaii Revised Statute, Chapter 432, Article 1, of the Hawaii Insurance Code. The Insurance Commissioner has the responsibility to take these actions whenever a company is deemed to be statutorily impaired.

A copy of the Liquidation Order can be found on the Hawaii Insurance Division website at <http://cca.hawaii.gov/ins>. Additional information and Questions & Answers can be found on the Company’s website at: [www.familyhealthhawaii.com](http://www.familyhealthhawaii.com). If you have any questions, please call (844) 717-7334.

NOTICE IS FURTHER GIVEN to all policyholders, insureds, creditors, shareholders, reinsurers and all other persons or entities interested in the assets of the Company in Liquidation are fixed as of April 6, 2016.

NOTICE IS FURTHER GIVEN to all healthcare providers of FHH policyholders that claims for healthcare services provided to FHH policyholders should be filed in the normal course of business. All policies will be terminated and cancelled on May 6, 2016. The effective date of contract termination is earlier of (1) thirty (30) days from date of entry of the Order of Liquidation; (2) the expiration of the policy coverage; or (3) the date when the insured has replaced the insurance coverage with equivalent insurance in another insurer or otherwise terminated the policy. Any claims incurred after an FHH policy has terminated and/or after May 6, 2016 those claims will not be paid as part of this liquidation. Claims incurred on or prior to May 6, 2016 will be collected, reviewed, and adjusted. Claims will either be admitted or denied as a claim against the FHH estate and its assets. The Liquidator is accessing the financial situation of the FHH at this time to determine its ability to pay your claim.

NOTICE IS FURTHER GIVEN to all policyholders that the Liquidator will work with your employer group administrator, union administrator, account management and/or broker to switch to a new insurer before May 6, 2016. At May 6, 2016 your policy will be terminated and cancelled.

NOTICE IS FURTHER GIVEN to all employer group and union plans that their plans remain in effect until May 6, 2016. Employer groups are encouraged to immediately look for other options and will have 30 days from date of the Liquidation Order to switch to a new insurer. All policies will be terminated and cancelled on May 6, 2016. The effective date of contract termination is earlier of (1) thirty (30) days from date of entry of the Order of Liquidation; (2) the expiration of the policy coverage; or (3) the date when the insured has replaced the insurance coverage with equivalent insurance in another insurer or otherwise terminated the policy. Contact your broker or your account management at (855) 206-3277 for assistance to switch to a new insurer.

NOTICE IS FURTHER GIVEN to all vendors, brokers, and all other interested parties that the Liquidator is in the process of establishing a proof of claim process for general creditor claims. For additional instructions on how to obtain and complete the proof of claim form, please check the website ([www.familyhealthhawaii.com](http://www.familyhealthhawaii.com)) after May 15, 2016.

This notice is given and published pursuant to the provisions of section 431:15-311(a)(5) of the Hawaii Revised Statutes for the purpose of liquidation.

Date: \_\_\_\_\_

Gordon I. Ito

Insurance Commissioner of the  
State of Hawaii as Liquidator of  
Family Health Hawaii, MBS