



Hawaii Insurance Division

Department of Commerce and Consumer Affairs

The Insurance Division is responsible for overseeing the insurance industry in the State of Hawaii, which includes insurance companies, insurance agents, self-insurers and captives.

335 Merchant Street, Room 213
Honolulu, Hawaii 96813
(808) 586-2790
www.hawaii.gov/dcca/ins
insurance@dcca.hawaii.gov

Captive Insurance Branch

- Facilitates the monitoring, regulation and development of the captive insurance industry in the State of Hawaii

captiveins@dcca.hawaii.gov

Compliance & Enforcement Branch

- Regulates all lines of insurance except for health insurance
- Investigates consumer and industry complaints to assure the compliance with applicable statutes and administrative rules
- Conducts background checks of all potential licensees

insinv@dcca.hawaii.gov

Financial Surveillance & Examination Branch

- Financial surveillance and financial regulation of Hawaii domestic insurance companies

insexam@dcca.hawaii.gov

Health Branch

- Regulates, and investigates inquiries and complaints pertaining to, health insurers

ihealth@dcca.hawaii.gov

Insurance Fraud Investigations Branch

- Prosecution of insurance fraud
- Fraud Hotline: (808) 587-7416

insfraud@dcca.hawaii.gov

Licensing Branch

- Issue, extend, amend, renew, non-renew, reactivate and inactivate individual and business entity licenses
- Assist public by providing information and directions in regard to the requirements of licensing
- Oversees the Continuing Education (CE) program

inslic@dcca.hawaii.gov

Rate & Policy Analysis Branch

- Assures insurance companies comply with state insurance laws relating to policies, coverage and rates
- Reviews and approves rates used by insurance companies

insrpa@dcca.hawaii.gov



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