

# THE REMITTANCE TRANSFER RULE TAKES EFFECT **October 28, 2013**



## TIME IS RUNNING OUT, ARE YOU PREPARED?

As the Remittance Transfer Rule effective date draws near, we would like to remind our licensees of the requirements that become effective October 28, 2013.

### REMITTANCE TRANSFER RULE:

Section 1073 of the Dodd-Frank Act adds a new Section 919 to the Electronic Funds Transfer Act (“EFTA”), which governs consumer payments initiated in the United States but sent to recipients in other countries. This new rule applies to remittance transfer providers, banks and non-banks. A remittance transfer means the electronic transfer of funds requested by a sender to a designated recipient that is sent by a remittance transfer provider. The term applies regardless of whether the sender holds an account with the remittance transfer provider, and regardless of whether the transaction is also an electronic fund transfer. The complete final rule and model forms can be found at:

[www.consumerfinance.gov/regulations/final-remittance-rule-amendment-regulation-e/](http://www.consumerfinance.gov/regulations/final-remittance-rule-amendment-regulation-e/)

The disclosure must provide the name, telephone number and website of the State Agency that licenses or charters the remittance transfer provider and the name, toll-free telephone number and website of the Consumer Financial Protection Bureau (cfpb).

For example:

**Your Hawaii contact information is:**

**Division of Financial Institutions, State of Hawaii**  
**808-586-2820**  
<http://cca.hawaii.gov/dfi/>

**Your Consumer Financial Protection Bureau contact is:**

**Consumer Financial Protection Bureau**  
**855.411.2372**  
**855.729.2372 (TTY/TDD)**  
[www.consumerfinance.gov](http://www.consumerfinance.gov)

### NEW REQUIREMENTS INCLUDE:

- ✓ Disclosure of:
  - Fees and taxes imposed on the remittance transfer
  - Applicable exchange rate
  - Currency amount to be received by the recipient
- ✓ Estimates on remittance transfer services
- ✓ Error resolution rights for senders
- ✓ Creation of standards for resolving errors and recordkeeping rules
- ✓ Creation of rules regarding appropriate cancellation and refund policies
- ✓ Acts of Agents
- ✓ A statement on the receipt that the sender can contact the State Agency that licenses or charters the remittance transfer provider and the cfpb for questions or complaints about the remittance transfer provider.